



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 78937
Promised Date:
98 FEB 26



CUSTOMER WORK ORDER

WO #: 78937

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0216 BH TO CLOSE

Stock #: 11694
Stock Desc: 2026 TT COACHMEN APEX
NANO 208BHS
Chassis #: 5ZT2CXKB6TA000279
Serial #: 5ZT2CXKB6TA000279
Mileage: 0
Licence:

Invoice #:
Date In: 30 JAN 26
Promised: 28 FEB 26
Date Sched:
Completed: 19 FEB 26
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: Perform PDI process

CORRECTION: I completed the PDI process and inspection. The Bathroom sink groans when toilet is flushed. I had jobs written for all other problems found.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	GAH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	GAH	N/C
Z991	MISC LABOUR CODE (INTERNAL)	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterize unit and drain tanks.

CORRECTION: I winterized the unit and drained the tanks. I used 2 gallons of antifreeze.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Customer #: 1000
BASDEN'S AMERICAN RV,



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BASDEN'S AMERICAN RV,



Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty

COMPLAINT: KITCHEN MINI BLINDS MISSING WALL ANCHORS AND ADJUSTMENT ROD

CAUSE: The kitchen mini blind is missing the adjustment rod and lower wall anchors.

CORRECTION: I put in a parts request for get the mini blind wall anchors and adjustment rod.

I received the adjustment rod and installed it in the unit.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	18.50
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00

Parts

Part #	Description	Qty	Price	Total
A303	A303 MINI BLIND WAND	1.00	3.97	3.97
20-1939	81635 2-PK POST STYLE BLIND HOLD DOW	1.00	4.24	4.24

Subtotal for Job #1: 26.71

Job #2 - Warranty

COMPLAINT: ENTRY STEPS NEED ADJUSTED

CAUSE: Step door frame brackets would not allow the staircase to fold down. The right hand side of the step was stuck on the door hinge.

CORRECTION: I unbolted the brackets and adjusted them as needed to work with the door frame. I tested the fold up and down 3 times. The steps are now folding up and down as the should.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	18.50

Subtotal for Job #2: 18.50

Job #3 - Warranty

COMPLAINT: 12 INCH ROOF VENT FAN SHROUD ISN'T FLUSH WITH CEILING

CAUSE: Wiring over fan shroud prevented fan shroud from going into the ceiling all the way.

CORRECTION: I removed the fan shroud and tucked the wiring into the open area inside the fan housing. I was then able to reinstall the fan shroud. Now the fan shroud fits flush with the ceiling.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00

Subtotal for Job #3: 37.00

Job #4 - Warranty

COMPLAINT: SLIDE ROOM MAKING POPPING NOISE WHEN GOING IN AND OUT

CAUSE: The slide room popped when it would start to go out. Sealer on the bulb seal was sticking to the T-molding.

CORRECTION: I found screws under the slide room when I ran it out. I did not hear the slide room pop again until I closed the room again. After I let the room sit for an hour, it did popped again when I ran it back





out. I found the the sealer over the bulb seal was sticking to the T-molding on the outside of the unit. I sprayed the bulb seal with a silicone spray to keep it from sticking again.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Subtotal for Job #4:			37.00

Job #5 - Warranty

COMPLAINT: BREAKAWAY SWITCH IS BROKEN

CAUSE: The brake-a-way switch mount is damaged and the switch needs replaced.

CORRECTION: I removed the bad brake-a-way switch from the front of the unit. I installed a new brake-a-way switch on the front of the unit and wired it to the unit. I tested the switch and it is working as it should.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	48.10
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	44.40

Parts				
Part #	Description	Qty	Price	Total
96-8382	Trailer Breakaway System Switch, Wi	1.00	21.67	21.67
Subtotal for Job #5:				114.17

Job #6 - Warranty

COMPLAINT: FIX OUTSIDE KITCHEN WALL BOARD

CAUSE: Interior wall board in outside kitchen is loose under the door.

CORRECTION: I glued the wall board in place and clamped it. This will hold the small peace of wall board.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00
Subtotal for Job #6:			37.00

Job #7 - Warranty

COMPLAINT: FIND OUT WHY THE USBC IS NOT WORKING WITH ALL CORDS

CAUSE: All C-port USB in the unit do not work with a standard charge cord. They only work with a high speed data cable.

CORRECTION: I tested all of the USB ports in the camper and found that my USB testing tool worked on all of the A-port USBs. It did not work on any of the C-ports. I tried plugging in a cell phone to the USB testing tool and checking the C-ports. I could not get anything out of the C-port at all. I borrowed a high speed data cable from one of the computer techs to try a different type of cable. All of the C-ports work when using the high speed data cable, with and without the USB testing tool.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	74.00
Subtotal for Job #7:			74.00



W/O: 78937
Promised Date: 28 FEB 26

Parts Total:	29.88
Labour Total:	314.50
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	344.38

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 19 Feb 2026

Customer Work
Order

Customer #: 1000
BASDENS AMERICAN RV,

