



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 79136



CUSTOMER WORK ORDER

WO #: 79136 (Appointment Date: 28 FEB 2026 - Time: 03:30pm)

Customer: 55985 - HELMS, ABIGAIL -
812-589-5361

Tag:
Author: GA
Location: 0311 CALL CUSTOMER

Stock #: 11552
Stock Desc: 2025 TT COACHMEN
CATALINA SUMMIT 184BHS
Chassis #: 5ZT2CAGC9SU045440
Serial #: 5ZT2CAGC9SU045440
Mileage:
Licence:

Invoice #:
Date In: 28 FEB 26
Promised:
Date Sched:
Completed: 11 MAR 26
Warr. Date: 17 JUL 25

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES BOTH STORAGE COMPARTMENT DOORS COME OPEN DURING TRAVEL

CAUSE: The door side and the off door side doors aren't latching . The off door compartment flange is bent and is too far away from the door holders/ latches.
Compartment door

CORRECTION: Flipped the door hold on the door side compartment. This door is holding. Need approval for repair or another door.
Removed compartment door. Cleaned off silicone. Installed new door. Put on magnet strip. Taped off and siliconed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	92.50
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
F100571201	DOOR, BAGGAGE BLACK 12 3/4 X 26 1/4	1.00	64.57	64.57
F100359506	SILICONE, NEUTRAL CURE SILICONE 10.3	1.00	13.66	13.66

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	SHIPPING-COMP DOOR	1.00	42.04	42.04

Subtotal for Job #1: 212.77

Job #2 - Warranty

COMPLAINT: CUSTOMER STATES HE HAS TO SLAM THE ENTRY DOOR TO GET IT TO CLOSE

CAUSE: The latch for the door is not square.

CORRECTION: Moved the latch out so it would catch the door. Door closes as it should after adjustment.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	55.50

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Subtotal for Job #2: 55.50

Job #3 - Warranty

COMPLAINT: FRIDGE HAS A CRACK IN THE BOTTOM OF IT ON THE INSIDE. MARKED WITH BLUE TAPE

CAUSE: There's a crack on the bottom of the fridge. Requesting approval for another fridge or guidelines on a repair.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT-REFER	0.00	0.00	0.00

Subtotal for Job #3: 0.00

Parts Total: 78.23
 Labour Total: 148.00
 Sublet Total: 0.00
 Extras Total: 42.04
WORK ORDER TOTAL: 268.27

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature: _____

Date: 11 Mar 2026

W/O: 79136



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