

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2605695
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAYB0TX037068
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
Labor rate:	\$195.00	ITEM #	ACAT333DORM
OWNER INFORMATION		DEALER RO #	79170
		CLAIM START DATE	03/11/2026
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	70-151-01-00-004012	GE Refrigerator - complete - Appliances/Refrigerator (House Type)/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-03-11 08:32:09 :: THE FRIDGE HAS A BIG SCRATCH ON IT DURING THE PDI FOUND SCRATCH NEED TO REPLACE THE FRIDGE DUE TO DAMAGE			
	Model# PPV10R5YBRSS	Dlr Sub Hrs	1.00	Sub Labor Amt \$195.00
Serial# MA556267	Appr Hrs	1.00	Appr Labor Amt \$195.00	
Notes				

Labor

Line# 2	Operation Code	Operational Description		
	30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-03-11 08:38:16 :: TRIM ABOVE THE FRIDGE IS COMING OFF Trim pulled off Tapped trim back into place			
Model#		Dlr Sub Hrs	0.10	Sub Labor Amt \$19.50
Serial#		Appr Hrs	0.10	Appr Labor Amt \$19.50
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	30-100-24-00-001046	Cabinet Door - Interior/Cabinetry/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-03-11 08:39:28 :: THE DOORS UNDER THE FIREPLACE ARE TOUCHING AND WONT CLOSE Left side door mounted too far inward Moved left side door out and tested fitment			
	Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$58.50
	Serial#	Appr Hrs	0.30	Appr Labor Amt \$58.50
	Notes			

Labor

Line# 4	Operation Code	Operational Description		
	40-108-01-11-001336	Dimmer Switch - Electrical/110 Volt Interior/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-03-11 08:40:29 :: DINNER SWITCH IS COMING OFF THE WALL Screws stripped Installed new screws and two extra			
Model#		Dlr Sub Hrs	0.25	Sub Labor Amt \$48.75

Serial# Appr Hrs 0.25 Appr Labor Amt \$48.75

Notes

Labor

Line# 5

Operation Code

20-66-02-00-000678

Operational Description

Screen Door - Exterior/Entry Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-03-11 08:41:17 :: REAR SCREEN DOOR IS RUBBING Door needed adjusting Adjusted door to the point it no longer rubs

Model#

Dlr Sub Hrs

0.20

Sub Labor Amt \$39.00

Serial#

Appr Hrs

0.20

Appr Labor Amt \$39.00

Notes

Labor

Line# 6

Operation Code

30-98-01-00-000997

Operational Description

Bed Hinge - Interior/Beds, Mattress/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-03-11 08:42:11 :: FOLDING BED HIDGE NOT SCREWED DOWN Screws loose and missing Tightened existing hardware and installed new hardware in place of missing hardware

Model#

Dlr Sub Hrs

0.20

Sub Labor Amt \$39.00

Serial#

Appr Hrs

0.20

Appr Labor Amt \$39.00

Notes

Labor

Line# 7

Operation Code

30-100-01-00-001050

Operational Description

Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-03-11 08:43:52 :: THE TOP WOOD IN THE BATHROOM NEAR THE MIRROR IS DAMAGE DURING THE PDI FOUND IN THE BATHROOM WOOD DAMGED . NEED TO REPLACE

Model#

Dlr Sub Hrs

1.50

Sub Labor Amt \$292.50

Serial#

Appr Hrs

1.00

Appr Labor Amt \$195.00

Notes

Labor

Line# 8

Operation Code

60-139-12-00-001560

Operational Description

P-Trap - Plumbing/Kitchen (Galley) Sink/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-03-11 08:44:31 :: LEAK UNDER THE KITCHEN SINK Loose P-trap and sink fittings Tightening fittings and tested

Model#

Dlr Sub Hrs

0.10

Sub Labor Amt \$19.50

Serial#

Appr Hrs

0.10

Appr Labor Amt \$19.50

Notes

Labor

Line# 9

Operation Code

30-102-12-00-001096

Operational Description

Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-03-11 08:45:36 :: TRIM ON THE LEFT SIDE OF THE DINNETE IS COMING OFF Screws stripped out of wood Relocated and installed new hardware

Model#

Dlr Sub Hrs

0.10

Sub Labor Amt \$19.50

Serial#

Appr Hrs

0.10

Appr Labor Amt \$19.50

Notes

Labor

Line# 10

Operation Code

Operational Description

30-101-24-00-001078

Sliding, Pocket Door - Interior/Interior Doors/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-03-11 08:46:05 :: ADJUST 3 BEDROOM SLIDING DOORS
Doors uneven and contacting the door guides Left bunk door raised on left side hanger. Right bunk door raised
on left side hanger. Master bedroom door raised on both hangers

Model#	Dlr Sub Hrs	0.60	Sub Labor Amt	\$117.00
Serial#	Appr Hrs	0.60	Appr Labor Amt	\$117.00

Notes

Submitted	Labor Amt	\$848.25	Approved	Labor Amt	\$750.75
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$848.25		Total	\$750.75

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	