



# KEYSTONE

## Pre-Authorization

Pre-Authorization number: PREAUTH67987 (PA03960449) Reference no. 78911 Status Approved

Service Dealer 1194 Name Basden's American RV Address 600 E Baseline Rd Evansville, IN 47725 VIN 4YDTSGR24T7102236 Retail sold on

Root	Operation	Description	Sublet	Sub Hours	Approved Hours	Actual hours	Qty	Base hours	Complaint/Cause/Correction
	2300114A	Entrance Door - Hinged - Repair	0	0.3	0.3		1	0.2	<b>Complaint:</b> DOOR HANDLE IS CROOKED <b>Cause:</b> Missing screw <b>Correction:</b> Took pictures of the crooked entry handle. Put in a parts request for a new entry handle.
	1216002A	Step - Fold Up	0	0.3	0.3		1	0.1	<b>Complaint:</b> STEP HOLDER IS HITTING FRAME <b>Cause:</b> Step holder <b>Correction:</b> Took pictures of the steps then loosened the bolts and adjusted and tightened the bolts.
	1202316B	Power Jack, Motor Switch	0	0.2	0.2		1	0.2	<b>Complaint:</b> SWITCH FOR STAY JACKS IS LOOSE ON THE FRONT <b>Cause:</b> Loose screws <b>Correction:</b> Took pictures of the switch then checked the screws. Screws were loose. Tightened up the screws.
	2101308B	Metal Lower Wrap	0	5	0		1	0.5	<b>Complaint:</b> FRONT LOWER METAL HAS A CREASE IN IT CLOSER TO THE DOOR SIDE <b>Cause:</b> Crease and rust marks <b>Correction:</b> Took pictures of the damage to the lower metal on the front cap the put in parts request for new metal.
	Pre-Authorization number: PREAUTH67987				0.8				KRV - The submitted item is considered acceptable in regards to functionality and aesthetic appearance as stated in Keystone RV's Policy and Procedure Manual.

For paper claims only use one pre-authorization number per warranty claim form. Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.