



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 64663  
Promised Date: 31 JUL 21

### CUSTOMER WORK ORDER

WO #: 64663 (Appointment Date: 19 JUL 2021 - Time: 07:00am)

Customer: 19786 - ROSS, JAMES D. -  
812-664-0166  
Tag:  
Author: BH  
Location: 0721 SEE IF REFRIGERATOR  
IS HERE YET

Stock #:  
Stock Desc: 2004 A FOREST RIVER  
TSUNAMI  
Chassis #:  
Serial #: 4UZABFCY74CM84025  
Mileage: 3424  
Licence:

Invoice #: 364986  
Date In: 09 JUL 21  
Promised: 31 JUL 21  
Date Sched:  
Completed: 20 JUL 21  
Warr. Date:

\*64663\*

#### Job #1 - External

COMPLAINT: A/C KEEPS TRIPPING BREAKER CUSTOMER ADVISED THAT A/C UNIT WORKED FINE WHILE IN FLORIDA LAST WINTER, BUT IT TRIPPED THE BREAKER WHEN THEY HOOKED IT UP WHEN THEY GOT BACK HOME. WHEN CUSTOMER ATTEMPTS TO RESET BREAKER, IT WILL NOT RESET. CUSTOMER STATES THAT HE HAS HAD TROUBLE WITH THE POWER AND THERMOSTAT WIRES COMING LOOSE UP IN THE CEILING UNIT IN THE PAST. HE'S NOT SURE IF THIS IS RELATED TO THE BREAKER TRIPPING OR NOT.

CAUSE: LOCATED BREAKER PANEL AND RESET BREAKER. WHEN TURNING ON AC IT PULLED 19 AMPS ON START UP WHICH IS THE THRESHOLD FOR THE BREAKER. AC IS OPERATING AT 14 AMPS. TECH IS GOING TO REPLACE BREAKER AND TEST AGAIN

CORRECTION: removed original breaker and replaced with a new one. ran ac for 75 minutes with no issues.

Customer #: 19786  
ROSS, JAMES D.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts Part #	Description	Qty	Price	Total
19-3996	20A CIRCUIT BREAKER	1.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

\*19786\*

#### Job #2 - Warranty

COMPLAINT: FRIDGE DOES NOT WORK. CUSTOMER STATES THAT WHEN HE TURNS THE POWER ON, NOTHING HAPPENS. CUSTOMER STATES THAT HE HAS BEEN HAVING TROUBLE WITH THE THING THAT KEEPS THE REFRIGERATOR FROM OVERHEATING IN THE PAST.

CAUSE: CLAIM#739385 PAYS .5 @ \$130.00.  
no power to fridge. removed rear panel and noticed the temp control module was flashing. tried to reset the module with a magnet but couldnt get it to do so. bypassed the module and got power to the fridge. let run for 20 min. and fridge is get cold. need to order a new TCM for the fridge.

CORRECTION: REMOVED FAULTY RECALL KIT AND INSTALLED NEW ONE, REPLACED THERMISTER, GROUND WIRE AND INSULATION. TESTED OVERNIGHT AND FOUND WORKING FINE.

Labor Code	Description	Mechanic	Total
	Parts Nocharge		

6500 for labor

\*64663\*

Z990 MISC LABOUR CODE (EXTERNAL)  
Z990 MISC LABOUR CODE (EXTERNAL)

ZMS 0.00  
ZMS 65.00

**Subtotal for Job #2: 65.00**

Parts Total: 0.00  
Labour Total: 65.00  
Sublet Total: 0.00  
Extras Total: 0.00  
**WORK ORDER TOTAL: 65.00**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 27 Jul 2021

Customer Work Order

W/O: 64663  
Promised Date: 31 JUL 21

\*64663\*

Customer #: 19786  
ROSS, JAMES D.

\*19786\*