



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78951
Promised Date:
28 FEB 26



CUSTOMER WORK ORDER

WO #: 78951

Customer: 1000 - BASDEN'S AMERICAN
RV -

Tag:

Author: BH

Location: 0216 BH TO CLOSE

Stock #: 11697

Stock Desc: 2026 TT COACHMEN

CATALINA SUMMIT 261BHS

Chassis #: 5ZT2CARB5TU048079

Serial #: 5ZT2CARB5TU048079

Mileage: 0

Licence:

Invoice #:

Date In: 04 FEB 26

Promised: 28 FEB 26

Date Sched:

Completed: 19 FEB 26

Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: Perform PDI process and inspection

CORRECTION: I performed the PDI process and inspection. All problems found had new jobs made for the repair of the problems found.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	GAH	N/C
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Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterize unit and drain tanks.

CORRECTION: I winterized the unit and drained the tanks. I used 2 gal. of antifreeze.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
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24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C
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Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty

COMPLAINT: THE STAPLES ARE STICKING UP OUT OF THE FLOOR IN OFF DOOR FRONT STORAGE COMPARTMENT.

CAUSE: A few staples missed the trim and are sticking up out of the floor.

CORRECTION: I removed the staples and filled the holes.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	18.50

Subtotal for Job #1: 18.50

Job #2 - Warranty

COMPLAINT: THE INSERT TRIM IS TOO SHORT ON THE DOOR SIDE REAR

CAUSE: The rear right corner insert trim was cut short. It left a gap at the bottom of the wall.

CORRECTION: I could not pull the insert trim down to fill the gap. I was told to fill the gap with black silicone. I filled the gap at the lower rear corner with black silicone.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	18.50

Subtotal for Job #2: 18.50

Job #3 - Warranty

COMPLAINT: THE WINDOW GAKET ON THE DOOR SIDE KITCHEN WINDOW IS TOO LONG

CAUSE: The rubber seal on the window had popped out do to the seal being a little too long.

CORRECTION: I removed the seal. I heated the seal up to get the rubber to relax and go back to its original shape. I let it cool with pressure on it. I checked the seal for any damage and reinstalled it. When I reinstalled the seal, I needed to cut off 1/8 inch. Now the seal fits as it should.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	55.50

Subtotal for Job #3: 55.50

Job #4 - Warranty

COMPLAINT: THE STABILIZER JACK SWITCH PANEL FEEL OFF THE WALL

CAUSE: The screw was pulled out of the wall on one side of the switch panel.

CORRECTION: I reinstalled the screw and added 4 more screws to prevent the panel from getting pulled off of the wall again.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	27.75

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Subtotal for Job #4:

27.75

Job #5 - Warranty

COMPLAINT: THE STEPS NEED TO BE ADJUSTED

CAUSE: The steps will not go all the way down. The steps are making contact with the threshold before getting all the way into place.

CORRECTION: I unscrewed the steps steps and filled the old holes with silicone. I placed the steps on the threshold and centered the flange. I installed the 2 side screws to get the step hinge in place. I lifted the steps and installed the rest of the screws. I tested the new location 3 times and the steps are now working as they should.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	55.50

Subtotal for Job #5: 55.50

Job #6 - Warranty

COMPLAINT: THE SHOWER SURROUND NEEDS TO BE RESEALED

CAUSE: The shower was surround was not sealed at all.

CORRECTION: I sealed around all the wall edges. I cap sealed the faucet, and shower head accessories. I sealed around the shower pan.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00

Parts				
Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	11.08	11.08

Subtotal for Job #6: 48.08

Job #7 - Warranty

COMPLAINT: THE MINIBLIND WALL BRACKET ON THE FRONT DOOR SIDE WINDOW HAS STRESS FRACTURES

CAUSE: Mini blind wall anchor hold down has stress cracks.

CORRECTION: I replaced the mini blind wall anchor hold down.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	9.25

Parts				
Part #	Description	Qty	Price	Total
A301	A301 MINI BLIND HOLD-DOWN HOOK	1.00	5.97	5.97

Subtotal for Job #7: 15.22

Job #8 - Warranty

COMPLAINT: THE SCREW IS COMING OUT OF THE WALL ON THE USB PORT OVER THE COUNTER.

CAUSE: The screw holes behind the USB socket have been stripped out.

CORRECTION: I removed the socket and found that both of the screw holes have been stripped out. I added a wall anchor at both screw holes. I remounted the USB port to the wall and checked it again. It will no longer fall out of the wall.

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Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00

Subtotal for Job #8: 37.00

Job #9 - Warranty

COMPLAINT: THE KICKBOARD AT THE BOTTOM OF THE COUCH HAS A MAGNET PULLED OFF OF IT.

