

Warranty Authorization

Service Event 10368545

Date Created 2/11/2026



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Service Provider:

AMERICAN RV CENTER (SHIP TO)
600 E. BASELINE ROAD
Evansville, IN 47725
USA

Retail Customer

SAM SCHMITT

Customer number 10118021
Work order reference 78988
Sales order 101543534
Return order

Serial number	Model on label	Sold as	Search name
33299418	98000FJ.336U	9108784966	SLD TOP DLX BLA

Description : Scrap in Field

Note: Scrape data tag(s) off unit - apply to a blank piece of paper and email along with your repair order to claimpayments@dometic.com. Photos are accepted. The photos must show the tag(s) removed from the unit. Keep a copy of the data tag(s) for your records.

Description : 90 Day Return Policy

Note: ALL RETURNS AND WARRANTY CLAIMS MUST BE RECEIVED WITHIN 90 DAYS OF WARRANTY AUTHORIZATION DATE TO BE ELIGIBLE FOR REIMBURSEMENT. CLAIMS RECEIVED AFTER 90 DAYS WILL BE DENIED.

Description : 90 DAY REMINDER

Note: ***** 90 DAY REMINDER *****

TAG AND WORK ORDER IS NEEDED PRIOR TO THE 90TH DATE SHOWN AT THE TOP OF THE AUTHORIZATION ***
ONCE CLAIM IS CLOSED DUE TO THE 90TH DAY PAYMENT CANNOT BE MADE ON THIS CLAIM.

EMAILED REMINDER TO cmiller@americanrvcenter.com

Customer complaint	BROKEN
Component/part	9108784966
Component group	COMPLETE AWNING
Service provider failure description	BROKEN
Resolution	COMPLETE PRODUCT REP

Authorized

Labor	2.00
Parts	1.00

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Customer complaint BROKEN

Component/part 9108785887

Component group SLIDE TOP BRACKET

Service provider failure description BROKEN

Resolution PART REPLACED

Authorized

Labor	1.00
Parts	1.00

Return Order



Return Reason Code Customer reference Customer account

Returned by

Returned to

Delivery terms

Delivery mode

Carrier information

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Item number	Description	Quantity	Unit price	Net amount
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