

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78976
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725
Phone:
Stock Number: 11705 - 2026 COUGAR HALF-TON 26RKE 4YDFCGM27TV504328
VIN: 4YDFCGM27TV504328 HIN: SER#: 4YDFCGM27TV504328
Mileage: 0 Work Order Comp: 23 FEB 26
Auth. No: Dealer #: 1194
Warr. Date: Work Order Date: 05 FEB 26 Inv #: 426721

WO #	Job #	Description	JOB INFORMATION
78976	2	THE BLACK TANK HANDLE IS MISSING Black tank dump handle has spray foam all over it and the rod. Part requesting new one. If whole knife valve has to be changed with it the tank valve is about 4 to 8 ft. Ben approved new handle to be installed which means the whole knife valve does have to be replaced. Received new knife valve. After looking over schematics to complete job to drop underbelly id have to drop the whole LP Hardline and cut where the dump tanks drain pipe comes out the floor so instead of removing Everything and i have to cut underbelly anyways, im cutting a access hole to get to knife valve and replace. Removed the tightener nut on the backside of wall that holds handle in place, which i have to move water pump out of the way to get handle and cable out. Unscrew false wall behind water station to work cable and handle out. Had to remove multiple panels inside compartment to feed cable thru. Made my cut to underbelly to access to knife valve. I find a 4in knife valve and remove cable from knife. Began to feed it thru with another techs help and realized manufacturer plummed both Balck and Grey with 4in drains and i removed the wrong on so i have to bend cable end back into position and put back together and do the same thing to the correct knife valve. Only had 6ft cable in stock which i installed and goffered thru and fell short on it reaching the knife valve by about 10in. Parts said we would have to order it. Loosely closed stuff up till i receive new cable handle.	

Claim : 78976

 WO # Job # Description JOB INFORMATION

 78976 3 FRESH TANK SWITCH NOT LIGHTING
 Bad Switch
 The illustration on switch is bad. I swapped the power wire from
 the Black tank warmer illumination and still no illumination at
 Fresh tank switch. Pulled switch and checked continuity and the
 illumination contact is dead. Part requesting new switch. Can not
 get the Blue Illumination switch but we have a Red one so i
 swapped out the Blue Water Pump switch with the Red, so it would
 be both Blue Switches on the Tank Warmers.

78976 4 THERMOSTAT COVER KEEPS FALLING OFF
 Thermostat cover falls off with just a touch.
 While checking the furnace, when touching the thermostat the
 cover falls off with ease. Part requesting new one.

78976 5 GREY #2 READS 1/3
 1/3 sensor stud had a bar2 120v ground touching it.
 When i pulled unit in and attempting to close dump valves, all 3
 were originally frozen open. After having unit in shop 4+hrs
 there was finally some flow out the dump end. Filled 2ith more
 Hot Water to see if will thaw out faster. Came in on Monday and
 drained tank and still reads 1/3. Spoke with Pete and he told me
 to run a NuGen treatment in tank. Put NuGen in tank and filled
 with hose thru sink. Dumped tank and still getting a 1/3 reading.
 From previous job of replacing Black tank dump handle and
 cable... Chris used wrong underbelly tape and i had to replace
 it. Cut small slit in around the gallery dump and located area of
 tank and sensor pack. Had to remove the dump tube holder to get
 to location of Diode Sensor Pack. Once found i cut access to area
 to inspect and test Sensors but didnt have to once i could see
 the 1/3 sensor in tank had a bare ground wire rubbing against it
 which i Bent out and off of Sensor stud and checked the Level
 Panel which is now corrected. Taped underbelly back up and
 reinstalled the Dump Tube holder.

 Part No Job# Description PARTS Qty Price Total

 VLPTC96CNPB 2 CABLE WITH VALVE HANDLE, 96 BAGGE 1.00 40.91 40.91
 MISC. SWITCH 3 SWITCH FROM SWITCHBOX 1.00 3.90 3.90
 353818 4 BLACK SUBURBAN THERMOSTAT 1.00 27.66 27.66
 APP139 5 NUGEN 200Z. 1.00 20.58 20.58

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 2 MISCELLANEOUS REPAIR 0.00 180.00 0.00

Claim : 78976

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
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Z990      2    MISCELLANEOUS REPAIR      0.20     180.00     36.00
Z990      2    MISCELLANEOUS REPAIR      0.20     180.00     36.00
Z990      2    MISCELLANEOUS REPAIR      2.00     180.00    360.00
Z990      2    MISCELLANEOUS REPAIR      0.10     180.00     18.00
Z990      2    MISCELLANEOUS REPAIR      0.00     180.00      0.00
Z990      3    MISCELLANEOUS REPAIR      0.00     180.00      0.00
Z990      3    MISCELLANEOUS REPAIR      0.20     180.00     36.00
Z990      3    MISCELLANEOUS REPAIR      0.00     180.00      0.00
Z990      4    MISCELLANEOUS REPAIR      0.30     180.00     54.00
Z990      4    MISCELLANEOUS REPAIR      0.00     180.00      0.00
Z990      5    MISCELLANEOUS REPAIR      1.00     180.00    180.00
Z990      5    MISCELLANEOUS REPAIR      0.30     180.00     54.00
Z990      5    MISCELLANEOUS REPAIR      0.40     180.00     72.00
Z990      5    MISCELLANEOUS REPAIR      0.30     180.00     54.00

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Excode    Job#  Description      EXTRAS      Qty      Price      Total
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FRT       4    UPS- THERMOSTAT      1.00     12.14     12.14

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Parts Total:      93.05
Labour Total:     900.00
Sublet Total:      0.00
Extras Total:     12.14

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>>>> Claim Total: 1,005.19

Customer Signature: _____

Date: _____