

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78975
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725

Phone:

Stock Number: 11698 - 2026 CATALINA 303RKDSLE 5ZT2CAVB1TX036824

VIN: 5ZT2CAVB1TX036824 HIN: SER#: 5ZT2CAVB1TX036824

Mileage: 0 Work Order Comp: 16 FEB 26

Auth. No: Dealer #:

Warr. Date: Work Order Date: 05 FEB 26 Inv #: 426518

WO # Job # Description JOB INFORMATION

78975 3 SEWER CAP MISSING
Sewer cap
Took picture of the sewer cap missing. Got a new sewer cap then
put it on the drain. Took a picture of it on the drain.

78975 1 ENTRY DOOR HITS TRIM ABOVE
Trim above the entry door
Struggled to open the entry door. Unscrewed the trim on the left
and pushed over the trim and put the screw back in.

78975 4 DOOR SIDE VALVE CAPS ARE OFF DOOR SIDE
Non matching valve caps
Took pictures of the caps not matching the removed the green caps
and put on all black caps.

78975 5 BATHROOM DOOR WONT LATCH
Latch plate to low
Found the bathroom door wouldn't close. Took pictures of it not
latching. With the door open unscrewed the latch. Raised the
latch plate up about 1/8 then screwed it back to the door frame.
Checked the door for clearance to latch.

78975 6 SCREEN DOOR DOES NOT LATCH
Latch plate/door frame
Tried to latch the screen door but the latch plate was not
reaching the screen door. Unscrewed the latch plate and found the

Claim : 78975

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WO #      Job #   Description      JOB INFORMATION
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          door frame was sunk inwards. Put washers behind the latch plate.
          Now the screen door latches.

78975     7       SCREEN DOOR SCREW ARE LOOSE AT HIDGE
          Loose screws
          Unscrewed the screws and made sure the holes wasnt
          stripped.Tightened the screws.

78975     8       BACKSPLASH FOR STOVE NOT STICKING
          Loss of sticky
          Took pictures of the back splash not sticking to the wall.
          Sprayed adhesive spray to the wall and the backside of the back
          splash. Waited a few minutes then pressed the back splash to the
          wall and it held.

78975     9       HOT AND COLD LINES ARE BACKWARDDS AT WASHER CONNECTIONS
          Hot and cold backwards
          During the pdi was checking for hot water. On the hot side had
          filled a 5 gallon bucket and never got hot water. Move the hose
          to the cold side and had hot water within a gallon or less.
          Opened the access panel and took pictures. The hot and cold was
          positioned backwards. Simple fix was to swap the hanldes.

78975     10      WATER HEATER DOOR NOT LINED UP CORRECTLY
          Water heater door
          Found the water heater door was partially blocking the exhaust
          vent. The trim ring that holds the door was bent inward causing
          it pull over the exhaust vent. Unscrewed the door and pulled out
          on the trim ring. Screwed the door back on and checked the
          clearance. Took pictures of the process.
    
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Part No   Job#   Description      PARTS      Qty      Price      Total
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CMC39463     3   39463 SEWER CAP W/HOSE CONNECTION   1.00      5.42      5.42
    
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Lab Code  Job#   Description      LABOUR      Hrs      Rate      Total
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Z990      3   MISC LABOUR CODE (EXTERNAL)          0.00     185.00      0.00
Z990      1   MISC LABOUR CODE (EXTERNAL)          0.30     185.00     55.50
Z990      4   MISC LABOUR CODE (EXTERNAL)          0.10     185.00     18.50
Z990      5   MISC LABOUR CODE (EXTERNAL)          0.20     185.00     37.00
Z990      6   MISC LABOUR CODE (EXTERNAL)          0.20     185.00     37.00
Z990      7   MISC LABOUR CODE (EXTERNAL)          0.20     185.00     37.00
Z990      8   MISC LABOUR CODE (EXTERNAL)          0.20     185.00     37.00
Z990      9   MISC LABOUR CODE (EXTERNAL)          0.20     185.00     37.00
    
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Lab Code Job# Description LABOUR Hrs Rate Total

Z990 10 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00

Parts Total: 5.42
Labour Total: 296.00
Sublet Total: 0.00
Extras Total: 0.00

>>>> Claim Total: 301.42

Customer Signature: _____

Date: _____