



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 78983
Promised Date:
06 FEB 26

CUSTOMER WORK ORDER

WO #: 78983

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0216 BH TO CLOSE

Stock #: 11706
Stock Desc: 2026 TT COACHMEN
CATALINA SUMMIT 211BH
Chassis #: 5ZT2CAKB4TU048021
Serial #: 5ZT2CAKB4TU048021
Mileage: 0
Licence:

Invoice #:
Date In: 06 FEB 26
Promised: 28 FEB 26
Date Sched:
Completed: 17 FEB 26
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: Pdi

CORRECTION: Pulled the camper into the service bay. Got a new battery box then drilled drain holes and bolted down on the tongue. Filled two 20lb lp tanks. Connected the manometer to the stove for the lp drop test. Connected a used battery to the camper then connected the test box to check the running lights, cap lights, brakes and breakaway switch. Inspected the coupler and safety chains. Went on the roof and inspected the roof membrane and sealer. No touch-up needed at this time. Checked and set the tires to 65psi. Checked and set the lug nuts to 110ftlbs. Plugged in the shore cord. Tessed the electric stab jacks. Tested the lp detector and smoke alarm. Put on the company decals. Connected the garden hose to the camper to fill the fresh tank to dewinterized the camper then started the lp drop test and adjusted as needed. Move the garden hose to the black tank flush to verify it was functional. Moved the garden hose to the city water connection. Tested the furnace and water heater, water heater door doesn't line up correctly, then stove after. Checked each faucet for hot water. Tested the ac, test tv, microwave, 120v gfci outlets. Tested the 12v items, usb ports, awning lights, radio, range hood, fridge not working, bathroom vent, lights. Ran out the awning and back in. Checked the cabinet doors, drawers and interior door. Found the solar wires had road rash.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C
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Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED



Customer #: 1000
BASDEN'S AMERICAN RV,



NUMBER OF GALLONS USED _____

CAUSE: Winterizing 2 gallons

CORRECTION: Connected the sewer hose then drained the black and grey tanks. Drained the fresh tank. Turned the valve at the water pump and added 2 gallons through the kitchen faucet, bathroom faucet, toilet, shower. Depressed depressed the city water connection and water heater.

Labor Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	SAR	N/C

Parts Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty

COMPLAINT: THE REFRIGERATOR OS NOT WORKING.

CAUSE: No power to fridge

CORRECTION: During the pdi had checked the fridge for cooling after 1 hr in. Fridge never lit up inside and wasn't cool. Checked the fuse box and found a blown fuse. Put a new fuse in but the fridge still didn't cool and light up inside. Pulled the new fuse and unscrewed the fridge from the cabinet. Checked the wires to the fridge and tney was loose but didn't fix the problem. Doubled checked power at the back of the fridge, no power was available. Unscrewed the fuse box from the cabinet and found the yellow wire to the fridge wasn't connected to the fuse box, no butt connector found. Got a new butt connector ans connected the two yellow wires together. Put the fuse box back in the cabinet. Set the fridge back in the cabinet then put the new fuse in. Fridge lit up and waiting for it to cool. After 20 minutes cooling the freezer was cold.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	222.00

Subtotal for Job #1: 222.00

Job #2 - Warranty

COMPLAINT: THE DECAL IS LOOSE BEHIND THE FRONT AWNING ARM

CAUSE: Decal
Replace decal

CORRECTION: Took pictures of the decal not sticking to the body. Used a heat gun to help it stick but it has a crease in it.

Took old decal off and cleaned area then put new decal on and it looks good

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	74.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts Part #	Description	Qty	Price	Total
F100748550	GRAPHIC, #25 SIDE FRONT UPPER BLACK	1.00	3.84	3.84

Other Services Code	Description	Qty	Price	Total
FRT	UPS-DECAL	1.00	16.30	16.30

Subtotal for Job #2: 94.14

W/O: 78983
Promised Date: 28 FEB 26



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Job #3 - Warranty

COMPLAINT: THERE IS PANELING LOOSE ON THE BED FRAME

CAUSE: Panels

CORRECTION: Moved the mattress and flipped up the lid. Took pictures of the paneling not stapled to the bed frame. Got the staple gun and stapled the paneling. Took pictures after the put the lid down and the mattress back on the bed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00

Subtotal for Job #3: 37.00

Job #4 - Warranty

COMPLAINT: WATER HEATER DOOR DOESN'T LINE UP

CAUSE: Water heater door

CORRECTION: Took pictures of the process. When closing the water heater door the hole in the door won't line up with the exhaust vent. Unscrewed the screws at the bottom and redirected the screws to pull the door downward. Closed the water heater door after fix.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00

Subtotal for Job #4: 37.00

Job #5 - Warranty

COMPLAINT: SOLAR WIRES DRAGGED THE GROUND

CAUSE: Damaged wires

CORRECTION: Found the solar wires had road rash. Checked for extra wire then cut about a foot off and crimped new terminals on the wires for the solar.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	55.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Subtotal for Job #5: 55.50

Parts Total: 3.84
 Labour Total: 425.50
 Sublet Total: 0.00
 Extras Total: 16.30
WORK ORDER TOTAL: 445.64

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 17 Feb 2026

