

BASDEN RV CENTER, INC dba AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 78983  
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER  
Customer: 1000 - BASDEN'S AMERICAN RV  
Address: 600 E. BASELINE RD. EVANSVILLE, IN  
USA  
47725  
Phone:  
Stock Number: 11706 - 2026 CATALINA SUMMIT 211BH 5ZT2CAKB4TU048021  
VIN: 5ZT2CAKB4TU048021 HIN: SER#: 5ZT2CAKB4TU048021  
Mileage: 0 Work Order Comp: 17 FEB 26  
Auth. No: Dealer #:  
Warr. Date: Work Order Date: 06 FEB 26 Inv #: 426537

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WO # Job # Description JOB INFORMATION  
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78983 2 THE DECAL IS LOOSE BEHIND THE FRONT AWNING ARM  
Decal Replace decal  
Took pictures of the decal not sticking to the body. Used a heat  
gun to help it stick but it has a crease in it. Took old decal  
off and cleaned area then put new decal on and it looks good  
  
78983 1 THE REFRIGERATOR OS NOT WORKING.  
No power to fridge  
During the pdi had checked the fridge for cooling after 1 hr in.  
Fridge never lit up inside and wasn't cool. Checked the fuse box  
and found a blown fuse. Put a new fuse in but the fridge still  
didn't cool and light up inside. Pulled the new fuse and  
unscrewed the fridge from the cabinet. Checked the wires to the  
fridge and tney was loose but didn't fix the problem. Doubled  
checked power at the back of the fridge, no power was available.  
Unscrewed the fuse box from the cabinet and found the yellow wire  
to the fridge wasn't connected to the fuse box, no butt connector  
found. Got a new butt connector ans connected the two yellow  
wires together. Put the fuse box back in the cabinet. Set the  
fridge back in the cabinet then put the new fuse in. Fridge lit  
up and waiting for it to cool. After 20 minutes cooling the  
freezer was cold.  
  
78983 3 THERE IS PANELING LOOSE ON THE BED FRAME  
Panels  
Moved the mattress and flipped up the lid. Took pictures of the

Claim : 78983

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 WO #      Job #      Description      JOB INFORMATION  
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paneling not stapled tonthe bed frame. Got the staple gun and  
 stapled the paneling. Took pictures after the put the lid down  
 and the mattress back on the bed.

78983      4      WATER HEATER DOOR DOESN'T LINE UP  
 Water heater door  
 Took pictures of the process. When closing the water heater door  
 the hole in the door won't line up with the exhaust vent.  
 Unscrewed the screws at the bottom and redirected the screws to  
 pull the door downward. Closed the water heater door after fix.

78983      5      SOLAR WIRES DRAGGED THE GROUND  
 Damaged wires  
 Found the solar wires had road rash. Checked for extra wire then  
 cut about a foot off and crimped new terminals on the wires for  
 the solar.

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 Part No      Job#      Description      PARTS      Qty      Price      Total  
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 F100748550      2      GRAPHIC, #25 SIDE FRONT UPPER BLA      1.00      3.84      3.84

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 Lab Code      Job#      Description      LABOUR      Hrs      Rate      Total  
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 Z990      2      MISC LABOUR CODE (EXTERNAL)      0.40      185.00      74.00  
 Z990      2      MISC LABOUR CODE (EXTERNAL)      0.00      185.00      0.00  
 Z990      1      MISC LABOUR CODE (EXTERNAL)      1.20      185.00      222.00  
 Z990      3      MISC LABOUR CODE (EXTERNAL)      0.20      185.00      37.00  
 Z990      4      MISC LABOUR CODE (EXTERNAL)      0.20      185.00      37.00  
 Z990      5      MISC LABOUR CODE (EXTERNAL)      0.30      185.00      55.50  
 Z990      5      MISC LABOUR CODE (EXTERNAL)      0.00      185.00      0.00

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 Excode      Job#      Description      EXTRAS      Qty      Price      Total  
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 FRT      2      UPS-DECAL      1.00      16.30      16.30

Parts Total:      3.84  
 Labour Total:      425.50  
 Sublet Total:      0.00  
 Extras Total:      16.30

>>>> Claim Total:      445.64

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_