



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78975
Promised Date:

CUSTOMER WORK ORDER

WO #: 78975

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 02213 BH TO CLOSE

Stock #: 11698
Stock Desc: 2026 TT COACHMEN
CATALINA 303RKDSLE
Chassis #: 5ZT2CAVB1TX036824
Serial #: 5ZT2CAVB1TX036824
Mileage: 0
Licence:

Invoice #:
Date In: 05 FEB 26
Promised: 28 FEB 26
Date Sched:
Completed: 16 FEB 26
Warr. Date:



Job #PDINTT - Internal
PDI - NEW TRAVEL TRAILER

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C
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Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

WINTERIZE UNIT AND DRAIN HOLDING TANKS.
INCLUDES 2 GALLONS OF ANTI-FREEZE
UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA
DE-WINTERIZATION IS NOT INCLUDED
NUMBER OF GALLONS USED _____

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Customer #: 1000
BASDEN'S AMERICAN RV,





Job #1 - Warranty

COMPLAINT: ENTRY DOOR HITS TRIM ABOVE

CAUSE: Trim above the entry door

CORRECTION: Struggled to open the entry door. Unscrewed the trim on the left and pushed over the trim and put the screw back in.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: DOOR SIDE REAR TIRE HAS A SCREW AT THE EDGE OF TREAD

CAUSE: Screw

CORRECTION: During the pdi had found a screw near the side wall of the tire. Asked Ben and Chad about replacement tire. Spare tire is not the same brand. Put in a parts request for a new tire.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
F100641700	TIRE ONLY, RAINIER-ST225/75R15 LRE	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-TIRE	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: SEWER CAP MISSING

CAUSE: Sewer cap

CORRECTION: Took picture of the sewer cap missing. Got a new sewer cap then put it on the drain. Took a picture of it on the drain.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
11-0429	39463 SEWER CAP W/HOSE CONNECTION	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: DOOR SIDE VALVE CAPS ARE OFF DOOR SIDE

CAUSE: Non matching valve caps

CORRECTION: Took pictures of the caps not matching the removed the green caps and put on all black caps.

Labor



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: BATHROOM DOOR WONT LATCH

CAUSE: Latch plate to low

CORRECTION: Found the bathroom door wouldn't close. Took pictures of it not latching. With the door open unscrewed the latch. Raised the latch plate up about 1/8 then screwed it back to the door frame. Checked the door for clearance to latch.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: SCREEN DOOR DOES NOT LATCH

CAUSE: Latch plate/door frame

CORRECTION: Tried to latch the screen door but the latch plate was not reaching the screen door. Unscrewed the latch plate and found the door frame was sunk inwards. Put washers behind the latch plate. Now the screen door latches.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: SCREEN DOOR SCREW ARE LOOSE AT HIDGE

CAUSE: Loose screws

CORRECTION: Unscrewed the screws and made sure the holes wasnt stripped. Tightened the screws.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #7: 0.00

Job #8 - Warranty

COMPLAINT: BACKSPLASH FOR STOVE NOT STICKING

CAUSE: Loss of sticky

CORRECTION: Took pictures of the back splash not sticking to the wall. Sprayed adhesive spray to the wall and the backside of the back splash. Waited a few minutes then pressed the back splash to the wall and it held.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #8: 0.00

Job #9 - Warranty

COMPLAINT: HOT AND COLD LINES ARE BACKWARDDS AT WASHER CONNECTIONS

W/O: 78975
Promised Date: 28 FEB 26



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CAUSE: Hot and cold backwards

CORRECTION: During the pdi was checking for hot water. On the hot side had filled a 5 gallon bucket and never got hot water. Move the hose to the cold side and had hot water within a gallon or less. Opened the access panel and took pictures. The hot and cold was positioned backwards. Simple fix was to swap the handles.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Subtotal for Job #9:			0.00

Job #10 - Warranty

COMPLAINT: WATER HEATER DOOR NOT LINED UP CORRECTLY

CAUSE: Water heater door

CORRECTION: Found the water heater door was partially blocking the exhaust vent. The trim ring that holds the door was bent inward causing it pull over the exhaust vent. Unscrewed the door and pulled out on the trim ring. Screwed the door back on and checked the clearance. Took pictures of the process.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Subtotal for Job #10:			0.00

Customer Order Work

Parts Total:	0.00
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	0.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 16 Feb 2026

Customer Signature : _____

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