

# FOREST RIVER WARRANTY CLAIM FORM

|                        |          |                   |                   |
|------------------------|----------|-------------------|-------------------|
| DEALER ACCOUNT #       | 0005106  | CLAIM STATUS      | Authorized        |
| BASDEN RV CENTER INC   |          | CLAIM             | 2608281           |
| DBA AMERICAN RV CENTER |          | CLAIM ORIGIN      | WEB               |
| 600 E BASELINE ROAD    |          | ORIGINAL CLAIM ID |                   |
| EVANSVILLE, IN 47725   |          | VIN               | 5ZT2CATB8TN302287 |
| USA                    |          | CHASSIS VIN       |                   |
|                        |          | MILEAGE           | 0                 |
| Labor rate:            | \$195.00 | SITE/WAREHOUSE    | 300 / 300         |
| OWNER INFORMATION      |          | ITEM #            | CAT281QBUNK-8-300 |
|                        |          | DEALER RO #       | 79191             |
|                        |          | CLAIM START DATE  | 03/12/2026        |
|                        |          | CLAIM END DATE    | 01/01/1900        |

Retail Date of Purchase

WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

|         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                    |
|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
| Line# 1 | Operation Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Operational Description                                                            |
|         | 70-187-12-00-001867                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Roof AC Bolts - Appliances/Roof AC (Coleman-RVP)/Resecure or Tighten/No Tread Code |
|         | <b>Complaint, Cause, Correction</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |
|         | Original Note : bhoffman@americanrvcenter.com, 2026-03-12 16:57:10 :: A CUSTOMER CAME IN AND ADVISED SERVICE WRITERS THAT THIS UNIT HAD WATER STANDING IN THE FLOOR DERECTLY BELOW THE AIR CONDITIONER. WE HAVE HAD RAIN MORE THAN ONE DAY THIS WEEK. Water leaking under roof ac Took trim cover off ac unit and it had water in it. So i did a water test with the hose and sprayed the roof top unit. And theni checked the 4 main bolts that hold the ac until to the inside bracket. Ben got me the torque spec on the bolts and the two front bolts were close but the two back bolts were not close the being tight. So i torqued all 4 bolts and put inside trim cover back on. |                                                                                    |
| Model#  | Dlr Sub Hrs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 0.80                                                                               |
|         | Sub Labor Amt                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | \$156.00                                                                           |
| Serial# | Appr Hrs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 0.65                                                                               |
|         | Appr Labor Amt                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | \$126.75                                                                           |
|         | <b>Notes</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                    |
|         | TIME ADJUSTED TO REFLECT CORRECTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                    |

|           |                 |          |          |                 |          |
|-----------|-----------------|----------|----------|-----------------|----------|
| Submitted | Labor Amt       | \$156.00 | Approved | Labor Amt       | \$126.75 |
|           | Parts & Freight | \$0.00   |          | Parts & Freight | \$0.00   |
|           | Total           | \$156.00 |          | Total           | \$126.75 |

DEALER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE  
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE  
All repairs described have been inspected and are satisfactory.