



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78977
Promised Date:
08 FEB 26

CUSTOMER WORK ORDER

WO #: 78977

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0318 BH TO CLOSE

Stock #: 11703
Stock Desc: 2026 5W KEYSTONE
COUGAR 316RLS
Chassis #: 4YDFCGR26T2504802
Serial #: 4YDFCGR26T2504802
Mileage: 0
Licence:

Invoice #:
Date In: 05 FEB 26
Promised: 28 FEB 26
Date Sched:
Completed: 19 MAR 26
Warr. Date:



Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: Pdi

CORRECTION: Pulled unit into shop and hooked up to shore power. Checked all appliances checked water and electrical systems checked roof and antenna function installed battery box. Filled l.p tanks and ran l.p drop test. Checked doors drawers and cabinets. Checked tire pressure and torqued lug nuts. Documented model and serial numbers.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterize

CORRECTION: Ran a.f through all lines and fixtures. Drained all tanks.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	ZMS	N/C
Z990	WINTERIZE UNIT	ZMS	N/C
Z990	WINTERIZE UNIT	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C



Customer #: 1000
BASDEN'S AMERICAN RV,





Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty

COMPLAINT: THE LIGHT SWITCH FOR THE REFRIGERATOR DOOR IS BROKEN.

CAUSE: The light switch is broken through the housing on the top of the fridge. Im not sure if we need just a switch or a new housing.
 Broken Fridge switch to interior light.

CORRECTION: Received part and pulled unit into Bay. Part was Grey in color and parts in Fridge is Black.. informed Pete and Ben, Ben said to install Grey lswitch anyways. Used my pick tool and needle nose plyer to dig broken switch and housing out of cutout and installed new grey switch.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JRK	90.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
2021149676	Furion Replacement RV Refrigerator	1.00	74.59	74.59

Other Services

Code	Description	Qty	Price	Total
FRT	FED-EX - HINGE KIT	1.00	8.44	8.44

Subtotal for Job #1: 173.03

Job #2 - Warranty

COMPLAINT: THE SEAL ON THE FRONT COMPARTMENT DOOR IS BUNCHED UP.

CAUSE: The seal isn't laying down flush.

CORRECTION: Secured seal to the door frame.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	36.00

Subtotal for Job #2: 36.00

Job #3 - Warranty

COMPLAINT: THERE IS A BLACK MARK ON THE BATHROOM COUNTER

CAUSE: There's a black mark on the counter.

CORRECTION: Removed with mineral spirits and a rag.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	18.00

Subtotal for Job #3: 18.00

Job #4 - Warranty

COMPLAINT: THERE ARE SCRATCHES ON THE BEDROOM DRESSER.

CAUSE: Scratches on the top of the dresser top.

CORRECTION: Removed scratches with mineral spirits.



Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	36.00
Subtotal for Job #4:			36.00

Job #5 - Warranty

COMPLAINT: THE SCREEN DOOR LATCH NEEDS ADJUSTED

CAUSE: The screen door latch is to far away from the door and wont hold it closed.

CORRECTION: Installed 2 washers under the latch to move it towards the door.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	36.00
Subtotal for Job #5:			36.00

Job #6 - Warranty

COMPLAINT: THE MAIN DOOR IS REALLY HARD TO CLOSE

CAUSE: The door is not shutting. The top and the bottom are hitting the frame.

CORRECTION: Placed a wooden block on the top and the bottom corner and forced the door shut. I the pushed around the door on the outside. Removed the block and now the door is shutting.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	36.00
Subtotal for Job #6:			36.00

Parts Total:	74.59
Labour Total:	252.00
Sublet Total:	0.00
Extras Total:	8.44
WORK ORDER TOTAL:	335.03

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 19 Mar 2026

W/O: 78977
Promised Date: 28 FEB 26



Customer #: 1000
BASDEN'S AMERICAN RV,

