

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2576196
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CXKB6TA000279
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	124 / 124
OWNER INFORMATION		ITEM #	APT208BHS-124
		DEALER RO #	78937
		CLAIM START DATE	02/10/2026
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-99-01-00-001016	Mini-Blind Hold Down Bracket - Interior/Soft Goods/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-02-10 13:22:42 :: KITCHEN MINI BLINDS MISSING WALL ANCHORS AND ADJUSTMENT ROD The kitchen mini blind is missing the adjustment rod and lower wall anchors. I put in a parts request for get the mini blind wall anchors and adjustment rob. I received the adjustment rod and installed it in the unit.			
	Model#	Dlr Sub Hrs	0.10	Sub Labor Amt \$18.50
	Serial#	Appr Hrs	0.10	Appr Labor Amt \$18.50
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	10-7-02-00-002744	Lippert Solid Step - Frame & Chassis/Manual Entry Step/Adjust/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-02-10 13:27:16 :: ENTRY STEPS NEED ADJUSTED Step door frame brackets would not allow the staircase to fold down. The right hand side of the step was stuck on the door hinge. I unbolted the brackets and adjusted them as needed to work with the door frame. I tested the fold up and down 3 times. The steps are now folding up and down as the should.			
	Model#	Dlr Sub Hrs	0.10	Sub Labor Amt \$18.50
	Serial#	Appr Hrs	0.10	Appr Labor Amt \$18.50
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-02-10 13:28:11 :: 12 INCH ROOF VENT FAN SHROUD ISN'T FLUSH WITH CEILING Wiring over fan shroud prevented fan shroud from going into the ceiling all the way. I removed the fan shroud and tucked the wiring into the open area inside the fan housing. I was then able to reinstall the fan shroud. Now the fan shroud fits flush with the ceiling.			
	Model#	Dlr Sub Hrs	0.25	Sub Labor Amt \$46.25
	Serial#	Appr Hrs	0.20	Appr Labor Amt \$37.00
	Notes			

Labor

Line# 4	Operation Code	Operational Description		
	10-13-02-00-000211	Slide Out Room - Frame & Chassis/Slide Out System/Adjust/No Tread Code		
	Complaint, Cause, Correction			

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 13:39:11 :: SLIDE ROOM MAKING POPPING NOISE WHEN GOING IN AND OUT The slide room popped when it would start to go out. Sealer on the bulb seal was sticking to the T-molding. I found screws under the slide room when I ran it out. I did not hear the slide room pop again until I closed the room again. After I let the room sit for an hour, it did popped again when I ran it back out. I found the the sealer over the bulb seal was sticking to the T-molding on the outside of the unit. I sprayed the bulb seal with a silicone spray to keep it from sticking again.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$92.50
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

Labor

Line# 5

Operation Code	Operational Description
40-106-01-00-001245	Pin & Lanyard Only - Break-Away Switch - Electrical/12 Volt Exterior/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 13:40:42 :: BREAKAWAY SWITCH IS BROKEN The brake-a-way switch mount is damaged and the switch needs replaced. I removed the bad brake-a-way switch from the front of the unit. I installed a new brake-a-way switch on the front of the unit and wired it to the unit. I tested the switch and it is working as it should.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$92.50
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$92.50

Notes

Labor

Line# 6

Operation Code	Operational Description
30-102-12-00-002691	Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 13:41:37 :: FIX OUTSIDE KITCHEN WALL BOARD Interior wall board in outside kitchen is loose under the door. I glued the wall board in place and clamped it. This will hold the small peace of wall board.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

Labor

Line# 7

Operation Code	Operational Description
40-196-01-11-001309	Charging Center - USB & 12 Volt - Electrical/12 Volt Interior/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-10 13:42:27 :: FIND OUT WHY THE USBC IS NOT WORKING WITH ALL CORDS All C-port USB in the unit do not work with a standard charge cord. They only work with a high speed data cable. I tested all of the USB ports in the camper and found that my USB testing tool worked on all of the A-port USBs. It did not work on any of the C-ports. I tried plugging in a cell phone to the USB testing tool and checking the C-ports. I could not get anything out of the C-port at all. I borrowed a high speed data cable from one of the computer techs to try a different type of cable. All of the C-ports work when using the high speed data cable, with and without the USB testing tool. Additional Note : bhoffman@americanrvcenter.com, 2026-02-10 13:43:14 :: PLEASE ADVISE ON HOW TO FIX THIS !!!!!!!!!!!!!!!!!!!!!!! CAN WE ONLY USE HIGH SPEED CABLE

Model#	Dlr Sub Hrs	0.60	Sub Labor Amt	\$111.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$74.00

Notes

did you try a different port?
we tried every single port in the trailer
replace the ports
no issues with outlet, diagnosing time only

Submitted	Labor Amt	\$416.25	Approved	Labor Amt	\$314.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$416.25		Total	\$314.50

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.