

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106  
 BASDEN RV CENTER INC  
 DBA AMERICAN RV CENTER  
 600 E BASELINE ROAD  
 EVANSVILLE, IN 47725  
 USA

CLAIM STATUS Authorized  
 CLAIM 2579327  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2CAVB1TX036824  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 205 / 205  
 ITEM # ACAT303RKDSLE  
 DEALER RO # 78975  
 CLAIM START DATE 02/12/2026  
 CLAIM END DATE 01/01/1900

Labor rate: \$185.00  
 OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

Line# 1      **Operation Code**      **Operational Description**  
 20-66-02-00-000664      Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-02-12 17:37:53 :: ENTRY DOOR HITS TRIM ABOVE Trim above the entry door Struggled to open the entry door. Unscrewed the trim on the left and pushed over the trim and put the screw back in.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt \$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt \$55.50

Notes

### Labor

Line# 2      **Operation Code**      **Operational Description**  
 60-138-01-00-001530      Sewer Cap Cover - Plumbing/Drainage System/Replace/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-02-12 17:40:12 :: SEWER CAP MISSING Sewer cap Took picture of the sewer cap missing. Got a new sewer cap then put it on the drain. Took a picture of it on the drain.

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt \$0.00
Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00

Notes

### Labor

Line# 3      **Operation Code**      **Operational Description**  
 10-3-01-19-002629      Tire Pressure Sensor Valve Stem Cap - Frame & Chassis/Wheels, Tires, Hubcaps/Replace/Tires  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-02-12 17:40:45 :: DOOR SIDE VALVE CAPS ARE OFF DOOR SIDE Non matching valve caps Took pictures of the caps not matching the removed the green caps and put on all black caps.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt \$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt \$18.50

Notes

### Labor

Line# 4      **Operation Code**      **Operational Description**  
 30-101-24-00-001076      Hinged Passage Door - Interior/Interior Doors/Repair/No Tread Code  
**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-02-12 17:41:16 :: BATHROOM DOOR WONT LATCH Latch plate to low Found the bathroom door wouldn't close. Took pictures of it not latching. With the door open



CORRECTLY Water heater door Found the water heater door was partially blocking the exhaust vent. The trim ring that holds the door was bent inward causing it pull over the exhaust vent. Unscrewed the door and pulled out on the trim ring. Screwed the door back on and checked the clearance. Took pictures of the process.

<b>Model#</b> NA	<b>Dir Sub Hrs</b>	0.30	<b>Sub Labor Amt</b>	\$55.50
<b>Serial#</b> NA	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b>	\$37.00

**Notes**

EXCESSIVE AMOUNT REQUESTED. CHANGED TO FLAT RATE  
THE REQUESTED REPAIR CAN BE COMPLETED IN THE FLAT RATE TIME ALLOTTED

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<b>Submitted</b>	Labor Amt	\$314.50	<b>Approved</b>	Labor Amt	\$296.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$314.50		Total	\$296.00

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**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**  
I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**  
All repairs described have been inspected and are satisfactory.