

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106  
 BASDEN RV CENTER INC  
 DBA AMERICAN RV CENTER  
 600 E BASELINE ROAD  
 EVANSVILLE, IN 47725  
 USA

CLAIM STATUS Authorized  
 CLAIM 2579735  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2CADC2TK014239  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 203 / 203  
 ITEM # BCAT154RDX  
 DEALER RO # 79020  
 CLAIM START DATE 02/13/2026  
 CLAIM END DATE 01/01/1900

Labor rate: \$185.00  
 OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

**Line# 1**      **Operation Code**      **Operational Description**  
 30-100-01-00-001050      Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-02-13 10:18:21 :: DINETTE TABLE HAS A LARGE CHIP OUT OF IT Dinette table broken and trim piece on bottom of cabinets Noticed during check in the table was damaged and laying on the floor and it must have hit the trim piece on the bottom of the cabinet i put both in for parts request

<b>Model#</b>	<b>Dlr Sub Hrs</b>	3.50	<b>Sub Labor Amt</b> \$647.50
<b>Serial#</b>	<b>Appr Hrs</b>	1.20	<b>Appr Labor Amt</b> \$222.00

**Notes**  
 EXCESSIVE AMOUNT REQUESTED. CHANGED TO FLAT RATE  
 THE REQUESTED REPAIR CAN BE COMPLETED IN THE FLAT RATE TIME ALLOTTED

### Labor

**Line# 2**      **Operation Code**      **Operational Description**  
 70-147-01-00-001779      TV Remote - Appliances/Television/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-02-13 10:24:38 :: POWER CORD AND REMOTE FOR SANSUI TV MISSING. PARTS MISSING

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.10	<b>Sub Labor Amt</b> \$18.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b> \$0.00

**Notes**  
 Part Only - No Time Allowed

### Labor

**Line# 3**      **Operation Code**      **Operational Description**  
 60-139-01-00-001548      Faucet Hot or Cold Buttons - Plumbing/Kitchen (Galley) Sink/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-02-13 10:27:42 :: FABRIC BUTTONS MISSING FROM TRIM PANEL OVER THE DOOR. BUTTONS MISSING

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.00	<b>Sub Labor Amt</b> \$0.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.00	<b>Appr Labor Amt</b> \$0.00

**Notes**

### Labor

**Line# 4**      **Operation Code**      **Operational Description**  
 20-66-24-00-000658      Entry Door - Exterior/Entry Doors/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-02-13 10:31:50 :: ENTRY DOOR HARD TO OPEN Entry

door hard to open Adjusted the hinges on the door and lubed the latch. Door works properly now

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00  
Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes  
Authorized as Requested

**Labor**  
Line# 5

Operation Code Operational Description  
40-196-01-11-001275 Single Pancake Light Lens - Electrical/12 Volt Interior/Replace/Electrical  
Complaint, Cause, Correction  
Original Note : bhoffman@americanrvcenter.com, 2026-02-13 10:32:30 :: CEILING LIGHT FELL OFF NEED TO REINSTALL Light cover off During check in i found cover on the floor. So i put it on and tested the light and it work properly

Model# Dlr Sub Hrs 0.05 Sub Labor Amt \$9.25  
Serial# Appr Hrs 0.05 Appr Labor Amt \$9.25

Notes  
Authorized as Requested

**Labor**  
Line# 6

Operation Code Operational Description  
70-147-01-11-001787 Sansui TV - Appliances/Television/Replace/Electrical  
Complaint, Cause, Correction  
Original Note : bhoffman@americanrvcenter.com, 2026-03-06 13:49:04 :: TRING TO PAIR THE REMOTE AND THE REMOTE WILL NOT PAIR REQUESTING TV

Model# NA Dlr Sub Hrs 0.30 Sub Labor Amt \$55.50  
Serial# NA Appr Hrs 0.30 Appr Labor Amt \$55.50

Notes  
Need pictures and All data tag on the TV  
PHOTO ADDED  
AUTHORIZED AS REQUESTED

Submitted			Approved		
Labor Amt	\$767.75		Labor Amt	\$323.75	
Parts & Freight	\$0.00		Parts & Freight	\$0.00	
Total	\$767.75		Total	\$323.75	

DEALER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE  
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE  
All repairs described have been inspected and are satisfactory.