



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
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W/O: 79170  
Promised Date:  
21 MAR 26



## CUSTOMER WORK ORDER

WO #: 79170

Customer: 1000 - BASDEN'S AMERICAN  
RV -

Tag:

Author: BH

Location: 0325 CHECK TO SEE IF  
CRAIG HAS INVOICE YET

Stock #: 11724

Stock Desc: 2026 TT COACHMEN

CATALINA 333DORM

Chassis #: 5ZT2CAYB0TX037068

Serial #: 5ZT2CAYB0TX037068

Mileage: 0

Licence:

Invoice #:

Date In: 04 MAR 26

Promised: 31 MAR 26

Date Sched:

Completed: 24 MAR 26

Warr. Date:

### Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: New PDI

CORRECTION: Tire pressures set to spec. Lug nuts torqued to spec. Brake and emergency breakaway systems functional. Exterior inspection; all seals look proper. Found two small voids in rear seal. Running and cap lights functional. Compartment doors fit properly. Rear screen door needs adjustment. Awning and awning lights functional. Roof inspection; two small voids found. Filled with sealant. Interior inspection; all appliances functional. Water systems functional on city and pump. LP systems functional. Performed LP drop test with minor adjustments. Found bathroom door handle smashed and door scratched, doors under fireplace contacting each other, fridge scratched, trim next to fridge peeling, backsplash peeling, all sliding doors need adjustment, staples in washer/dryer closet need putty, living room dimmer switch loose, red tape in entry closet for unknown reason, bed storage hinges need new hardware and hinges are bent, leak under kitchen sink, dinette trim pulled off, minor wood damage in bathroom

### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z991 | MISC LABOUR CODE (INTERNAL) |          | N/C   |
| Z991 | MISC LABOUR CODE (INTERNAL) | PCG      | N/C   |
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| Z991 | MISC LABOUR CODE (INTERNAL) | PCG      | N/C   |
| Z990 | MISC LABOUR CODE (EXTERNAL) |          | N/C   |
| Z991 | MISC LABOUR CODE (INTERNAL) | PCG      | N/C   |

### Parts

| Part # | Description           | Qty  | Price | Total |
|--------|-----------------------|------|-------|-------|
| 13034  | 55362 STD BATTERY BOX | 1.00 | N/C   | N/C   |

### Other Services

| Code | Description     | Qty  | Price | Total |
|------|-----------------|------|-------|-------|
| SS   | SHOP SUPPLIES   | 1.00 | N/C   | N/C   |
| LPGI | LP - UNIT SALES | 4.00 | N/C   | N/C   |

Subtotal for Job #PDINTT: 0.00

### Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

\*\*\*INCLUDES 2 GALLONS OF ANTI-FREEZE\*\*\*



Customer #: 1000  
BASDEN'S AMERICAN RV,



UNITS WITH WASHING MACHINE OR ICEMAKER  
WILL BE EXTRA  
\*\*DE-WINTERIZATION IS NOT INCLUDED\*\*  
NUMBER OF GALLONS USED \_\_\_\_\_

CAUSE: Seasonal maintenance

CORRECTION: Ran RV antifreeze through all water ports

| Labor |                | Mechanic | Total |
|-------|----------------|----------|-------|
| Code  | Description    |          |       |
| Z990  | WINTERIZE UNIT | PCG      | N/C   |
| Z990  | WINTERIZE UNIT | PCG      | N/C   |

| Parts  |                           | Qty  | Price | Total |
|--------|---------------------------|------|-------|-------|
| Part # | Description               |      |       |       |
| 24181  | -50 RV ANTI-FREEZE GALLON | 2.00 | N/C   | N/C   |

| Other Services |               | Qty  | Price | Total |
|----------------|---------------|------|-------|-------|
| Code           | Description   |      |       |       |
| SS             | SHOP SUPPLIES | 1.00 | N/C   | N/C   |

