



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 79138
Promised Date:
21 MAR 26

CUSTOMER WORK ORDER

WO #: 79138 (Appointment Date: 02 MAR 2026 - Time: 08:30am)

Customer: 55843 - BYERS, ANDREW -
812-202-0449

Tag:
Author: BJW
Location: 0305 BH TO CLOSE

Stock #: 11562
Stock Desc: 2025 TT KEYSTONE
COUGAR HALF-TON 25FKD
Chassis #: 4YDTCGM2XSV504695
Serial #: 4YDTCGM2XSV504695
Mileage:
Licence:

Invoice #:
Date In: 02 MAR 26
Promised: 31 MAR 26
Date Sched:
Completed: 28 FEB 26
Warr. Date: 30 MAY 25



Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT WHEN HE REMOVES THE SEWER CAP, WATER RUNS OUT AT HIM AND ON THE GROUND. THE KNOFE VALVE IS NOT SEALING PROPERLY.

CAUSE: Cutouts on frame where handles mount are to big.

CORRECTION: Opened unit up and connected it to ShorePower and City Water Connection. Positioned a Catch under the Dump and openen the Cap... darker liquid came out. Hooked up my clear tubed KnifeValveand hose. Checked Faucets and Knife valve positions. The front Grey was fine. The rear Grey is very loose in its mount. And the Black was broken thru its cutout in the frame where only the shaft and handle could partially be seen couldnt really check this valve position. Ran Water and put Toilet chalk in toilet and liquid built up in the my Clear tube. Messed with and maneuvered the Black Handle to partially pull back thru and put a adjustable clamp on it to hold in position enough to close the valve. Ran toilet again and no build up. Recommend replacement of the black and rear grey Knife Valves/handle. After looking over the mounts on Handle Cables it appears that manufacturer made the Cutouts to large. I brainstormed on it a few minutes and came up with Rubber grommets that fit the variable diameters and will secure the handles well. For me to get grommets into the positions i have to disconnect the cable from the rods on the Knife Valves and work cable and handle all the way out of unit and then correctly reassemble with a rubber grommet on the inside and outside of the Cutout on frame... did this for both handles. Secured the underbelly and cleaned up all my mess and tools. Ran water thru toilet and nothing leaked thru knife. Ran water thru the bathroom sink and no water leaked thru knife. And ran water thru kitchen sink and no water leaked thru the knife valve. Systems Dump valves are sealed properly. Unit was not Dewinterized.

Customer #: 55843
BYERS, ANDREW



Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	360.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	90.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 450.00

Parts Total:	0.00
Labour Total:	450.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	450.00



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 05 Mar 2026

Customer Signature : _____

W/O: 79138
Promised Date: 31 MAR 26



Customer Work Order

Customer #: 55843
BYERS, ANDREW

