

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2575751
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB5TU048079
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	103 / 103
Labor rate:	\$185.00	ITEM #	CAT261BHS-8
OWNER INFORMATION		DEALER RO #	78951
		CLAIM START DATE	02/10/2026
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line#	Operation Code	Operational Description		
1	30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:28:12 :: THE STAPLES ARE STICKING UP OUT OF THE FLOOR IN OFF DOOR FRONT STORAGE COMPARTMENT. A few staples missed the trim and are sticking up out of the floor. I removed the staples and filled the holes.			
Model#		Dlr Sub Hrs	0.10	Sub Labor Amt \$18.50
Serial#		Appr Hrs	0.10	Appr Labor Amt \$18.50
	Notes			

Labor

Line#	Operation Code	Operational Description		
2	30-102-24-00-001117	Trim Molding, each - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:34:21 :: THE INSERT TRIM IS TOO SHORT ON THE DOOR SIDE REAR The rear right corner insert trim was cut short. It left a gap at the bottom of the wall. I could not pull the insert trim down to fill the gap. I was told to fill the gap with black silicone. I filled the gap at the lower rear corner with black silicone.			
Model#		Dlr Sub Hrs	0.10	Sub Labor Amt \$18.50
Serial#		Appr Hrs	0.10	Appr Labor Amt \$18.50
	Notes			

Labor

Line#	Operation Code	Operational Description		
3	20-46-24-00-000721	Window - Exterior/Windows/Repair/No Tread Code		
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:36:16 :: THE WINDOW GAKET ON THE DOOR SIDE KITCHEN WINDOW IS TOO LONG The rubber seal on the window had popped out do to the seal being a little too long. I removed the seal. I heated the seal up to get the rubber to relax and go back to its original shape. I let it cool with pressure on it. I checked the seal for any damage and reinstalled it. When I reinstalled the seal, I needed to cut off 1/8 inch. Now the seal fits as it should.			
Model#		Dlr Sub Hrs	0.30	Sub Labor Amt \$55.50
Serial#		Appr Hrs	0.30	Appr Labor Amt \$55.50
	Notes			
	aUTHORIZED AS REQUESTED			

Labor

Line#	Operation Code	Operational Description
4		

10-9-15-00-000160

Stabilizer Jack - complete - Frame & Chassis/Levelers, Underbelly/Repair or Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:38:32 :: THE STABILIZER JACK SWITCH PANEL FEEL OFF THE WALL The screw was pulled out of the wall on one side of the switch panel. I reinstalled the screw and added 4 more screws to prevent the panel from getting pulled off of the wall again.

Model#	Dlr Sub Hrs	0.15	Sub Labor Amt	\$27.75
Serial#	Appr Hrs	0.15	Appr Labor Amt	\$27.75

Notes

AUTHORIZED AS REQUESTED

**Labor
Line# 5****Operation Code**

10-7-02-00-000141

Operational Description

Entry Step - Frame & Chassis/Manual Entry Step/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:40:27 :: THE STEPS NEED TO BE ADJUSTED The steps will not go all the way down. The steps are making contact with the threshold before getting all the way into place. I unscrewed the steps and filled the old holes with silicone. I placed the steps on the threshold and centered the flange. I installed the 2 side screws to get the step hinge in place. I lifted the steps and installed the rest of the screws. I tested the new location 3 times and the steps are now working as they should.

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$74.00
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50

Notes

UPDATED OPERATION CODE

EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS
THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED

**Labor
Line# 6****Operation Code**

60-141-19-00-001596

Operational Description

Tub Surround - Plumbing/Shower, Tub Surround/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:41:41 :: THE SHOWER SURROUND NEEDS TO BE RESEALED The shower was surround was not sealed at all. I sealed around all the wall edges. I cap sealed the faucet, and shower head accessories. I sealed around the shower pan.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS
THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED

**Labor
Line# 7****Operation Code**

30-99-01-00-001016

Operational Description

Mini-Blind Hold Down Bracket - Interior/Soft Goods/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:44:33 :: THE MINIBLIND WALL BRACKET ON THE FRONT DOOR SIDE WINDOW HAS STRESS FRACTURES Mini blind wall anchor hold down has stress cracks. I replaced the mini blind wall anchor hold down.