Subtotal for Job #WINTER: 0.00

#### Job #1 - Internal

COMPLAINT: KNOB AND DOOR TO BATHROOM DOOR WAS HIT AND NEEDS REPLACED

CAUSE: Door

CORRECTION: Removed door. Removed door handle. Removed hinges and put the on new door. Put on new door handle. Put door back up.

| Labor |                             | Mechanic | Total |
|-------|-----------------------------|----------|-------|
| Code  | Description                 |          |       |
| Z990  | MISC LABOUR CODE (EXTERNAL) | BB       | N/C   |
| Z990  | MISC LABOUR CODE (EXTERNAL) | BB       | N/C   |

| Parts      |                                                              | Qty  | Price | Total |
|------------|--------------------------------------------------------------|------|-------|-------|
| Part #     | Description                                                  |      |       |       |
| 12794      | KNOB, PASSAGE DOOR                                           | 1.00 | N/C   | N/C   |
| F100282648 | NON-LOCKING STAIN<br>DOOR, BATH 1-3/8X23-3/4X72 FLINT<br>MAP | 1.00 | N/C   | N/C   |

| Other Services |                        | Qty  | Price | Total |
|----------------|------------------------|------|-------|-------|
| Code           | Description            |      |       |       |
| FRT            | UPS FREIGHT - JOBS 1,8 | 1.00 | N/C   | N/C   |

Subtotal for Job #1: 0.00

#### Job #2 - Warranty

COMPLAINT: THE FRIDGE HAS A BIG SCRATCH ON IT

CAUSE: Scratch

CORRECTION: Unscrewed the fridge then pulled out the fridge with help from another tech. Disconnected the power from the fridge. Got the fridge out of the camper. Unboxed the new fridge. Mounted the supplied mounting brackets to the fridge. Took the fridge in the camper with help from another tech. Connected the 12 v wires to the fridge then set in the cabinet and mounted to it. Pulled off the packing tape. Verified the fridge was cooling.

| Labor |                             | Mechanic | Total  |
|-------|-----------------------------|----------|--------|
| Code  | Description                 |          |        |
| Z990  | MISC LABOUR CODE (EXTERNAL) | SAR      | 113.10 |
| Z990  | MISC LABOUR CODE (EXTERNAL) | SAR      | 81.90  |

| Parts  |             | Qty | Price | Total |
|--------|-------------|-----|-------|-------|
| Part # | Description |     |       |       |



F100729508      REFRIGERATOR, GE 10 CU FT RH      1.00      974.36      974.36  
TOP FRE

**Other Services**

| Code | Description   | Qty  | Price  | Total  |
|------|---------------|------|--------|--------|
| FRT  | FREIGHT-REFER | 1.00 | 213.12 | 213.12 |

**Subtotal for Job #2:      1,382.48**

**Job #3 - Warranty**

COMPLAINT: TRIM ABOVE THE FRIDGE IS COMING OFF

CAUSE: Trim pulled off

CORRECTION: Tapped trim back into place

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | PCG      | 19.50 |

**Subtotal for Job #3:      19.50**

**Job #4 - Warranty**

COMPLAINT: THE DOORS UNDER THE FIREPLACE ARE TOUCHING AND WONT CLOSE

CAUSE: Left side door mounted too far inward

CORRECTION: Moved left side door out and tested fitment

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | PCG      | 58.50 |

**Subtotal for Job #4:      58.50**

**Job #5 - Warranty**

COMPLAINT: DIMMER SWITCH IS COMING OFF THE WALL

CAUSE: Screws stripped

CORRECTION: Installed new screws and two extra

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | PCG      | 48.75 |

**Subtotal for Job #5:      48.75**

**Job #6 - Warranty**

COMPLAINT: REAR SCREEN DOOR IS RUBBING

CAUSE: Door needed adjusting

CORRECTION: Adjusted door to the point it no longer rubs

**Labor**

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | PCG      | 39.00 |

**Subtotal for Job #6:      39.00**

**Job #7 - Internal**

COMPLAINT: FOLDING BED HIDGE NOT SCREWED DOWN

CAUSE: Screws loose and missing

W/O: 79170  
Promised Date: 31 MAR 26



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BASDEN'S AMERICAN RV,



CORRECTION: Tightened existing hardware and installed new hardware in place of missing hardware

