



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 78974

CUSTOMER WORK ORDER

WO #: 78974

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0223 CHECK PARTS

Stock #: 11702
Stock Desc: 2026 5W KEYSTONE
COUGAR HALF-TON 23MLE
Chassis #: 4YDFCGL26TV504287
Serial #: 4YDFCGL26TV504287
Mileage: 0
Licence:

Invoice #:
Date In: 05 FEB 26
Promised:
Date Sched:
Completed: 18 FEB 26
Warr. Date:

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: New pdi

CORRECTION: Brought unit in. Torqued lug nuts to 110ftlbs. Aired all tires including spare to 80psi. Grabbed floor jack and jacked up each tire to check breaks and ebreaks. Both are working. Checked clearance and break lights to be working. Grabbed stairs and went to roof on unit to see roof is clear of voids and cracks. Took bith 30lb lp tanks off unit and went to fill. Tanks were vacuum purged so did not need to purge them. Once filled placed back in unit. Ran awning out to inspect hardware and fabric. Fabric is good and arms go in and out properly. Awning lights work. Ran auto level on unit to test. Auto level works. Model and serial number taken for range, fridge, and microwave. C02 detector works.fridge and range work. All outlets work. Microwave works. All interior lights work. All windows open properly and blinds work properly. Stero system works. Compartment doors lock and fit properly. Black tank sensor works. Both ac units work. Couch functions properly lights, massage, and heat works on both seats. Legs go up properly. Power cord works and plug is in right position. Drawers open and close properly. Cabinets all open and close properly. Floor is free of scratches or tear in lino. Vent fan in bathroom works. Went along outside of unit to check seals. All seals and silcione look good and free of voids on outside of unit. Decals all look good bubble and scratch free. Windows and trim are scratch free. Ran lp drop test on unit and leak test. Held 8iwc for 5mins unit is free of lp leaks. Both grey tanks sensors read properly. Fresh tank fill works properly at water station. Freh tank reads properly on control board. Water pump works. Entry door locks and fits properly. Step adjustment works and latch does not catch on door frame coming out.water pump works at all water points with good pressure. Furance works. Ran tv and scanned channels. Antenna picked up channels. Went to live tv and picture and sound came through on tv. Gate valves work on black and grey tanks. Company decals added. Outside fridge works. Checked 12v system control board, water pump, awning, awning lights, and other 12v operations work while unplugged. Winterize line on water station works properly remote works for living room ac. Both sliding doors glide in and out easy on glide rail. Smoke detector works.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	CCV	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00



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Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.
 INCLUDES 2 GALLONS OF ANTI-FREEZE
 UNITS WITH WASHING MACHINE OR ICEMAKER
 WILL BE EXTRA
 DE-WINTERIZATION IS NOT INCLUDED
 NUMBER OF GALLONS USED _____

CAUSE: Winterize

CORRECTION: Went to unit and connected to winterize on water station and set camper to winterize. Ran pink on hot and cold to kitchen sink, bathroom sink, shower, washer connections, and outside shower. Ran pink through toilet. Depressed city and water heater because it was a tankless water heater. Cleaned up pink at water point. Used 2 new gallons of antifreeze and some left over to finish off.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	CCV	N/C
Z990	WINTERIZE UNIT	CCV	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty

COMPLAINT: PANTRY DOOR NEEDS ADJUSTED

CAUSE: Pantry door

CORRECTION: During pdi noticed pantry door bowed. Looked at sensor and saw it was in the wrong position. Moved sensor and tested door. Door shut better and more flush. Filled old hole with putty.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	25.20
Z990	MISCELLANEOUS REPAIR	CCV	10.80

Subtotal for Job #1: 36.00

Job #2 - Warranty

COMPLAINT: GAP IN CABINET DOOR

CAUSE: Gap in door

CORRECTION: During pdi noticed there was a gap in the door on a cabinet door. Pictures taken. Parts request submitted for new door

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	25.20
Z990	MISCELLANEOUS REPAIR	CCV	10.80

Subtotal for Job #2: 36.00

Job #3 - Warranty

COMPLAINT: SCRATCH ON UNDER SINK DOOR

CAUSE: Under sink door



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CORRECTION: During pdi noticed scratches on the door underneath the sink. Pictures taken. Parts request submitted

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	7.20
Z990	MISCELLANEOUS REPAIR	CCV	9.00
Z990	MISCELLANEOUS REPAIR	CCV	19.80

