

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 2575615
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CAKB4TU048021
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 103 / 103
ITEM # CAT211BH-8
DEALER RO # 78983
CLAIM START DATE 02/10/2026
CLAIM END DATE 01/01/1900

Labor rate: \$185.00

OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
40-196-24-11-001297 Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 09:53:37 :: THE REFRIGERATOR OS NOT WORKING. No power to fridge During the pdi had checked the fridge for cooling after 1 hr in. Fridge never lit up inside and wasn't cool. Checked the fuse box and found a blown fuse. Put a new fuse in but the fridge still didn't cool and light up inside. Pulled the new fuse and unscrewed the fridge from the cabinet. Checked the wires to the fridge and they was loose but didn't fix the problem. Doubled checked power at the back of the fridge, no power was available. Unscrewed the fuse box from the cabinet and found the yellow wire to the fridge wasn't connected to the fuse box, no butt connector found. Got a new butt connector ans connected the two yellow wires together. Put the fuse box back in the cabinet. Set the fridge back in the cabinet then put the new fuse in. Fridge lit up and waiting for it to cool. After 20 minutes cooling the freezer was cold.

Model# Dlr Sub Hrs 1.50 Sub Labor Amt \$277.50

Serial# Appr Hrs 1.20 Appr Labor Amt \$222.00

Notes

Excessive Amount Requested

Labor

Line# 2 Operation Code Operational Description
20-43-01-00-000589 Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 09:54:31 :: THE DECAL IS LOOSE BEHIND THE FRONT AWNING ARM Decal Took pictures of the decal not sticking to the body. Used a heat gun to help it stick but it has a crease in it. WILL HAVE TO REMOVE AND REINSTALL

Model# Dlr Sub Hrs 0.40 Sub Labor Amt \$74.00

Serial# Appr Hrs 0.40 Appr Labor Amt \$74.00

Notes

Authorized as requested

Labor

Line# 3 Operation Code Operational Description
30-102-24-00-001094 Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 09:56:50 :: THERE IS PANELING LOOSE ON THE BED FRAME Panels Moved the mattress and flipped up the lid. Took pictures of the paneling not stapled tonthe bed frame. Got the staple gun and stapled the paneling. Took pictures after the put the lid down and the mattress back on the bed.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes**Labor****Line# 4****Operation Code**

70-674-01-17-002267

Operational Description

Door Locker Assembly - Appliances/Water Heater - Tankless (Furrion)/Replace/Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 09:57:34 :: WATER HEATER DOOR DOESN'T LINE UP Water heater door Took pictures of the process. When closing the water heater door the hole in the door won't line up with the exhaust vent. Unscrewed the screws at the bottom and redirected the screws to pull the door downward. Closed the water heater door after fix.

Model# NA**Dlr Sub Hrs**

0.20

Sub Labor Amt \$37.00**Serial# NA****Appr Hrs**

0.20

Appr Labor Amt \$37.00**Notes****Labor****Line# 5****Operation Code**

40-106-24-11-001253

Operational Description

Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:02:26 :: SOLAR WIRES DRAGGED THE GROUND Damaged wires Found the solar wires had road rash. Checked for extra wire then cut about a foot off and crimped new terminals on the wires for the solar.

Model#**Dlr Sub Hrs**

0.70

Sub Labor Amt \$129.50**Serial#****Appr Hrs**

0.30

Appr Labor Amt \$55.50**Notes**

Excessive Amount Requested

Submitted

Labor Amt

\$555.00

Parts & Freight

\$0.00

Total

\$555.00

Approved

Labor Amt

\$425.50

Parts & Freight

\$0.00

Total

\$425.50

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.