Model#	Dlr Sub Hrs	0.05	Sub Labor Amt	\$9.25
Serial#	Appr Hrs	0.05	Appr Labor Amt	\$9.25

Notes**Labor
Line# 8****Operation Code**

30-91-01-11-001666

Operational Description

Pop-Up Outlet with USB and Plug - Interior/Living Quarters, Sofa, Chair/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:45:19 :: THE SCREW IS COMING OUT OF THE WALL ON THE USB PORT OVER THE COUNTER. The screw holes behind the USB socket have been stripped out. I removed the socket and found that both of the screw holes have been stripped out. I added a wall anchor at both screw holes. I remounted the USB port to the wall and checked it again. It will no longer fall out of the wall.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
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Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 9

Operation Code

20-69-01-00-000703

Operational Description

Hold Back Latch, Catch, or Magnet - Exterior/Compartment Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:46:46 :: THE KICKBOARD AT THE BOTTOM OF THE COUCH HAS A MAGNET PULLED OFF OF IT. Magnet screws on sofa kickboard were pulled out of the wood. I reinstalled the same screws and checked them to see if they were loose. I checked the other 3 magnets and found 1 more with very loose screws. I tightened the screws on all 4 magnets to make sure that it would not happen again.

Model#

Dlr Sub Hrs

0.10

Sub Labor Amt \$18.50

Serial#

Appr Hrs

0.10

Appr Labor Amt \$18.50

Notes

Labor

Line# 10

Operation Code

60-141-24-00-004347

Operational Description

Shelf or Tray - Plumbing/Shower, Tub Surround/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:47:36 :: GRIDDLE AND TRAY ARE NOT STRAIGHT Griddle case and griddle got mounted crooked. It needs to be straightened. I unscrewed the outside griddle case from the floor. I unscrewed the griddle from the drawer pull out shelf. I straightened the case and screwed it back down. I straightened the griddle and screwed it back down.

Model#

Dlr Sub Hrs

0.40

Sub Labor Amt \$74.00

Serial#

Appr Hrs

0.40

Appr Labor Amt \$74.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 11

Operation Code

20-56-24-00-000599

Operational Description

Slide Out T-Molding - Exterior/Slide Out System-Seals, Exterior Room/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:49:05 :: SLIDE ROOM T MOLDING IS WARPED METAL ON THE SLIDE IS WARPED AND NEEDS STRAIGHTENED AREAS OF THE SLIDE ROOM WHERE NOT SEALING ALL THE WAY USE PIECE OF WOOD BEHIND THE TRIM TO MAKE STRAIGHT ROOM SEALS GOOD NOW

Model#

Dlr Sub Hrs

0.40

Sub Labor Amt \$74.00

Serial#

Appr Hrs

0.30

Appr Labor Amt \$55.50

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED

Labor

Line# 12

Operation Code

70-688-01-00-001801

Operational Description

Freezer Door - Appliances/Refrigerator (GE)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:50:25 :: THE FREEZER DOOR HITS WHEN CLOSING Freezer door is striking the door hold back bracket. I adjusted the hold back bracket and tested it. It was still making contact. I adjusted the door hinge between the 2 doors. I checked the doors again. Now the doors open and close as they should. Additional Note : bhoffman@americanrvcenter.com, 2026-02-10 10:50:54 :: THIS IS REPAIR

