



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 78933  
Promised Date:  
28 FEB 26

### CUSTOMER WORK ORDER

WO #: 78933

Customer: 1000 - BASDENS AMERICAN  
RV -  
Tag:  
Author: GA  
Location: 0223 BH TO CLOSE

Stock #: 11687  
Stock Desc: 2026 TT COACHMEN  
CATALINA 293QBCKLE  
Chassis #: 5ZT2CAUB7TN302635  
Serial #: 5ZT2CAUB7TN302635  
Mileage: 0  
Licence:

Invoice #:  
Date In: 30 JAN 26  
Promised: 28 FEB 26  
Date Sched:  
Completed: 23 FEB 26  
Warr. Date:

#### Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: New pdi

CORRECTION: Brought unit in. Grabbed battery box and attached to unit. Cut drain holes on box. Torqued lug nuts to 110 ftlbs. Aired all tires including spare to 65psi. Went to roof and saw one void on rear cap door side. All clearance and break lights work. Grabbed a floor jack and jacked up both sides of unit to test breaks and ebreaks on unit. All breaks work. Took lp tanks off unit and placed on lp cart. Took tanks to filling station and filled since they were vacuum purged. Brought back to unit and put in place and connected lines to lp tank. Model and serial number taken on microwave, furnace, fridge, and range. Model and serial taken for water heater. Grabbed test tv and plugged into booster of unit. Turned on and selected a channel. Picture and sound came through on tv. Tested water heater after turning on lp tank. Water heater works. Range and oven work. Range light and fan works. All water points work on city water. All outlets work. Furnace works. All interior lights work. Electric fire place works. Stereo system works black tank sensors work. Microwave works. CO2 detector works. Smoke detector works. Ac unit works. Connected unit to outside lp port and ran lp drop test. Dropped pressure to 8iwc for 5mins.all windows open and close properly. All blinds work properly. Unit passed leak test. Filled fresh tank up. Fresh tank sensors working on control board. Set pump from winterize to normal flow and ran at all water points. Pump works at all water points. Checked compartment doors lock and fit. All compartment doors open, close, and lock well. Seals around outside doors, speakers, lights, and other outside fixtures are sealed well. Cabinets open and close properly. Entry door opens, closes and locks properly. Grey tank sensors work. Dimmer on main lights works properly. Outside fridge works. Inside fridge works. Awning arms and fabric are in good condition and working well. Awning lights work. Ran auto leveling system to make sure it worked. Unit auto leveling works.awning light remote works. Fireplace remote works. Stereo remote works. Model and serial number taken on ac unit and plenum. Went to roof to check for voids. Non found but found staples coming through wood roof membrane. Pictures taken. Step adjustments work. Knife valves work on grey and black tank. Tanks sensors work in showing all tanks empty

#### Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	CCV	N/C
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#### Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

#### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C



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Subtotal for Job #PDINTT: 0.00

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**Job #WINTER - Internal**

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

\*\*\*INCLUDES 2 GALLONS OF ANTI-FREEZE\*\*\*

UNITS WITH WASHING MACHINE OR ICEMAKER  
WILL BE EXTRA

\*\*DE-WINTERIZATION IS NOT INCLUDED\*\*

NUMBER OF GALLONS USED \_\_\_\_\_

CAUSE: Winterize

CORRECTION: Went to unit and left water heater on since it is tankless. Found water pump and set lines to winterize. Ran pink on hot and cold to kitchen sink, bathroom sink, shower, and outdoor shower. Ran pink to toilet and outside sprayport. Depressed city connection and water heater. Drained fresh, grey, and black tanks. Cleaned up pink at water points and closed pump cover. Used 2 gallons antifreeze

