



KEYSTONE

Pre-Authorization

Pre-Authorization number	PREAUTH803 84 {PA03972360	Reference no.79138	Status	Approved
--------------------------	---------------------------------	--------------------	--------	----------

Servicing Dealer 1194 **Name** Basden's American RV **Address** 600 E Baseline Rd **VIN** 4YDTCGM2XSV504695 **Retail sold on** 5/30/2025
Evansville, IN 47725

For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



KEYSTONE

Root		Approved Actual			Base		Complaint/Cause/Correction
Operation Description	Sublet	Sub Hours	Hours	hours	Qty	hours	
6100708A Drain Lines - Waste - Repair	0	2.5	2.5		1	0.2	<p>Complaint: CUSTOMER ADVISES THAT WHEN HE REMOVES THE SEWER CAP, WATER RUNS OUT AT HIM AND ON THE GROUND. THE KNOFE VALVE IS NOT SEALING PROPERLY.</p> <p>Cause: Cutouts on frame where handles mount are to big.</p> <p>Correction: Opened unit up and connected it to ShorePower and City Water Connection. Positioned a Catch under the Dump and openen the Cap... darker liquid came out. Hooked up my clear tubed KnifeValveand hose. Checked Faucets and Knife valve positions. The front Grey was fine. The rear Grey is very loose in its mount. And the Black was broken thru its cutout in the frame where only the shaft and handle could partially be seen couldnt really check this valve position. Ran Water and put Toilet chaulk in toilet and liquid built up in the my Clear tube. Messed with and maneuvered the Black Handle to partially pull back thru and put a adjustable clamp on it to hold in position enough to close the valve. Ran toilet again and no build up. Recommend replacement of the black and rear grey Knife Valves/handle. After looking over the mounts on Handle Cables it appears that manufacturer made the Cutouts to large. I brainstormed on it a few minutes and came up with Rubber grommets that fit the variable diameters and will secure the handles well. For me to get grommets into the positions i have to disconnect the cable from the rods on the Knife Valves and work cable and handle all the way out of unit and then correctly reassemble with a rubber grommet on the inside and outside of the Cutout on frame... did this for both handles. Secured the underbelly and cleaned up all my mess and tools. Ran water thru toilet and</p>

For paper claims only use one pre-authorization number per warranty claim form.
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
 The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



KEYSTONE

Unit was not Dewinterized.

KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

Pre-Authorization number: PREAUTH80384

2.5

For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.