Model# NA

Dlr Sub Hrs

0.50

Sub Labor Amt \$92.50

Serial# NA

Appr Hrs

0.50

Appr Labor Amt \$92.50

Notes

Labor

Line# 13

Operation Code

60-141-24-00-001616

Operational Description

Shower Drain - Plumbing/Shower, Tub Surround/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:52:16 :: SHOWER DRAIN GASKET ISN'T IN THE CORRECT PLACE Shower drain gasket was bulging at one side By remove the drain from the shower pan. A checked the gasket for damage. The gasket was not damaged. I reinstalled the gasket and tightened the drain nut from underneath. This will prevent the gasket from being pushed out. I hooked the drain back up to the plumbing. I tested the drain. It is working as it should.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$92.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$92.50

Notes

AUTHORIZED AS REQUESTED

Labor**Line# 14**

Operation Code
70-674-01-17-002267

Operational Description
Door Locker Assembly - Appliances/Water Heater - Tankless (Furrion)/Replace/
Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:52:56 :: WATER HEATER EXHAUST VENT WILL NOT LINE UP WITH THE DOOR The water heater door will not close due to miss alignment of the exhaust vent. Door is square with the water heater. I looked at the water heater and found that the the door is square with the water heater. The door don't line up with the exhaust vent. Something is out of square.

Model# NA	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial# NA	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes**Labor****Line# 15**

Operation Code
30-102-12-00-001100

Operational Description
Seam Tape - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/
No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:54:12 :: T MOLDING TAPE HAS COME UP ON SLIDE ROOM ROOF T-molding trim tape on roof was not stuck to the roof. I found that the T-molding roof tape on the roof was not stuck down on the front corner of the roof. I used a roller tool to press the tape down evenly. I worked the roller all the way down the slide room roof to make sure that it was secure all the way access the roof. I did roll out a lot of loose areas. Now it is all suck to the roof of the slide room as it should be.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

AUTHORIZED AS REQUESTED

Labor**Line# 16**

Operation Code
70-159-24-00-001901

Operational Description
AC Duct - Appliances/Roof AC (Dometic, Duo-Therm)/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:55:12 :: A/C RATTLES WHEN FAN RUNS Tape inside the ductwork was loose and flapping. All of the tape in the air box was loose. I removed the plenum from the ceiling to find out what the noise was. I seen that most of the tape in the air box was loose. I also found that the ductwork had tap inside of it and it was not stuck to anything. It was flapping inside the ductwork. I removed the pieces of tape that was flapping inside the ductwork. When I was removing the flapping tape, some of the other tape fell off. I checked the rest of the tape and I had to remove over half of the factory installed ductwork tape. I reinstalled new tape on both sides of the splitter. I reinstalled the plenum and tested the air conditioner fan again. This fixed the noise in the ceiling.

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$185.00
Serial#	Appr Hrs	0.75	Appr Labor Amt	\$138.75

Notes

EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS
THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED

Labor**Line# 17**

Operation Code
70-173-01-11-002072

Operational Description
Furnace Wiring Harness - Appliances/Furnace (Dometic, Atwood)/Replace/
Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 10:56:03 :: FURNACE DOESN'T WORK I found that one of the wires inside the air conditioner control box was not in the connector. I tured the furnace on at the thermostat and it did not come on. I checked the fuse to furnace. The fuses are all good. I checked the power at the furnace. I had power at the furnace. I opened up the air conditioner control box and everything looked good. When I unplugged the furnace from the control board, I could see that one of the wires was sticking up out of the plug more than the other. I was able to pull the wire out with no effort. I pushed the wire into the plug all the way and checked it. The wire is not pulling out anymore. I plugged it back into the control board. I tested the furnace again at the thermostat and now the furnace comes on. I up the air conditioner and furnace areas back together and tested the system again. The furnace is now working as it should.

Model# NA	Dir Sub Hrs	0.80	Sub Labor Amt	\$148.00
Serial# NA	Appr Hrs	0.80	Appr Labor Amt	\$148.00

Notes
AUTHORIZED AS REQUESTED

Submitted			Approved		
	Labor Amt	\$1,054.50		Labor Amt	\$952.75
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,054.50		Total	\$952.75

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.