

BASDEN RV CENTER, INC dba AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 78938  
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER  
Customer: 1000 - BASDEN'S AMERICAN RV  
Address: 600 E. BASELINE RD. EVANSVILLE, IN  
USA  
47725  
Phone:  
Stock Number: 11693 - 2026 APEX 242BARV 5ZT2CXNB0TS049693  
VIN: 5ZT2CXNB0TS049693 HIN: SER#: 5ZT2CXNB0TS049693  
Mileage: 0 Work Order Comp: 19 FEB 26  
Auth. No: Dealer #:  
Warr. Date: Work Order Date: 30 JAN 26 Inv #: 426606

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WO # Job # Description JOB INFORMATION  
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78938 2 WATER LINE BEHIND MANIFOLD IS PINCHED  
The line is pinched and isnt allowing water to flow through it.  
Removed the damaged section on water line. Installed a union and  
a new piece of hose onto the fitting. Tested for leaks.  
78938 9 ROOF NEEDS DICOR  
There are seams gaps and screw heads showing on the roof.  
Applied dicor to the roof as needed.  
78938 11 LIGHT ON BLUETOOTH RADIO ISN'T WORKING  
One of the lights on the bluetooth speaker is not working period  
this is not a repairable item in the entire speaker will need to  
be replaced.  
78938 3 INSIDE WATER PUMP SWITCH IS INOP  
The outside switch turns on the pump but the inside switch doesnt  
light up or operate the pump. When the outside switch is on it  
will also turn off the light in the front compartment. Removed  
the outside panel apulled the switch for the water pump out.  
Swapped the wires on the switch but nothing changed.  
Went inside and pulled the controll panel. Found a fuse that was  
popped. Replaced the fuse and both switches are now working for  
the water pump.  
78938 4 ENTRY STEPS NEED ADJUSTED  
Step holder is against the door hinge.

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Moved the holder away from the hinge.

78938        5        CABINETS ABOVE SINK HAS PAINT ON THEM  
 Paint and or putty on cabinets.  
 Removed paint and or putty with glass cleaner.

78938        6        GLUE ON FREEZER DOOR  
 Glue on the freezer door.  
 Cleaned glue with mineral spirits and glass cleaner.

78938        7        SHOWER PAN NEEDS SEALED  
 Anti freeze has seeped through the shower pan.  
 Cleaned up anti freeze and removed silicone from the pan.  
 Resealed with silicone.

78938        8        SCRATCHES ON BATHROOM DOOR  
 Therecare scratches on the bathroom door.  
 Removed the scratches with mineral spirits and a rag.

78938        10       THE FURNACE WILL NOT TURN ON  
 During the p d I i was running the furnace period the furnace was short , cycling and made a loud pop. I turned the furnace off and back on and it ran for a while and then shut off. When I tried to turn the furnace back on the fan kicked on. But it did not go through the ignition cycle. I will need to pull the furnace. Remove the outside exhaust port , removed the inside access panel. I had to remove the duct work and the rear panel to gain access to the gas line fitting to remove it. When trying to pull the furnace out of the cutout , I found that the cutout is too small. It looks like they put the counter top in after they installed the furnace. I need approval for removal and or repair for this.

We were able to remove a support beam and part of the panel near the cut out. Thus gave us enough room to pull the furnace. Once i placed the furnace on the bench tester i noticed the wire for the sail switch had fell off one of the tabs. Secured the wire to the sail switch and ran for 10 minutes without any issues. Secured the wires, ducts and gas line to the furnace. Installed the exhaust vent assembly with new butol tape and sealed with silicone. Secured the rear access panel and ducts to the furnace.

Installed L brackets to hold the furnace in place. Installed the support beam and panel with brad nails and installed access vent cover.

78938        12       THE SWITCH ON THE OUTSIDE PANEL IN WET BAY IS TURNING LIGHT OFF WHEN SWITCHING ON THE WATER PUMP

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 WO #      Job #      Description      JOB INFORMATION  
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Pulled the outside panel off to look at the wiring. Found a neutral wire capped off. Swapped neutral and hot wires around and thus did not change anything.  
 We then found the neutral wire was connected to the pump switch instead of the light switch. Removed the neutral and connected it with a scotch lock onto the neutral wires on the pump awitch. Now the light stays on and the pump works. Installed panel.

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Part No	Job#	Description	PARTS	Qty	Price	Total
314608	2	1/2" PEX PLASTIC COUPLER		1.00	0.08	0.08
13-1320	9	PW HAPS FREE SELF-LEVELING DICOR		1.00	8.72	8.72
F100728335	11	SPEAKER, ALPINE BLUETOOTH BLACK		1.00	160.88	160.88

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Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.30	185.00	55.50
Z990	9	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	11	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	11	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.25	185.00	46.25
Z990	5	MISC LABOUR CODE (EXTERNAL)		0.30	185.00	55.50
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	7	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	7	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	8	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	10	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	10	MISC LABOUR CODE (EXTERNAL)		1.00	185.00	185.00
Z990	10	MISC LABOUR CODE (EXTERNAL)		2.00	185.00	370.00
Z990	12	MISC LABOUR CODE (EXTERNAL)		0.30	185.00	55.50
Z990	12	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	12	MISC LABOUR CODE (EXTERNAL)		0.50	185.00	92.50

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Excode	Job#	Description	EXTRAS	Qty	Price	Total
FRT	11	UPS-SPEAKER		1.00	16.30	16.30

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Parts Total:            169.68  
 Labour Total:        1,119.25  
 Sublet Total:         0.00  
 Extras Total:         16.30

>>>> Claim Total:    1,305.23

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_