

FOREST RIVER WARRANTY CLAIM FORM

| | | | |
|--------------------------------|------------|---------------------------------|-------------------|
| DEALER ACCOUNT # | 0005106 | CLAIM STATUS | Authorized |
| BASDEN RV CENTER INC | | CLAIM | 2597197 |
| DBA AMERICAN RV CENTER | | CLAIM ORIGIN | WEB |
| 600 E BASELINE ROAD | | ORIGINAL CLAIM ID | |
| EVANSVILLE, IN 47725 | | VIN | 4X4TCKC21TX166918 |
| USA | | CHASSIS VIN | |
| | | MILEAGE | 0 |
| Labor rate: | \$185.00 | SITE/WAREHOUSE | 017 / 017A |
| OWNER INFORMATION | | ITEM # | ACKT27LH |
| DANA S BRAMES | | DEALER RO # | 79094 |
| 214 S 17TH ST | | CLAIM START DATE | 03/03/2026 |
| Petersburg, IN 47567 | | CLAIM END DATE | 01/01/1900 |
| USA | | | |
| Retail Date of Purchase | 02/21/2026 | WARRANTY EXPIRATION DATE | 02/21/2027 |

Claim Line Details

Labor

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|----------------|--|---|-----------------------|----------|
| Line# 1 | Operation Code | Operational Description | | |
| | 20-66-02-00-000664 | Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code | | |
| | Complaint, Cause, Correction | | | |
| | Original Note : bhoffman@americanrvcenter.com, 2026-03-03 11:03:34 :: ENTRY DOOR NOT CLOSING The door is bent and will not latch. I found that the only thing that is holding the door closed is the lend a hand folded in front of the door. I pushed on the door latch and it will not latch. I put a straight edge on the door face and found the door to be bent. I blocked the top and bottom of the door to adjust the center. I was able to get the door straight again. I tested the door fitment many times to make sure that it would open and close properly. The door is now working as it should. | | | |
| Model# | Dlr Sub Hrs | 0.60 | Sub Labor Amt | \$111.00 |
| Serial# | Appr Hrs | 0.60 | Appr Labor Amt | \$111.00 |
| | Notes | | | |
| | Sent vendor form for Dealer to complete and upload to the claim. this unit is sold and not at the dealer ship any more so i am not able to get the measurements but adjusting the door fixed it. we do not need to replace it. Authorized to adjust doors. | | | |

Labor

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|----------------|--|--|-----------------------|----------|
| Line# 2 | Operation Code | Operational Description | | |
| | 50-134-12-00-003673 | Rubber LP Supply Line - LP Gas/LP Gas System/Resecure or Tighten/No Tread Code | | |
| | Complaint, Cause, Correction | | | |
| | Original Note : bhoffman@americanrvcenter.com, 2026-03-03 11:04:19 :: STOVE WILL NOT LIGHT, NO LP Gas line was pulled too tight behind the stove top. The stove would not light and if it did, the flame was very weak. I started by checking if the stove would lite with the slide room in and out. This did not change any of the symptoms. I took the lower valance off of the slide room to check the gas line. I took the drawers out to check the gas line. The last thing I checked was the hole behind the stove. The gas line was folded very tight. I could move the gas line behind the microwave and the flame of the stove would get bigger and smaller depending on the position. I freed up the gas line so that it was not so tight behind the stove top. I pulled a little more hose from under the drawers to go behind the microwave. With the extra slack behind the microwave, the stove is lighting everytime. I put the cabinets and cooktop back together and tested the system again. The stove is now working as it should. | | | |
| Model# | Dlr Sub Hrs | 1.20 | Sub Labor Amt | \$222.00 |
| Serial# | Appr Hrs | 1.20 | Appr Labor Amt | \$222.00 |
| | Notes | | | |
| | authorized as requested | | | |

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|------------------|-----------|----------|-----------------|-----------|----------|
| Submitted | Labor Amt | \$333.00 | Approved | Labor Amt | \$333.00 |
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Parts & Freight \$0.00
Total \$333.00

Parts & Freight \$0.00
Total \$333.00

DEALER **DATE**

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**

SIGNATURE

All repairs described have been inspected and are satisfactory.