



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 79044
Promised Date:
28 FEB 26

CUSTOMER WORK ORDER

WO #: 79044 (Appointment Date: 17 FEB 2026 - Time: 12:00pm)

Customer: 55725 - SPRAETZ, ERICH -
614-531-0537

Tag:

Author: GA

Location: 0220 BH TO CLOSE

Stock #: 11649

Stock Desc: 2026 TT KEYSTONE

COUGAR HALF-TON 25FKD

Chassis #: 4YDTCGM24TV500613

Serial #: 4YDTCGM24TV500613

Mileage:

Licence:

Invoice #:

Date In: 17 FEB 26

Promised: 28 FEB 26

Date Sched:

Completed: 25 FEB 26

Warr. Date: 15 DEC 25

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES THE FRIDGE IS OFF CENTERED AND LEANING FORWARD

CAUSE: Fridge leaning

CORRECTION: Took a picture of the bottom of the fridge leaning out and the top leaning inwards. Discussed options with ben about resolving this problem. Found an extra piece of stile. Then cut it to size and screwed it below the fridge to keep the fridge feet inside the cabinet. Took pictures of the process.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	45.00
Z990	MISCELLANEOUS REPAIR	SAR	45.00

Subtotal for Job #1: 90.00

Job #2 - Internal

COMPLAINT: CUSTOMER STATES HE CAN HEAR A FAINT BEEPING NOISE BUT CAN'T FIGURE OUT WHERE IT'S COMING FROM

CAUSE: Heard nothing

CORRECTION: Had a tech, Ben and I sit inside the camper but out of 3 people never heard anything beeping.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: CHECK SHORE POWER CORD. CUSTOMER STATES THE LOCKING RING IS BROKEN

CAUSE: Locking ring broke

CORRECTION: Took pictures and put in parts request for a new locking ring for the shore cord.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	SAR	18.00

Parts

Part #	Description	Qty	Price	Total
718264	Cord - Shore/Power - 50A - 30' - w/T	1.00	350.71	350.71



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Other Services

Code	Description	Qty	Price	Total
FRT	UPS-CORD	1.00	12.14	12.14

Subtotal for Job #3: 380.85

Job #4 - External

COMPLAINT: Transferred to BAS*79069 on 19 FEB 26

Estimate amount was 0.00

CUSTOMER WOULD LIKE TO KNOW WHAT THE MIDDLE SWITCH IN THE STORAGE COMPRTMENT IS FOR. SWITCH IS MARKED WITH BLUE TAPE.

CAUSE: Amber light for sewer

CORRECTION: Had a tech push the button while checking for other items that illuminate. Found a amber light at the sewer drain behind the rear axle off doorside.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #4: 0.00

Job #5 - External

THIS UNIT GOES TO STORAGE SPOT 40 WHEN DONE

Subtotal for Job #5: 0.00

Parts Total: 350.71
Labour Total: 108.00
Sublet Total: 0.00
Extras Total: 12.14
WORK ORDER TOTAL: 470.85

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 25 Feb 2026

