



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 78976
Promised Date:
28 FEB 26



Customer #: 1000
BASDEN'S AMERICAN RV,



CUSTOMER WORK ORDER

WO #: 78976

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0225 CHECK STATUS WITH
JRK

Stock #: 11705
Stock Desc: 2026 5W KEYSTONE
COUGAR HALF-TON 26RKE
Chassis #: 4YDFCGM27TV504328
Serial #: 4YDFCGM27TV504328
Mileage: 0
Licence:

Invoice #:
Date In: 05 FEB 26
Promised: 28 FEB 26
Date Sched:
Completed: 23 FEB 26
Warr. Date:

Job #PDINFW - Internal PDI - NEW FIFTH WHEEL

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	JRK	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #WINTER - Internal

WINTERIZE UNIT AND DRAIN HOLDING TANKS.
INCLUDES 2 GALLONS OF ANTI-FREEZE
UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA
DE-WINTERIZATION IS NOT INCLUDED
NUMBER OF GALLONS USED _____

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	JRK	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty

COMPLAINT: 1 BLACK AND 1 GREY VALVE IS NOT CLOSING

CAUSE: Frozen cables.

CORRECTION: After pulling unit in... i had to let it sit with Furnace running for over 4+hrs before valve could close.

Labor



Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JRK	0.00
Z990	MISCELLANEOUS REPAIR	JRK	0.00

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE BLACK TANK HANDLE IS MISSING

CORRECTION: Black tank dump handle has spray foam all over it and the rod. Part requesting new one. If whole knife valve has to be changed with it the tank valve is about 4 to 8 ft. Ben approved new handle to be installed which means the whole knife valve does have to be replaced. Received new knife valve. After looking over schematics to complete job to drop underbelly id have to drop the whole LP Hardline and cut where the dump tanks drain pipe comes out the floor so instead of removing Everything and i have to cut underbelly anyways, im cutting a access hole to get to knife valve and replace. Removed the tightener nut on the backside of wall that holds handle in place, which i have to move water pump out of the way to get handle and cable out. Unscrew false wall behind water station to work cable and handle out. Had to remove multiple panels inside compartment to feed cable thru. Made my cut to underbelly to access to knife valve. I find a 4in knife valve and remove cable from knife. Began to feed it thru with another techs help and realized manufacturer plummed both Balck and Grey with 4in drains and i removed the wrong on so i have to bend cable end back into position and put back together and do the same thing to the correct knife valve. Only had 6ft cable in stock which i installed and goffered thru and fell short on it reaching the knife valve by about 10in. Parts said we would have to order it. Loosely closed stuff up till i receive new cable handle.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	0.00
Z990	MISCELLANEOUS REPAIR	JRK	36.00
Z990	MISCELLANEOUS REPAIR	JRK	36.00
Z990	MISCELLANEOUS REPAIR	JRK	360.00
Z990	MISCELLANEOUS REPAIR	CCV	18.00
Z990	MISCELLANEOUS REPAIR	CCV	0.00

Parts

Part #	Description	Qty	Price	Total
02-3548	CABLE WITH VALVE HANDLE, 96 BAGGED	1.00	40.91	40.91

Subtotal for Job #2: 490.91

Job #3 - Warranty

COMPLAINT: FRESH TANK SWITCH NOT LIGHTING

CAUSE: Bad Switch

CORRECTION: The illustration on switch is bad. I swapped the power wire from the Black tank warmer illumination and still no illumination at Fresh tank switch. Pulled switch and checked continuity and the illumination contact is dead. Part requesting new switch. Can not get the Blue Illumination switch but we have a Red one so i swapped out the Blue Water Pump switch with the Red, so it would be both Blue Switches on the Tank Warmers.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JRK	0.00
Z990	MISCELLANEOUS REPAIR	JRK	36.00
Z990	MISCELLANEOUS REPAIR	JRK	0.00

Parts

Part #	Description	Qty	Price	Total
SWITCH	SWITCH FROM SWITCHBOX	1.00	3.90	3.90

Subtotal for Job #3: 39.90

Job #4 - Warranty

COMPLAINT: THERMOSTAT COVER KEEPS FALLING OFF

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CAUSE: Thermostat cover falls off with just a touch.

CORRECTION: While checking the furnace, when touching the thermostat the cover falls off with ease.
 Part requesting new one.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JRK	54.00
Z990	MISCELLANEOUS REPAIR	JRK	0.00

Parts				
Part #	Description	Qty	Price	Total
353818	BLACK SUBURBAN THERMOSTAT	1.00	27.66	27.66

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS- THERMOSTAT	1.00	12.14	12.14

Subtotal for Job #4: 93.80

Job #5 - Warranty

COMPLAINT: GREY #2 READS 1/3

CAUSE: 1/3 sensor stud had a bar2 120v ground touching it.

CORRECTION: When i pulled unit in and attempting to close dump valves, all 3 were originally frozen open. After having unit in shop 4+hrs there was finally some flow out the dump end. Filled 2th more Hot Water to see if will thaw out faster. Came in on Monday and drained tank and still reads 1/3. Spoke with Pete and he told me to run a NuGen treatment in tank. Put NuGen in tank and filled with hose thru sink. Dumped tank and still getting a 1/3 reading. From previous job of replacing Black tank dump handle and cable... Chris used wrong underbelly tape and i had to replace it. Cut small slit in around the gallery dump and located area of tank and sensor pack. Had to remove the dump tube holder to get to location of Diode Sensor Pack. Once found i cut access to area to inspect and test Sensors but didnt have to once i could see the 1/3 sensor in tank had a bare ground wire rubbing against it which i Bent out and off of Sensor stud and checked the Level Panel which is now corrected. Taped underbelly back up and reinstalled the Dump Tube holder.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JRK	180.00
Z990	MISCELLANEOUS REPAIR	JRK	54.00
Z990	MISCELLANEOUS REPAIR	JRK	72.00
Z990	MISCELLANEOUS REPAIR	JRK	54.00

Parts				
Part #	Description	Qty	Price	Total
13-3007	NUGEN 200Z.	1.00	20.58	20.58

Subtotal for Job #5: 380.58

Parts Total: 93.05
 Labour Total: 900.00
 Sublet Total: 0.00
 Extras Total: 12.14
WORK ORDER TOTAL: 1,005.19

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



Customer Signature : _____

Date: 23 Feb 2026

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Customer Work
Order

