



NO PISO

600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 64512
Promised Date: 30 JUN 21

CUSTOMER WORK ORDER

OR MAY AIR

WO #: 64512

Customer: 24926 - JACKSON, TIMOTHY

P. - 812-985-0580

Tag:

Author: BJW

Location: 0630 LET DKM THAT A/C IS
HERE

Stock #: 9959

Stock Desc: 2019 TT COACHMEN

CATALINA SBX 261BHS

Chassis #: 5ZT2CARB4KU032924

Serial #: 5ZT2CARB4KU032924

Mileage: 0

Licence:

Invoice #: 364014

Date In: 21 JUN 21

Promised: 30 JUN 21

Date Sched:

Completed: 30 JUN 21

Warr. Date: 26 APR 19

Job #1 - Warranty

COMPLAINT: A/C IS NOT COOLING. FAN BLOWS AIR

CAUSE: A/C IS NOT COOLING. FAN BLOWS AIR.

CORRECTION: Moved unit into shop from service lot. Plugged unit in and started A/C. Let A/C run for 15 -20 mins on High as per Coleman instructions. Took reading as per spec. sheet. With compressor running it is only drawing 7.0 amps. turned in spec sheet to Matt to send to Coleman. Possible 48 hour wait for feed back from them. Moved unit back to service lot.

6/29/2021: Moved unit back into shop. Removed ceiling plenum and related parts. Removed A/C mounting bolts. Removed old A/C from roof. Retaped discharge ducts with aluminum tape. Placed new A/C on roof and set in place over roof hole. Secured A/C with mounting bolts and ceiling ring. Remounted control box and Deicer probe. Plugged in wiring harness. Remounted ceiling plenum. Cleaned filters. Checked operation of new A/C. Plugged unit in outside to let run. After running for 4 hours: Outside temp was 89 Degs. Unit was putting out 66 Deg air at A/C discharge. Move unit back to service lot.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #1: 0.00

Job #2 - External

COMPLAINT: DIAG AND DISPOSAL FEE FOR AC

CAUSE: GOODWILL, WARRANTY DOES NOT START ALL OVER. WARRANTY ONLY FULFILLS
REMAINDER OF WARRANTY.

CORRECTION: DIAG AC UNIT, FILL OUT PAPERWORK. HAD UNIT DISCHARGED DISPOSED OF AC
UNIT

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	78.00
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	52.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
EDF	ENVIROMENTAL DISPOSAL FEES	1.00	65.00	65.00

Subtotal for Job #2: 195.00

Customer #: 24926
JACKSON, TIMOTHY P.



W/O: 64512
Promised Date: 30 JUN 21



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Comments

A/C IN BACKROOM 6-28-21...CAM
SUBMITTED COLMAN A/C PERFORMANCE SHEET 6-21-21 @ 4:58 P.M.
WAITING FOR REPLY. MAB
CUSTOMER IS ALMOST A MONTH OUT OF 2ND YEAR WARRANTY.
CHAD ASKED US TO TRY TO GET UNIT A/C CHECKED OUT ASAP TO SEE IF
RV PRODUCTS WOULD CONSIDER A WARRANTY REPLACEMENT.
TOLD CHAD I WOULD GET WITH SERVICE TO HAVE THEM GET THE CUSTOMER
ON THE SCHEDULE. MAB 5-24-21
DH SCHEDULED HIM AND TOLD HIM WE HAVE TO DIAG, STILL MAY NOT BE
COVERED BUT WILL ASK
1.5 Labor ONLY covered by (rv products) coleman
copy of everything in one drive. dh
DH CALLED AND LEFT MESSAGE TO TALK ABOUT JOB 2

Parts Total:	0.00
Labour Total:	130.00
Sublet Total:	0.00
Extras Total:	65.00

WORK ORDER TOTAL: 195.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 21 Jul 2021

Customer Signature : _____