CAUSE: Magnet screws on sofa kickboard were pulled out of the wood.

CORRECTION: I reinstalled the same screws and checked them to see if they were loose. I checked the other 3 magnets and found 1 more with very loose screws. I tightened the screws on all 4 magnets to make sure that it would not happen again.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	18.50

Subtotal for Job #9: 18.50

Job #10 - Warranty

COMPLAINT: GRIDDLE AND TRAY ARE NOT STRAIGHT

CAUSE: Griddle case and griddle got mounted crooked. It needs to be straightened.

CORRECTION: I unscrewed the outside griddle case from the floor. I unscrewed the griddle from the drawer pull out shelf. I straightened the case and screwed it back down. I straightened the griddle and screwed it back down.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	74.00

Subtotal for Job #10: 74.00

Job #11 - Warranty

SLIDE ROOM T MOLDING IS WARPED

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	55.50

Subtotal for Job #11: 55.50

Job #12 - Warranty

COMPLAINT: THE FREEZER DOOR HITS WHEN CLOSING

CAUSE: Freezer door is striking the door hold back bracket.

CORRECTION: I adjusted the hold back bracket and tested it. It was still making contact. I adjusted the door hinge between the 2 doors. I checked the doors again. Now the doors open and close as they should.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	92.50

Subtotal for Job #12: 92.50

Job #13 - Warranty

COMPLAINT: SHOWER DRAIN GASKET ISN'T IN THE CORRECT PLACE

CAUSE: Shower drain gasket was bulging at one side





CORRECTION: By remove the drain from the shower pan. A checked the gasket for damage. The gasket was not damaged. I reinstalled the gasket and tightened the drain nut from underneath. This will prevent the gasket from being pushed out. I hooked the drain back up to the plumbing. I tested the drain. It is working as it should.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	92.50
Subtotal for Job #13:			92.50

Job #14 - Warranty

COMPLAINT: WATER HEATER EXHAUST VENT WILL NOT LINE UP WITH THE DOOR

CAUSE: The water heater door will not close due to miss alignment of the exhaust vent. Door is square with the water heater.

CORRECTION: I looked at the water heater and found that the the door is square with the water heater. The door don't line up with the exhaust vent. Something is out of square.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	14.80
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	20.35
Z990	MISC LABOUR CODE (EXTERNAL)	BB	1.85
Subtotal for Job #14:			37.00

Job #15 - Warranty

COMPLAINT: T MOLDING TAPE HAS COME UP ON SLIDE ROOM ROOF

CAUSE: T-molding trim tape on roof was not stuck to the roof.

CORRECTION: I found that the T-molding roof tape on the roof was not stuck down on the front corner of the roof. I used a roller tool to press the tape down evenly. I worked the roller all the way down the slide room roof to make sure that it was secure all the way access the roof. I did roll out a lot of loose areas. Now it is all suck to the roof of the slide room as it should be.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00
Subtotal for Job #15:			37.00

Job #16 - Warranty

COMPLAINT: A/C RATTLES WHEN FAN RUNS

CAUSE: Tape inside the ductwork was loose and flapping. All of the tape in the air box was loose.

CORRECTION: I removed the plenum from the ceiling to find out what the noise was. I seen that most of the tape in the air box was loose. I also found that the ductwork had tap inside of it and it was not stuck to anything. It was flapping inside the ductwork. I removed the pieces of tape that was flapping inside the ductwork. When I was removing the flapping tape, some of the other tape fell off. I checked the rest of the tape and I had to remove over half of the factory installed ductwork tape. I reinstalled new tape on both sides of the splitter. I reinstalled the plenum and tested the air conditioner fan again. This fixed the noise in the ceiling.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	138.75



Subtotal for Job #16:

138.75

Job #17 - Warranty

COMPLAINT: FURNACE DOESN'T WORK

CAUSE: I found that one of the wires inside the air conditioner control box was not in the connector.

CORRECTION: I tured the furnace on at the thermostat and it did not come on. I checked the fuse to furnace. The fuses are all good. I checked the power at the furnace. I had power at the furnace. I opened up the air conditioner control box and everything looked good. When I unplugged the furnace from the control board, I could see that one of the wires was sticking up out of the plug more than the other. I was able to pull the wire out with no effort. I pushed the wire into the plug all the way and checked it. The wire is not pulling out anymore. I plugged it back into the control board. I tested the furnace again at the thermostat and now the furnace comes on. I up the air conditioner and furnace areas back together and tested the system again. The furnace is now working as it should.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	148.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00

Subtotal for Job #17: 148.00

Parts Total: 17.05
Labour Total: 952.75
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 969.80

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

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