



# KEYSTONE

## Pre-Authorization

Pre-authorization number: PREAUTH69764 (PA03962132) Reference no. 78910 Status: Approved

Service Dealer 1194 Name Basden's American RV Address 600 E Baseline Rd Evansville, IN 47725 VIN 4YDTSGE17TW101617 Retail sold on

Root	Operation Description	Sublet	Sub Hours	Hours	Actual hours	Qty	Base hours	Complaint/Cause/Correction
3201806A	Decorative Wood Trim - Repair - per piece	0	0.1	0.1		1	0.1	Complaint: PLASTIC TRIM ON BED FRAME FELL OFF Cause: Bed trim Correction: Took pictures then applied 3m double sided tape to the plastic. Applied tape primer to the bed frame and stuck on the trim.
4149014A	Refrigerator - 12 Volt	0	0.2	0		1	0.5	Complaint: BLUE FILM STUCK BETWEEN FRIDGE AND COUNTER Cause: Stuck tape Correction: Pulled out the blue tape once i could fit my hand between the bed and fridge.  KRV time on line # 3
3100306B	Base Cabinets - Stile - Replace	0	3	2.5		1	0.5	Complaint: CABINET FRAME BROKEN NEXT THE FRIDGE Cause: Broken cabine Took pictures and put in a parts request for new cabinet wood. Correction: NEED TO REPALCE
2300102A	Entrance Door - Hinged - Repair	0	0.2	0.2		1	0.2	KRV includes line # 2 Complaint: ENTRY DOOR HARD TO SHUT Cause: Entry door trim at the top Correction: Took picture of the door hitting at the top then adjusted the trim at the top of the entry door. Now the entry door clears
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For paper claims only use one pre-authorization number per warranty claim form. Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.