



KEYSTONE

Pre-Authorization

Pre-Authorization number	PREAUTH71977 (PA03964260	Reference no.78954	Status	Approved
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Servicing Dealer 1194	Name Basden's American RV	Address 600 E Baseline Rd Evansville, IN 47725	VIN 4YDTSGK27T7101267	Retail sold on
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For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



Root		Approved Actual				Base		Complaint/Cause/Correction
Operation Description		Sublet	Sub Hours	Hours	hours	Qty	hours	
5101614A	Cord, 120V Shoreline - Detachable - Repair	0	0.2	0.2		1	0.2	Complaint: PLUG INSTALLED WRONG Cause: Shore cord plug Correction: During pdi noticed that the shore cord plug was upside-down. Cut silcione around plug. Removed 4 screws holding plug in. Twisted off back cap and other piece from outlet. Removed 3 screws holding clear plug in. Moved plug in proper orientation. Set screws in back of plug. Placed twist cap back into place and screw on cap. Lined plug back into position and put screws back in to hold on wall. Silcioned around plug.
4152006B	Refrigerator - GE Residential 0 -Refrigerator Door		0.5	0.5		1	0.5	Complaint: DENT IN FRIDGE DOOR Cause: Fridge door Correction: During pdi noticed a dent in the fridge door. Pcitrues taken parts request submitted
4152109B	Refrigerator - GE Residential 0 -Freezer Door		0.5	0.5		1	0.5	KRV no VCB Complaint: SCRATCH + DENTS IN FREEZER DOOR Cause: Freezer door Correction: During pdi noticed the freezer door a a piece of it taken out and scratches on it. Pictures taken parts request submitted
5100302A	Breakaway Switch - Trailer Brakes - Repair	0	0.2	0.2		1	0.2	KRV no VCB Complaint: INSTALL BREAKAWAY IN WRONG POSITION Cause: Breakaway switch Correction: During pdi noticed the breakaway switch was installed inna position underneath the lp tanks that when covered during travel would be blocked and pinched by lp cover. Removed screw holding switch in place and move to bottom of the aframe. Secured in place. Breakaway switch is now not covered or pinched by anything and is stand alone.
3201802A	Decorative Wood Trim -	0	0.1	0.1		1	0.1	Complaint: BULGE IN BATHROOM SEAM

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2200502A	Roof Termination Moldings, 0	0.2	0.2	1	0.2
	Front Seam				

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wood seam tape was covering. Took a
mallet and taped stapes back in as flush as
they could be. Seam tape is not bulging out
anymore

Complaint: SILICONE ON ROOF

Cause: Silcione on roof

Correction: During pdi noticed silcione
mixed with dicor on roof. Pictures taken
waiting for next move from keystone

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