

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2600227
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FEPB2SW030689
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION		ITEM #	FET247SE-320
		DEALER RO #	79029
		CLAIM START DATE	03/05/2026
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code	10-7-01-16-000141	Operational Description
		Entry Step - Frame & Chassis/Manual Entry Step/Replace/Structure
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2026-03-05 10:47:36 :: STEPS ARE BENT I pulled the unit inside and the steps were bent inside the door in the upright position. I pulled the unit in the shop. Open the door and found the steps to be bent. I ordered a new set of steps.		
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.30	\$55.50
Serial#	Appr Hrs	Appr Labor Amt
	0.00	\$0.00
Notes		
bent steps not noted in unit file and no DAF uploaded to Dealer Connect within 24 hours of trailer delivery to dealership or within the 3 business days as required in The Forest River Way guidelines. Bent/damaged steps not a warranty issue		

Labor

Line# 2

Operation Code	70-150-24-00-002780	Operational Description
		Greystone Microwave - Appliances/Microwave/Repair/No Tread Code
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2026-03-05 10:48:10 :: MICROWAVE DOOR WON'T OPEN Microwave will not open. I found that after using the button over 30 times, the release started working.		
Model#	Dlr Sub Hrs	Sub Labor Amt
NA	0.11	\$20.35
Serial#	Appr Hrs	Appr Labor Amt
NA	0.10	\$18.50
Notes		

Labor

Line# 3

Operation Code	30-102-15-00-003365	Operational Description
		Wall Access Panel - Interior/Panels, Ceilings, & Interior Moldings/Repair or Replace/No Tread Code
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2026-03-05 10:49:00 :: KITCHEN PANELING ON CABINET NOT ATTACHED Walboard on side of kitchen cabinet is detached near the wall I tried to find a stapler that would fit in between the slide room wall and the cabinet. I could not find a stapler small enough. To prevent pulling the slide room apart, I opted for using silicone to hold the panel in place. I added silicone on the backside between the panel block and the paneling. I then sealed up the corner from the outside with clear silicone. I placed foam blocks between the slide room and the cabinet to hold overnight while the silicone cures. I checked the paneling in the morning and it is holding in place.		
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.90	\$166.50
Serial#	Appr Hrs	Appr Labor Amt
	0.30	\$55.50
Notes		
secure panel using silicone = 0.30		

Labor

Line# 4

Operation Code

30-99-01-00-001012

Operational Description

Mini-Blind - Interior/Soft Goods/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-03-05 10:49:59 :: THE PRIVACY BLIND IN THE SLIDE ROOM FELL OFF OF THE WALL. The screw holding the blind at the rear of the slide room window fell out of the paneling. I removed the valence over the blind mounting area. I found that this blind had 3 mounting holes and only 2 had been used. The far left screw had come out of the wall. I installed a center screw and I replaced the 2 screws holding the blind up. I used a little bit larger screw to keep from making new holes. The new screws are holding tight. I reinstalled the valence. Additional Note : bhoffman@americanrvcenter.com, 2026-03-05 10:50:42 :: NOT REPLACING JUST FIXING

Model#

Dlr Sub Hrs

0.40

Sub Labor Amt \$74.00

Serial#

Appr Hrs

0.40

Appr Labor Amt \$74.00

Notes

Submitted

Labor Amt \$316.35
Parts & Freight \$0.00
Total \$316.35

Approved

Labor Amt \$148.00
Parts & Freight \$0.00
Total \$148.00

**DEALER
SIGNATURE**

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER
SIGNATURE**

DATE

All repairs described have been inspected and are satisfactory.