

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
BASDEN RV CENTER INC		<b>CLAIM</b>	2613242
DBA AMERICAN RV CENTER		<b>CLAIM ORIGIN</b>	WEB
600 E BASELINE ROAD		<b>ORIGINAL CLAIM ID</b>	
EVANSVILLE, IN 47725		<b>VIN</b>	5ZT2CABC3SK011156
USA		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$195.00	<b>SITE/WAREHOUSE</b>	203 / 203
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	BCAT134BHX
KEONI T HIRASUNA		<b>DEALER RO #</b>	79261
918 BROADWAY ST		<b>CLAIM START DATE</b>	03/18/2026
Vincennes, IN 47591		<b>CLAIM END DATE</b>	01/01/1900
USA			
<b>Retail Date of Purchase</b>	03/21/2026	<b>WARRANTY EXPIRATION DATE</b>	03/21/2027

## Claim Line Details

### Labor

<b>Line# 1</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	70-702-01-11-001903	Range - complete - Appliances/Range (GE)/Replace/Electrical		
	<b>Complaint, Cause, Correction</b>			
	Original Note : bhoffman@americanrvcenter.com, 2026-03-18 13:05:43 :: RANGE WILL NOT LIGHT Range not light During final pdi notciad range would not light. Removed cover on range. Tried to light and would not light. Connected manometer to range lp line. Rwnge line has flow. Range is not allowing flow. Parts requ3st submitted fornnew range			
<b>Model#</b>	plu612rw1ss	<b>Dir Sub Hrs</b>	1.00	<b>Sub Labor Amt</b> \$195.00
<b>Serial#</b>	tz101290g	<b>Appr Hrs</b>	1.00	<b>Appr Labor Amt</b> \$195.00

#### Notes

Need more picture of the range. the front with the make on t and any other ID stickers  
 MORE PHOTOS ADDED  
 PENDING VENDOR REVIEW  
 Case Number: 00254057 thread::a7qqXmF1dVKdspwDp4VLjQY::

**\*\*Respond directly to this email and do NOT change the subject line to ensure proper delivery.**

GE Appliances, Recreational Living approves R/R of GE Profile™ 12" Range top, Stainless - 2 Burner (PLU612RWSS) and 1 hours for labor. Please provide the address and phone where the no charge replacement needs to ship.

This authorization is valid for 30 days from the date issued. All repairs must be completed within this 30 day time period to be covered. If repairs cannot be completed within the approval time allowed, a new authorization will need to be obtained. No authorizations will be given if the warranty date has expired, even if an authorization was previously given and the warranty work was not completed within the time allotted.

All charges must be submitted to GE Appliances, Recreational Living within 120 days of the repair being completed, or no credit will be allowed.

**\*\*\*\*Please note for complete replacements a picture of the serial tag removed from the defective unit is required. VCB will not be paid until a removed tag picture is received.**

Account: 001460000mDaUm  
 Dealer: Basden's American RV  
 Date of Purchase:

Product:  
 Claim Reason: Defective

Note: As of 1/1/2022 replacements must be shipped direct from GE Appliances, Recreational Living. A VCB cannot be submitted for reimbursement of parts only labor.

Eve Barnes  
Senior Warranty Coordinator

GE Appliances, Recreational Living  
RecreationalLiving-Warranty@geappliances.com  
1-800-772-7262

<b>Submitted</b>			<b>Approved</b>		
Labor Amt		\$195.00	Labor Amt		\$195.00
Parts & Freight		\$0.00	Parts & Freight		\$0.00
Total		\$195.00	Total		\$195.00

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

All repairs described have been inspected and are satisfactory.