| Labor Code           | Description                 | Mechanic | Total |
|----------------------|-----------------------------|----------|-------|
| Z990                 | MISC LABOUR CODE (EXTERNAL) | PCG      | N/C   |
| Subtotal for Job #7: |                             |          | 0.00  |

**Job #8 - Warranty**

COMPLAINT: THE TOP WOOD IN THE BATHROOM NEAR THE MIRROR IS DAMAGE

CAUSE: Cabinet

CORRECTION: Removed cabinet door. Removed lower panel under cabinet. Removed screws holding cabinet. Removed bathroom door and frame. Removed cabinet. Removed 3/4" blocking. Removed shelf. Removed inside panel. Removed damaged stile. Cut and installed stile. Put panel back. Put shelf back on. Cut and installed new 3/4" blocking. Put cabinet back in. Put door frame back on.

| Labor                |                             |      |          |        |
|----------------------|-----------------------------|------|----------|--------|
| Code                 | Description                 |      | Mechanic | Total  |
| Z990                 | MISC LABOUR CODE (EXTERNAL) |      | BB       | 195.00 |
|                      |                             |      |          |        |
| Parts                |                             |      |          |        |
| Part #               | Description                 | Qty  | Price    | Total  |
| F100285188           | 3" CABINET STILE            | 1.00 | 10.75    | 10.75  |
| Subtotal for Job #8: |                             |      |          | 205.75 |

**Job #9 - Warranty**

COMPLAINT: LEAK UNDER THE KITCHEN SINK

CAUSE: Loose P-trap and sink fittings

CORRECTION: Tightening fittings and tested

| Labor Code           | Description                 | Mechanic | Total |
|----------------------|-----------------------------|----------|-------|
| Z990                 | MISC LABOUR CODE (EXTERNAL) | PCG      | 19.50 |
| Subtotal for Job #9: |                             |          | 19.50 |

**Job #10 - Warranty**

COMPLAINT: TRIM ON THE LEFT SIDE OF THE DINNETE IS COMING OFF

CAUSE: Screws stripped out of wood

CORRECTION: Relocated and Installed new hardware

| Labor Code            | Description                 | Mechanic | Total |
|-----------------------|-----------------------------|----------|-------|
| Z990                  | MISC LABOUR CODE (EXTERNAL) | PCG      | 0.00  |
| Z990                  | MISC LABOUR CODE (EXTERNAL) | PCG      | 19.50 |
| Z990                  | MISC LABOUR CODE (EXTERNAL) | PCG      | 0.00  |
| Subtotal for Job #10: |                             |          | 19.50 |

**Job #11 - Warranty**

COMPLAINT: ADJUST 3 BEDROOM SLIDING DOORS

CAUSE: Doors uneven and contacting the door guides

CORRECTION: Left bunk door raised on left side hanger. Right bunk door raised on left side hanger. Master bedroom door raised on both hangers

| Labor Code | Description                 | Mechanic | Total  |
|------------|-----------------------------|----------|--------|
| Z990       | MISC LABOUR CODE (EXTERNAL) | PCG      | 117.00 |



Subtotal for Job #11:

117.00

Parts Total: 985.11

Labour Total: 711.75

Sublet Total: 0.00

Extras Total: 213.12

**WORK ORDER TOTAL: 1,909.98**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 24 Mar 2026

Customer Work Order

W/O: 79170  
Promised Date: 31 MAR 26



Customer #: 1000  
BASDEN'S AMERICAN RV,

