

BASDEN RV CENTER, INC dba AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 78951  
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER  
Customer: 1000 - BASDEN'S AMERICAN RV  
Address: 600 E. BASELINE RD. EVANSVILLE, IN  
USA  
47725  
Phone:  
Stock Number: 11697 - 2026 CATALINA SUMMIT 261BHS 5ZT2CARB5TU048079  
VIN: 5ZT2CARB5TU048079 HIN: SER#: 5ZT2CARB5TU048079  
Mileage: 0 Work Order Comp: 19 FEB 26  
Auth. No: Dealer #:  
Warr. Date: Work Order Date: 04 FEB 26 Inv #: 426617

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WO # Job # Description JOB INFORMATION  
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78951 6 THE SHOWER SURROUND NEEDS TO BE RESEALED  
The shower was surround was not sealed at all.  
I sealed around all the wall edges. I cap sealed the faucet, and  
shower head accessories. I sealed around the shower pan.  
78951 7 THE MINIBLIND WALL BRACKET ON THE FRONT DOOR SIDE WINDOW HAS  
STRESS FRACTURES  
Mini blind wall anchor hold down has stress cracks.  
I replaced the mini blind wall anchor hold down.  
78951 1 THE STAPLES ARE STICKING UP OUT OF THE FLOOR IN OFF DOOR FRONT  
STORAGE COMPARTMENT.  
A few staples missed the trim and are sticking up out of the  
floor.  
I removed the staples and filled the holes.  
78951 2 THE INSERT TRIM IS TOO SHORT ON THE DOOR SIDE REAR  
The rear right corner insert trim was cut short. It left a gap at  
the bottom of the wall.  
I could not pull the insert trim down to fill the gap. I was told  
to fill the gap with black silicone. I filled the gap at the  
lower rear corner with black silicone.  
78951 3 THE WINDOW GAKET ON THE DOOR SIDE KITCHEN WINDOW IS TOO LONG  
The rubber seal on the window had popped out do to the seal being  
a little too long.

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 WO #      Job #      Description      JOB INFORMATION  
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I removed the seal. I heated the seal up to get the rubber to relax and go back to its original shape. I let it cool with pressure on it. I checked the seal for any damage and reinstalled it. When I reinstalled the seal, I needed to cut off 1/8 inch. Now the seal fits as it should.

78951      4      THE STABILIZER JACK SWITCH PANEL FEEL OFF THE WALL  
 The screw was pulled out of the wall on one side of the switch panel.  
 I reinstalled the screw and added 4 more screws to prevent the panel from getting pulled off of the wall again.

78951      5      THE STEPS NEED TO BE ADJUSTED  
 The steps will not go all the way down. The steps are making contact with the threshold before getting all the way into place. I unscrewed the steps and filled the old holes with silicone. I placed the steps on the threshold and centered the flange. I installed the 2 side screws to get the step hinge in place. I lifted the steps and installed the rest of the screws. I tested the new location 3 times and the steps are now working as they should.

78951      8      THE SCREW IS COMING OUT OF THE WALL ON THE USB PORT OVER THE COUNTER.  
 The screw holes behind the USB socket have been stripped out. I removed the socket and found that both of the screw holes have been stripped out. I added a wall anchor at both screw holes. I remounted the USB port to the wall and checked it again. It will no longer fall out of the wall.

78951      9      THE KICKBOARD AT THE BOTTOM OF THE COUCH HAS A MAGNET PULLED OFF OF IT.  
 Magnet screws on sofa kickboard were pulled out of the wood. I reinstalled the same screws and checked them to see if they were loose. I checked the other 3 magnets and found 1 more with very loose screws. I tightened the screws on all 4 magnets to make sure that it would not happen again.

78951      10      GRIDDLE AND TRAY ARE NOT STRAIGHT  
 Griddle case and griddle got mounted crooked. It needs to be straightened.  
 I unscrewed the outside griddle case from the floor. I unscrewed the griddle from the drawer pull out shelf. I straightened the case and screwed it back down. I straightened the griddle and screwed it back down.

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WO #      Job #      Description      JOB INFORMATION
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78951      11      SLIDE ROOM T MOLDING IS WARPED

78951      12      THE FREEZER DOOR HITS WHEN CLOSING
Freezer door is striking the door hold back bracket.
I adjusted the hold back bracket and tested it. It was still
making contact. I adjusted the door henge between the 2 doors. I
checked the doors again. Now the doors open and close as they
should.

78951      13      SHOWER DRAIN GASKET ISN'T IN THE CORRECT PLACE
Shower drain gasket was bulging at one side
By remove the drain from the shower pan. A checked the gasket for
damage. The gasket was not damaged. I reinstalled the gasket and
tightened the drain nut from underneath. This will prevent the
gasket from being pushed out. I hooked the drain back up to the
plumbing. I tested the drain. It is working as it should.

78951      14      WATER HEATER EXHAUST VENT WILL NOT LINE UP WITH THE DOOR
The water heater door will not close due to miss alignment of the
exhaust vent. Door is square with the water heater.
I looked at the water heater and found that the the door is
square with the water heater. The door don't line up with the
exhaust vent. Something is out of square.

78951      15      T MOLDING TAPE HAS COME UP ON SLIDE ROOM ROOF
T-molding trim tape on roof was not stuck to the roof.
I found that the T-molding roof tape on the roof was not stuck
down on the front corner of the roof. I used a roller tool to
press the tape down evenly. I worked the roller all the way down
the slide room roof to make sure that it was secure all the way
access the roof. I did roll out a lot of loose areas. Now it is
all suck to the roof of the slide room as it should be.

