

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2620201
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAUB0TN302878
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$195.00	SITE/WAREHOUSE	300 / 300
OWNER INFORMATION		ITEM #	CAT293QBCKLE-300
MARK A DIMMETT		DEALER RO #	79342
121 RESTON DR		CLAIM START DATE	03/25/2026
Newburgh, IN 47630		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	03/19/2026	WARRANTY EXPIRATION DATE	03/19/2027

Claim Line Details

Labor

Line# 1	Operation Code 20-44-15-16-000540	Operational Description Rubber Roof Substructure - Trusses - Exterior/Roof/Repair or Replace/Structure		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2026-03-25 11:17:48 :: CUSTOMER STATES THERE IS A DENT ON FRONT OF CAMPER WHERE BLACK NOSE CAP REACHES ROOF There is a dent in the front cap along the roof line. I checked the roof line and found that the structure is damaged under the transition strip. The corners and front cap will need to be removed to repair the structure under the transition strip. Additional Note : bhoffman@americanrvcenter.com, 2026-03-25 11:22:50 :: PLEASE ADVISE HOW YOU WANT TO FIX WE WOULD PULL THE METAL BACK AND PULL THE ROOF BACK AND FIX THE ROOF DAMAGE AND INSTALL IT BACK TOGETHER			
Model#		Dlr Sub Hrs	17.50	Sub Labor Amt \$3,412.50
Serial#		Appr Hrs	7.50	Appr Labor Amt \$1,462.50
	Notes TIME ADJUSTED TO REFLECT CORRECTION- STATED PROCEDURE WOULD BE OUR RECOMMENDATION. TYPICAL TIME ALLOWED FOR FRONT METAL CHANGE COMPLETE IS 6 HRS, I'M ADDING 1.5 FOR ANY STRUCTURAL DAMAGE REPAIRED			

Submitted	Labor Amt	\$3,412.50	Approved	Labor Amt	\$1,462.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$3,412.50		Total	\$1,462.50

DEALER _____ DATE _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE

All repairs described have been inspected and are satisfactory.