

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78933
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725

Phone:

Stock Number: 11687 - 2026 CATALINA 293QBCKLE 5ZT2CAUB7TN302635
VIN: 5ZT2CAUB7TN302635 HIN: SER#: 5ZT2CAUB7TN302635
Mileage: 0 Work Order Comp: 23 FEB 26
Auth. No: Dealer #:
Warr. Date: Work Order Date: 30 JAN 26 Inv #: 426732

WO # Job # Description JOB INFORMATION

78933 1 SCRATCH ON FIRE PLACE GLASS
Fireplace glass
During pdi noticed a chip in the fire place glass. Parts request
submitted. Recieved new fire place.placed baytery in unit and
plugged into shore power. Removed glass on fire place. Removed
and unplugged fire place. Unvoxed new fire place and imspected
for damage. Placed new fireplace in hole after plugging in.
Tested fireplace tonmake sure it works. Placed glass on fire
place. Used remote to make sure fireplace remote works. It does.

78933 5 SCRATCES ON OUTSIDE GRILL
Scratches on outside grill
During pdi noticed the outside grill had scratches on top grill
cast iron and stainless steel. Pictures taken parts request
submitted

78933 3 BAHTROOM DOOR TRIM CUT SHORT
Door trim
During pdi noticed bathroom door trim was cut short leaving a gap
on both sides to see through to the wood of wall. Parts request
submitted for new door trim. Recieved new trim. Removed door from
frame. Removed striker plate. Removed trim pieces on both sides.
Took to saw and meausred and cut tops to angle to match old trim.
Cut pieces to fit dooe frame. Took back to unit and placed in to
make sure they fit and cover. Both pieces do. Added silcione to
back of both pieces. Attached to door frame. Marked were hole was

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 WO # Job # Description JOB INFORMATION

for door latch and cut hole. Once cut lined door up to match latch. Set top hinge in place and screwed down. Screw one screw in each hinge. Cut hole for latch a little bigger to fit door knob latch. Once it shut properly shot rest of screws in door frame.

78933 2 BUNK ROOM DRAWER WONT CLOSE
 Drawer not closing
 During pdi noticed the drawer under the bunkroom couch would not close. Removed drawer from guides. Once removed saw the screw had come out on the guide and on the rail for drawer itself. Placed screw back into both. Once tightend and fixed tried to put drawer back on but noticed the guide it was not straight and would not line up with drawer to connect. Removed screw holding in place and added washers behind to push out and straighten up. After that placed drawer back in. Drawer connects to guide and opens and closes properly

78933 4 LOOSE BED BOARD IN BUNK ROOM
 Loose board
 During pdi noticed finish board on bunkroom bunk was very loose. Removed caps off of board to access screws. Took screws in new direction to start new hole in back wood to tighten down board. Once all three were done board was tightened.

78933 7 SCRATCH ON 3 WINDOWS
 Scratch on windows
 During pdi while walking around outside of unit noticed 3 windows had scratches on window. Took paint marker and painted over scratches on all 3 windows to cover up

Part No	Job#	Description	PARTS	Qty	Price	Total
F100674515	1	FIREPLACE, 30" BUILT IN, CRYSTAL		1.00	174.21	174.21
F100203536	5	GRIDDLE, OUTSIDE QUICK DISCONNECT		1.00	139.43	139.43
F100570470	3	DOOR JAMB 3-3/4"		3.00	7.94	23.82

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.09	185.00	16.65
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.11	185.00	20.35
Z990	5	MISC LABOUR CODE (EXTERNAL)		0.04	185.00	7.40
Z990	5	MISC LABOUR CODE (EXTERNAL)		0.16	185.00	29.60
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.40	185.00	74.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00

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Lab Code  Job#  Description              LABOUR              Hrs      Rate      Total
*****
Z990      3   MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00
Z990      2   MISC LABOUR CODE (EXTERNAL)      0.20    185.00    37.00
Z990      4   MISC LABOUR CODE (EXTERNAL)      0.10    185.00    18.50
Z990      7   MISC LABOUR CODE (EXTERNAL)      0.25    185.00    46.25
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*****
Excode    Job#  Description              EXTRAS              Qty      Price     Total
*****
FRT       1   UPS - JOB 1,3,5                1.00    187.91    187.91
*****
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Parts Total: 337.46
Labour Total: 249.75
Sublet Total: 0.00
Extras Total: 187.91

>>>> Claim Total: 775.12

Customer Signature: _____

Date: _____