78951      16      A/C RATTLES WHEN FAN RUNS
Tape inside the ductwork was loose and flapping. All of the tape
in the air box was loose.
I removed the plenum from the ceiling to find out what the noise
was. I seen that most of the tape in the air box was loose. I
also found that the ductwork had tap inside of it and it was not
stuck to anything. It was flapping inside the ductwork. I removed
the pieces of tape that was flapping inside the ductwork. When I
was removing the flapping tape, some of the other tape fell off.
I checked the rest of the tape and I had to remove over half of
the factory installed ductwork tape. I reinstalled new tape on
both sides of the splitter. I reinstalled the plenum and tested
the air conditioner fan again. This fixed the noise in the

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| WO # | Job # | Description | JOB INFORMATION |
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ceiling.

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| 78951 | 17 | FURNACE DOESN'T WORK                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  |
|       |    | I found that one of the wires inside the air conditioner control box was not in the connector.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  |
|       |    | I tured the furnace on at the thermostat and it did not come on.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |
|       |    | I checked the fuse to furnace. The fuses are all good. I checked the power at the furnace. I had power at the furnace. I opened up the air conditioner control box and everything looked good. When I unplugged the furnace from the control board, I could see that one of the wires was sticking up out of the plug more than the other. I was able to pull the wire out with no effort. I pushed the wire into the plug all the way and checked it. The wire is not pulling out anymore. I plugged it back into the control board. I tested the furnace again at the thermostat and now the furnace comes on. I up the air conditioner and furnace areas back together and tested the system again. The furnace is now working as it should. |  |

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| Part No   | Job# | Description                    | PARTS | Qty  | Price | Total |
|-----------|------|--------------------------------|-------|------|-------|-------|
| SIK432053 | 6    | CLEAR SIKASIL PLUS             |       | 1.00 | 11.08 | 11.08 |
| RVDA301   | 7    | A301 MINI BLIND HOLD-DOWN HOOK |       | 1.00 | 5.97  | 5.97  |

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| Lab Code | Job# | Description                 | LABOUR | Hrs  | Rate   | Total |
|----------|------|-----------------------------|--------|------|--------|-------|
| Z990     | 6    | MISC LABOUR CODE (EXTERNAL) |        | 0.00 | 185.00 | 0.00  |
| Z990     | 6    | MISC LABOUR CODE (EXTERNAL) |        | 0.20 | 185.00 | 37.00 |
| Z990     | 7    | MISC LABOUR CODE (EXTERNAL) |        | 0.05 | 185.00 | 9.25  |
| Z990     | 1    | MISC LABOUR CODE (EXTERNAL) |        | 0.10 | 185.00 | 18.50 |
| Z990     | 2    | MISC LABOUR CODE (EXTERNAL) |        | 0.10 | 185.00 | 18.50 |
| Z990     | 3    | MISC LABOUR CODE (EXTERNAL) |        | 0.30 | 185.00 | 55.50 |
| Z990     | 4    | MISC LABOUR CODE (EXTERNAL) |        | 0.15 | 185.00 | 27.75 |
| Z990     | 5    | MISC LABOUR CODE (EXTERNAL) |        | 0.30 | 185.00 | 55.50 |
| Z990     | 8    | MISC LABOUR CODE (EXTERNAL) |        | 0.20 | 185.00 | 37.00 |
| Z990     | 9    | MISC LABOUR CODE (EXTERNAL) |        | 0.10 | 185.00 | 18.50 |
| Z990     | 10   | MISC LABOUR CODE (EXTERNAL) |        | 0.40 | 185.00 | 74.00 |
| Z990     | 11   | MISC LABOUR CODE (EXTERNAL) |        | 0.30 | 185.00 | 55.50 |
| Z990     | 12   | MISC LABOUR CODE (EXTERNAL) |        | 0.50 | 185.00 | 92.50 |
| Z990     | 13   | MISC LABOUR CODE (EXTERNAL) |        | 0.50 | 185.00 | 92.50 |
| Z990     | 14   | MISC LABOUR CODE (EXTERNAL) |        | 0.08 | 185.00 | 14.80 |
| Z990     | 14   | MISC LABOUR CODE (EXTERNAL) |        | 0.11 | 185.00 | 20.35 |
| Z990     | 14   | MISC LABOUR CODE (EXTERNAL) |        | 0.01 | 185.00 | 1.85  |
| Z990     | 15   | MISC LABOUR CODE (EXTERNAL) |        | 0.20 | 185.00 | 37.00 |
| Z990     | 16   | MISC LABOUR CODE (EXTERNAL) |        | 0.00 | 185.00 | 0.00  |

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
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Z990      16    MISC LABOUR CODE (EXTERNAL)      0.00     185.00      0.00
Z990      16    MISC LABOUR CODE (EXTERNAL)      0.75     185.00     138.75
Z990      17    MISC LABOUR CODE (EXTERNAL)      0.80     185.00     148.00
Z990      17    MISC LABOUR CODE (EXTERNAL)      0.00     185.00      0.00

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Parts Total:      17.05
Labour Total:     952.75
Sublet Total:      0.00
Extras Total:      0.00

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>>>> Claim Total:      969.80

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Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_