

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2597274
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAGC9SU045440
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT184BHS
ABIGAIL K HELMS		DEALER RO #	79136
2355 BULLOCKTOWN RD		CLAIM START DATE	03/03/2026
Boonville, IN 47601		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	07/19/2025	WARRANTY EXPIRATION DATE	07/19/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-69-01-00-000706	Compartment Door - Exterior/Compartment Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-03-03 11:37:08 :: CUSTOMER STATES BOTH STORAGE COMPARTMENT DOORS COME OPEN DURING TRAVEL The door side and the off door side doors aren't latching . The off door compartment flange is bent and is too far away from the door holders/ latches. Flipped the door hold on the door side compartment. This door is holding. Need approval for another door.			
Model#	Dlr Sub Hrs	0.70	Sub Labor Amt	\$129.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$92.50
	Notes			
	EXCESSIVE AMOUNT REQUESTED. CHANGED TO FLAT RATE THE REQUESTED REPAIR CAN BE COMPLETED IN THE FLAT RATE TIME ALLOTTED			

Labor

Line# 2	Operation Code	Operational Description		
	20-66-02-00-000664	Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-03-03 11:37:50 :: CUSTOMER STATES HE HAS TO SLAM THE ENTRY DOOR TO GET IT TO CLOSE The latch for the door is not square. Moved the latch out so it would catch the door. Door closes as it should after adjustment.			
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	70-151-01-00-004012	GE Refrigerator - complete - Appliances/Refrigerator (House Type)/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-03-03 11:38:19 :: FRIDGE HAS A CRACK IN THE BOTTOM OF IT ON THE INSIDE. MARKED WITH BLUE TAPE There's a crack on the bottom of the fridge. Requesting approval for another fridge or guidelines on a repair. REMOVE AND REPLACE WITH NEW			
Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$185.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00
	Notes			
	Sent to vendor, pending response DENIED PER VENDOR			

Case Number: 00253506

thread::08wDNHHHclKy6kOHb9CZ3QY::

This email confirms that this case has been denied due to the following reason(s):

Reason: Crack is caused by something being dropped on it, not warrantable.

Account: Forest River
Dealer: American RV
Date of Purchase: 7/19/2025
Product: GPV10FSNSB-R
Description: GE 9.8 Cu. Ft. 12V Top-Freezer Refrig - Stainless, Right (GPV10FSNSB-R)

Jessica Cooreman
Senior Warranty Coordinator

GE Appliances, Recreational Living
RecreationalLiving-Warranty@geappliances.com
1-800-772-7262

Submitted	Labor Amt	\$370.00
	Parts & Freight	\$0.00
	Total	\$370.00

Approved	Labor Amt	\$148.00
	Parts & Freight	\$0.00
	Total	\$148.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.