

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
 BASDEN RV CENTER INC
 DBA AMERICAN RV CENTER
 600 E BASELINE ROAD
 EVANSVILLE, IN 47725
 USA

CLAIM STATUS Authorized
 CLAIM 2575899
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2CXNB0TS049693
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 220 / 220A
 ITEM # APTT242BARV
 DEALER RO # 78938
 CLAIM START DATE 02/10/2026
 CLAIM END DATE 01/01/1900

Labor rate: \$185.00
 OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
 60-136-15-00-001499 Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2026-02-10 11:46:03 :: WATER LINE BEHIND MANIFOLD IS PINCHED The line is pinched and isnt allowing water to flow through it. Removed the damaged section on water line. Installed a union and a new piece of hose onto the fitting. Tested for leaks.
Model# **Dlr Sub Hrs** 0.30 **Sub Labor Amt** \$55.50
Serial# **Appr Hrs** 0.30 **Appr Labor Amt** \$55.50
 Notes

Labor

Line# 2 **Operation Code** **Operational Description**
 40-108-01-11-001337 Single Wall Switch - Electrical/110 Volt Interior/Replace/Electrical
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2026-02-10 11:46:55 :: INSIDE WATER PUMP SWITCH IS INOP The outside switch turns on the pump but the inside switch doesnt light up or operate the pump. When the outside switch is on it will also turn off the light in the front compartment. Removed the outside panel apulled the switch for the water pump out. Swapped the wires on the switch but nothing changed. Went inside and pulled the controll panel. Found a fuse that was popped. Replaced the fuse and both switches are now working for the water pump.
Model# **Dlr Sub Hrs** 0.20 **Sub Labor Amt** \$37.00
Serial# **Appr Hrs** 0.20 **Appr Labor Amt** \$37.00
 Notes

Labor

Line# 3 **Operation Code** **Operational Description**
 10-7-15-16-000144 Entry Step - Weld - Frame & Chassis/Manual Entry Step/Repair or Replace/Structure
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2026-02-10 11:48:17 :: ENTRY STEPS NEED ADJUSTED Step holder is against the door hinge. Moved the holder away from the hinge.
Model# **Dlr Sub Hrs** 0.25 **Sub Labor Amt** \$46.25
Serial# **Appr Hrs** 0.25 **Appr Labor Amt** \$46.25
 Notes

Labor

Line# 4 **Operation Code** **Operational Description**
 30-100-24-00-001046 Cabinet Door - Interior/Cabinetry/Repair/No Tread Code
Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 11:52:30 :: CABINETS ABOVE SINK HAS PAINT ON THEM Paint and or putty on cabinets. Removed paint and or putty with glass cleaner.

Model# Dlr Sub Hrs 0.30 Sub Labor Amt \$55.50

Serial# Appr Hrs 0.30 Appr Labor Amt \$55.50

Notes

Labor

Line# 5

Operation Code **Operational Description**

70-151-01-00-001801 Freezer Door - Appliances/Refrigerator (House Type)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 11:55:06 :: GLUE ON FREEZER DOOR Glue on the freezer door. Cleaned glue with mineral spirits and glass cleaner. Additional Note :

bhoffman@americanrvcenter.com, 2026-02-10 11:55:42 :: WE ARE CLEANING THE FREEZER DOOR

Model# NA Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00

Serial# NA Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes

Labor

Line# 6

Operation Code **Operational Description**

60-141-19-00-001596 Tub Surround - Plumbing/Shower, Tub Surround/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 11:56:16 :: SHOWER PAN NEEDS SEALED Anti freeze has seeped through the shower pan. Cleaned up anti freeze and removed silicone from the pan. Resealed with silicone.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes

Labor

Line# 7

Operation Code **Operational Description**

30-101-02-00-001076 Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 11:56:54 :: SCRATCHES ON BATHROOM DOOR Therecare scratches on the bathroom door. Removed the scratches with mineral spirits and a rag.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes

Labor

Line# 8

Operation Code **Operational Description**

20-44-19-00-000553 Roof Moldings - Front or Rear - Exterior/Roof/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 11:57:49 :: ROOF NEEDS DICOR. There are seams gaps and screw heads showing on the roof. Applied dicor to the roof as needed.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes

Labor

Line# 9

Operation Code **Operational Description**

70-173-01-11-002072 Furnace Wiring Harness - Appliances/Furnace (Dometic, Atwood)/Replace/ Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 11:58:39 :: THE FURNACE WILL NOT TURN ON During the p d l i was running the furnace period the furnace was short , cycling and made a loud pop. I turned the furnace off and back on and it ran for a while and then shut off. When I tried to turn the furnace back on the fan kicked on. But it did not go through the ignition cycle. I will need to pull the furnace. Remove the outside exhaust port , removed the inside access panel. I had to remove the duct work and the rear panel to gain access to the

gas line fitting to remove it. When trying to pull the furnace out of the cutout , I found that the cutout is too small. It looks like they put the counter top in after they installed the furnace. I need approval for removal and or repair for this. We were able to remove a support beam and part of the panel near the cut out. Thus gave us enough room to pull the furnace. Once i placed the furnace on the bench tester i noticed the wire for the sail switch had fell off one of the tabs. Secured the wire to the sail switch and ran for 10 minutes without any issues. Secured the wires,ducts and gas line to the furnace. Installed the exhaust vent assembly with new butol tape and sealed with silicone. Secured the rear access panel and ducts to the furnace. Installed L brackets to hold the furnace in place. Installed the support beam and panel with brad nails and installed access vent cover.

Model# NA Dlr Sub Hrs 3.50 Sub Labor Amt \$647.50
 Serial# NA Appr Hrs 3.00 Appr Labor Amt \$555.00

Notes

Labor

Line# 10 **Operation Code** 70-148-01-11-004437 **Operational Description** Bluetooth Speaker, Wall Mount - Appliances/Radio/Replace/Electrical
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2026-02-10 11:59:44 :: LIGHT ON BLUETOOTH RADIO ISN'T WORKING One of the lights on the bluetooth speaker is not working period this is not a repairable item in the entire speaker will need to be replaced.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00
 Serial# NA Appr Hrs 0.20 Appr Labor Amt \$37.00

Notes

Labor

Line# 11 **Operation Code** 40-106-24-11-001253 **Operational Description** Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2026-02-10 12:00:48 :: THE SWITCH ON THE OUTSIDE PANEL IN WET BAY IS TURNING LIGHT OFF WHEN SWITCHING ON THE WATER PUMP Pulled the outside panel off to look at the wiring. Found a neutral wire capped off. Swapped neutral and hot wires around and thus did not change anything. We then found the neutral wire was connected to the pump switch instead of the light switch. Removed the neutral and connected it with a scotch lock onto the neutral wires on the pump awitch. Now the light stays on and the pump works. Installed panel.

Model# Dlr Sub Hrs 1.30 Sub Labor Amt \$240.50
 Serial# Appr Hrs 1.00 Appr Labor Amt \$185.00

Notes

Submitted	Labor Amt	\$1,267.25	Approved	Labor Amt	\$1,119.25
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,267.25		Total	\$1,119.25

DEALER _____ DATE _____
 SIGNATURE _____

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
 SIGNATURE _____

All repairs described have been inspected and are satisfactory.