



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 78956
Promised Date:
28 FEB 26

CUSTOMER WORK ORDER

WO #: 78956

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0227 BH TO CLOSE

Stock #: 11695
Stock Desc: 2026 TT KEYSTONE
SPRINGDALE 29HAVEN
Chassis #: 4YDTSGP21T7102214
Serial #: 4YDTSGP21T7102214
Mileage: 0
Licence:

Invoice #:
Date In: 04 FEB 26
Promised: 28 FEB 26
Date Sched:
Completed: 27 FEB 26
Warr. Date:



Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: Pdi

CORRECTION: Pulled the camper into the service bay then filled two 20lb lp tanks. Got a battery box and drilled holes for drainage then mounted it to the tongue. Plugged in the test box to check the lights, brakes and breakaway switch. Checked and set the lug nuts to 110ftlbs. Checked and set the tires to 65psi. Got the shore cord then plugged in to the 50 amp service. Opened the awning and closed it. Opened the slideroom. Tested both ac units, both tvs and test tv, 120v gfci outlets, vacuum, fireplace, microwave. Tested the 12v items such as usb outlets, fridge, radio, hood range, lights, water heater. Connected the garden hose to the camper and filled the fresh tank to 1/3. Dewinterized the camper. Connected the manometer to the lp quick connection then started the lp drop test. Adjusted the lp regulator as necessary during the water heater and furnace run. Tested the stove and oven. Checked the cabinet doors, drawers, doors, and sliding doors. Tested the smoke alarm and lp detector. Opened and closed the blinds and windows. Went on the roof and inspected the roof membrane and sealer. No touch-up needed. Found some dents, bends, extra putty tape. Removed the test battery and put the battery lid on the box.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER

WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterizing 3 gallons

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BASDEN'S AMERICAN RV,



CORRECTION: Connected the sewer hose and drained the black and grey tanks. Drained the fresh tank. Turned the valve at the water pump and added 3 gallons through the kitchen faucet, bathroom faucet, toilet, shower, spray port, washer connections. Depressed the city water connection and water heater.

Labor			
Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	SAR	N/C

Parts				
Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty

COMPLAINT: Door side rear cargo door won't stick to magnet

CAUSE: Misaligned magnets

CORRECTION: Opened the cargo door and took pictures of the process. Unscrewed the magnets til they lined up.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	36.00

Subtotal for Job #1: 36.00

Job #2 - Warranty

COMPLAINT: Dent on lower cap metal front

CAUSE: Dent
 Diamond plate

CORRECTION: Took pictures of the dent on the lower cap metal. Put in a parts request for new metal. Removed both front corners back about 4'. Removed damaged diamond plate. Installed new diamond plate. Put corners back. Put back in vinyl insert. Cleaned off putty.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	540.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00

Parts				
Part #	Description	Qty	Price	Total
774869	Siding - 030 - 27" x 96" - Break Wor	1.00	102.92	102.92

Other Services				
Code	Description	Qty	Price	Total
FRT	FREIGHT-METAL	1.00	162.83	162.83

Subtotal for Job #2: 805.75

Job #3 - Warranty

COMPLAINT: STEPS ARE BENT

CAUSE: Bend in steps
 Steps

CORRECTION: Took pictures of the damage step. Put in a parts request for new steps. Removed damaged steps. Installed new steps.

Labor			
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Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	61.20
Z990	MISCELLANEOUS REPAIR	SAR	5.40
Z990	MISCELLANEOUS REPAIR	BB	23.40

Parts				
Part #	Description	Qty	Price	Total
694564	Step - Triple - 26" DR - Steel/Alum	1.00	269.23	269.23

Other Services				
Code	Description	Qty	Price	Total
FRT	FREIGHT - STEPS	1.00	132.83	132.83

Subtotal for Job #3: 492.06

Job #4 - Warranty

COMPLAINT: ENTRY DOOR DIFFICULT TO OPEN

CAUSE: Loose screws

CORRECTION: Opened and closed the entry door and found loose screws on the inside handle. Opened and closed the door and added dry lube.

Labor				
Code	Description	Mechanic	Total	
Z990	MISCELLANEOUS REPAIR	SAR	0.00	
Z990	MISCELLANEOUS REPAIR	SAR	36.00	

Subtotal for Job #4: 36.00

Job #5 - Internal

COMPLAINT: WINDOWS HAVE EXCESS PUTTY TAPE

CAUSE: Putty tape

CORRECTION: Took pictures and used mineral spirits to clean off the extra putty tape.

Labor				
Code	Description	Mechanic	Total	
Z990	MISCELLANEOUS REPAIR	SAR	N/C	
Z990	MISCELLANEOUS REPAIR	SAR	N/C	

Subtotal for Job #5: 0.00

Parts Total:	372.15
Labour Total:	702.00
Sublet Total:	0.00
Extras Total:	295.66
WORK ORDER TOTAL:	1,369.81

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Feb 2026

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Promised Date: 28 FEB 26



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