



Pre-Authorization

Pre-Authorization number	PREAUTH716 93 (PA03963976	Reference no.78974	Status	Approved
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Servicing Dealer 1194	Name Basden's American RV	Address 600 E Baseline Rd Evansville, IN 47725	VIN 4YDFCGL26TV504287	Retail sold on
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For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



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Roof		Approved Actual				Base		Complaint/Cause/Correction
Operation	Description	Sublet	Sub Hours	Hours	hours	Qty	hours	
3200102A	Door - Interior Hinged - Repair	0	0.2	0.2		1	0.2	Complaint: PANTRY DOOR NEEDS ADJUSTED Cause: Pantry door Correction: During pdi noticed pantry door bowed. Looked at sensor and saw it was in the wrong position. Moved sensor and tested door. Door shut better and more flush. Filled old hole with putty. KRV — REPAIR ONLY approved.
3100806A	Cabinet Door - Repair	0	0.4	0.2		1	0.2	Complaint: GAP IN CABINET DOOR Cause: Gap in door Correction: During pdi noticed there was a gap in the door on a cabinet door. Pcitures taken. Parts request submitted for new door KRV-Approved to repair only.
3100808A	Cabinet Door - Repair	0	0.4	0.2		1	0.2	Complaint: SCRATCH ON UNDER SINK DOOR Cause: Under sink door Correction: During pdi noticed scratches on the door underneath the sink. Pictures taken. Parts request submitted KRV-Approved to repair only.
4112002B	Oven - Atwood/Dometic - All other parts	0	0.5	0.1		1	0.5	Complaint: SCUF ON OVEN DOOR HANDLE Cause: Oven handle Correction: During pdi noticed oven handle had scuff marks on it. Pictures taken. Parts request submitted KRV- approve to replace oven handle only
4205308B	Microwave - Replace - Complete	0	0.3	0.3		1	0.3	Complaint: SCRATCH ON MICROWAVE DOOR Cause: Microwave door Correction: During pdi noticed a scratch on microwave door. Pcitures taken parts request submitted KRV — Labor time approved and adjusted in accordance with Keystone RV's flat rate

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2302312B Compartment Door - Lock or Latch 0 0.2 0.2 1 0.2

Correction: During pdi noticed pantry doors above range were touching. Opened door and went to adjustment screw on hinge. Adjust doors until that had a small gap and were no longer touching when closed
KRV — REPAIR ONLY approved.

Complaint: SCRATCH ON COMPARTMENT DOOR LOCK

Cause: Compartment door lock

Correction: During pdi I noticed a scratch on the compartment door lock. Pictures taken. Took paint marker and filled in scratch. Picture taken.

KRV — Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

4117418B Furnace - Atwood/Dometic Hydroflame - Thermostat - Heating 0 0.5 0.5 1 0.5

Complaint: FURNACE will not TURN ON

Cause: Furance

Correction: During pdi noticed the furance would not kick on. Tried running ac units to cool of camper to get furance to run.

Furance will still not turn on when switched to heat on thermostat. Gas is turned on.

Removed panels in compartment to check for switch on top of furance. No switch on top of furance. Removed cover off furance and saw switch was on. Boards had power coming in. Went inside and saw thermostat contact was pushed over to were it couldn't make contact to turn furance on and off.

Moved contact in place and furance turned on. When thermostat pushed over furance turns off. Contact on thermostat was not in place causing furance to never turn on. Placed cover back on and silcioned in place.

Complaint: FIND OUT WHY THE BELL HOUSING IS HITING THE FRAME OF THE SLIDE ROOM

Cause: SLIDE HITS METAL UNDER THE SLIDEROOM

Correction: PLEASE ADVISE WHAT THE CAUSE AND WHAT IS THE FIX

KRV- trim wipe seal or secure higher or trim the bell housing to allow clearance this may

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Pre-authorization number: 12302312B

0.5



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