**Labor**

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	CCV	N/C

**Parts**

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

**Job #1 - Warranty**

COMPLAINT: SCRATCH ON FIRE PLACE GLASS

CAUSE: Fireplace glass

CORRECTION: During pdi noticed a chip in the fire place glass. Parts request submitted. Recieved new fire place.placed baytery in unit and plugged into shore power. Removed glass on fire place. Removed and unplugged fire place. Unvoxed new fire place and imspected for damage. Placed new fireplace in hole after plugging in. Tested fireplace tonmake sure it works. Placed glass on fire place. Used remote to make sure fireplace remote works. It does.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	16.65
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	20.35

**Parts**

Part #	Description	Qty	Price	Total
F100674515	FIREPLACE, 30" BUILT IN, CRYSTAL FIREPLACE COVENANT	1.00	174.21	174.21

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS - JOB 1,3,5	1.00	187.91	187.91

Subtotal for Job #1: 399.12

**Job #2 - Warranty**

COMPLAINT: BUNK ROOM DRAWER WONT CLOSE

CAUSE: Drawer not closing

CORRECTION: During pdi noticed the drawer under the bunkroom couch would not close. Removed drawer from guides. Once removed saw the screw had come out on the guide and on the rail for drawer itself. Placed screw back into both. Once tightend and fixed tried to put drawer back on but noticed the

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guide it was not straight and would not line up with drawer to connect. Removed screw holding in place and added washers behind to push out and straighten up. After that placed drawer back in. Drawer connects to guide and opens and closes properly

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	37.00
<b>Subtotal for Job #2:</b>			<b>37.00</b>

**Job #3 - Warranty**

COMPLAINT: BATHROOM DOOR TRIM CUT SHORT

CAUSE: Door trim

CORRECTION: During pdi noticed bathroom door trim was cut short leaving a gap on both sides to see through to the wood of wall. Parts request submitted for new door trim. Received new trim. Removed door from frame. Removed striker plate. Removed trim pieces on both sides. Took to saw and measured and cut tops to angle to match old trim. Cut pieces to fit door frame. Took back to unit and placed in to make sure they fit and cover. Both pieces do. Added silicone to back of both pieces. Attached to door frame. Marked where hole was for door latch and cut hole. Once cut lined door up to match latch. Set top hinge in place and screwed down. Screw one screw in each hinge. Cut hole for latch a little bigger to fit door knob latch. Once it shut properly shot rest of screws in door frame.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	74.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	0.00

Parts Part #	Description	Qty	Price	Total
F100570470	DOOR JAMB 3-3/4"	3.00	7.94	23.82
<b>Subtotal for Job #3:</b>				<b>97.82</b>

**Job #4 - Warranty**

COMPLAINT: LOOSE BED BOARD IN BUNK ROOM

CAUSE: Loose board

CORRECTION: During pdi noticed finish board on bunkroom bunk was very loose. Removed caps off of board to access screws. Took screws in new direction to start new hole in back wood to tighten down board. Once all three were done board was tightened.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	18.50
<b>Subtotal for Job #4:</b>			<b>18.50</b>

**Job #5 - Warranty**

COMPLAINT: SCRATCHES ON OUTSIDE GRILL

CAUSE: Scratches on outside grill

CORRECTION: During pdi noticed the outside grill had scratches on top grill cast iron and stainless steel. Pictures taken parts request submitted

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	7.40
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	29.60

Parts Part #	Description	Qty	Price	Total
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F100203536

GRIDDLE, OUTSIDE QUICK  
DISCONNECT (S)

1.00

139.43

139.43

**Subtotal for Job #5:**

**176.43**

**Job #7 - Warranty**

COMPLAINT: SCRATCH ON 3 WINDOWS

CAUSE: Scratch on windows

CORRECTION: During pdi while walking around outside of unit noticed 3 windows had scratches on window. Took paint marker and painted over scratches on all 3 windows to cover up

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	46.25

**Subtotal for Job #7:**

**46.25**

Parts Total: 337.46

Labour Total: 249.75

Sublet Total: 0.00

Extras Total: 187.91

**WORK ORDER TOTAL:**

**775.12**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

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