Subtotal for Job #3: 36.00

Job #4 - Warranty

COMPLAINT: SCUF ON OVEN DOOR HANDLE

CAUSE: Oven handle

CORRECTION: During pdi noticed oven handle had scuff marks on it. Pictures taken. Parts request submitted. Recieved new handle. Ran slideroom out to access range oven. Removed two screws holding handle in place. Pulled handle off door. Placed new handle into position and tightened down screws holding handle in place. Removed protector on handle.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	18.00
Z990	MISCELLANEOUS REPAIR	CCV	0.00

Parts

Part #	Description	Qty	Price	Total
731920	Range - Oven Door - Handle Only - Bl	1.00	103.30	103.30

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-RANGE DOOR HANDLE	1.00	12.14	12.14

Subtotal for Job #4: 133.44

Job #5 - Warranty

COMPLAINT: SCRATCH ON MICROWAVE DOOR

CAUSE: Microwave door

CORRECTION: During pdi noticed a scratch on microwave door. Pcitures taken parts request submitted. Recieved new microwave. Brought unit into bay. Added battery to battery box and plugged into shore power. Went inside and ran slideroom to access microwave. Removed screws holding microwave in place. Unplugged microwave and placed on counter. Unboxed new microwave and inspected for scratches or scuffs. Removed trim ring on old microwave and placed onto new one. Placed new microwave with trim ring up in place after plugging microwave in. Secured microwave to cabinet. Filled bowl with water and tested to makemsure microwave works. Microwave does work

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	54.00
Z990	MISCELLANEOUS REPAIR	CCV	0.00

Parts

Part #	Description	Qty	Price	Total
4938	Microwave - .9 Cu Ft - NoTrim Kit -	1.00	180.23	180.23

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-MICROWAVE	1.00	13.33	13.33

Subtotal for Job #5: 247.56

Job #6 - Warranty

COMPLAINT: DOORS ABOVE RANGE NEEDS ADJUSTED

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CAUSE: Pantry doors

CORRECTION: During pdi noticed pantry doors above range were touching. Opened door and went to adjustment screw on hinge. Adjust doors until that had a small gap and were no longer touching when closed

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	18.00
Subtotal for Job #6:			18.00

Job #7 - Warranty

COMPLAINT: SCRATCH ON COMPARTMENT DOOR LOCK

CAUSE: Compartment door lock

CORRECTION: During pdi I noticed a scratch on the compartment door lock. Pictures taken. Took paint marker and filled in scratch. Picture taken.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	36.00
Subtotal for Job #7:			36.00

Job #8 - Warranty

COMPLAINT: FURNACE will not TURN ON

CAUSE: Furance

CORRECTION: During pdi noticed the furance would not kick on. Tried running ac units to cool of camper to get furance to run. Furance will still not turn on when switched to heat on thermostat. Gas is turned on. Removed panels in compartment to check for switch on top of furance. No switch on top of furance. Removed cover off furance and saw switch was on. Boards had power coming in. Went inside and saw thermostat contact was pushed over to were it couldn't make contact to turn furance on and off. Moved contact in place and furance turned on. When thermostat pushed over furance turns off. Contact on thermostat was not in place causing furance to never turn on. Placed cover back on and silcioned in place.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	90.00
Subtotal for Job #8:			90.00

Job #9 - Internal

COMPLAINT: WATER HEATER WILL NOT GO TO TEMP

CAUSE: Water heater.

CORRECTION: Water heater on gets to 104 degrees when running. Checked board of unit and everytging looked good no burns on board. Went back inside and slowled flo rate and it got to 120degrees.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	N/C
Subtotal for Job #9:			0.00

Job #10 - Warranty

COMPLAINT: FIND OUT WHY THE BELL HOUSING IS HITING THE FRAME OF THE SLIDE ROOM

CAUSE: Cut material hitting bell housing

CORRECTION: Approved by keystoen to cut plastic and seal around bell housing that it is hit. Ran

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slideroom out and removed plastic flap hitting bell housing. Ran room in and out and it no longer hits bell.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	CCV	270.00

Subtotal for Job #10: 270.00

Parts Total: 283.53
Labour Total: 594.00
Sublet Total: 0.00
Extras Total: 25.47
WORK ORDER TOTAL: 903.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Feb 2026

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