



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 79204

CUSTOMER WORK ORDER

WO #: 79204

Customer: 49259 - SIMPSON, DANIEL -
812-632-0018

Tag:

Author: GA

Location: 0313 CHECK PREAUTH

Stock #: 11549

Stock Desc: 2025 TT COACHMEN

CATALINA 283RKSLE

Chassis #: 5ZT2CATB8SX034120

Serial #: 5ZT2CATB8SX034120

Mileage:

Licence:

Invoice #:

Date In: 09 MAR 26

Promised:

Date Sched:

Completed: 13 MAR 26

Warr. Date: 21 NOV 25

Job #1 - Warranty

COMPLAINT: Transferred to BAS*79241 on 12 MAR 26

Estimate amount was 0.00

CAMERA ON REAR OF CAMPER ISN'T WORKING

CAUSE: Found no issue with Power to camera.

CORRECTION: Had to pull the Key cylinder to retrieve key to unlock units deadbolt. Looked for Monitor to test camera but no Monitor in obvious spots in unit. Hooked up test box and turned on Running lights and light on camera illuminated showing its getting power to camera. Could be an issue with Monitor or 7 way plug on tow vehicle. Received monitor from Greg. Pulled unit back into bay and hooked up Test box and hooked monitor up, monitor instantly came on and activated the running lights and camera popped up. Im not finding an issue with the camera, monitor, power or 7way of unit.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	0.00	0.00

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER STATES THEY BLOW FUSES WHEN THEY TURN ON FRONT STRIP LIGHTS

CAUSE: Power wire to light was grounded, grounding area is unknown

CORRECTION: Had to unlock compartment and move personal belongings out of the way. Replaced 15A fuse and powered switch and blew fuse. Located the Wago clip on both Stripped lights where power is connected and disconnected both lights and replaced fuse and it instantly blew. Pulled switch and checked continuity... switch tested correctly. Checked Voltage and Continuity at switch... Voltage is correct but one of the wires has continuity to ground which it should not. Disconnected both Green power wires at the door side Wago Connector and tested Continuity to ground on both... Power wire that jumps from Wago clip over to the OffDoorSide Light is grounded out. New power wire is going to have to be ran from Doorside light over to OffDoorSide light. Spoke with Ben and said its under warranty and go ahead and run new wire. Customer has got the passthru compartment crammed packed! After looking it over and brainstorming a few minutes i was able to come up with another route so i didnt have to completely disassemble the passthru compartment. I was able to go up thru the subfloor and back down over the frame on both sides and pass new wire thru the underbelly section. Tested operations of light and works properly and secured



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underbelly with underbelly tape.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	148.20
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	19.50
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	173.55

Subtotal for Job #2: 341.25

Job #25V682 - Warranty

COMPLAINT: THE CHARGE LINE MAY NOT HAVE OVER CURRENT PROTECTION

CAUSE: Recall

CORRECTION: Preformed recall instructions and is wired correctly but the way the wires were tightened on contact studs was making contact and Breaker wasnt serving its purpose. I loosened nut and removed off of breakers other contact. Secured underbelly.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	39.00

Subtotal for Job #25V682: 39.00

Parts Total: 0.00
Labour Total: 380.25
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 380.25

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 13 Mar 2026

W/O: 79204



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