



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78861
Promised Date:
28 FEB 26



Customer #: 1000
BASDEN'S AMERICAN RV,



CUSTOMER WORK ORDER

WO #: 78861

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0216 CHECK STATUS WITH
JRK

Stock #: 11682
Stock Desc: 2026 TT COACHMEN
CATALINA 333DORM
Chassis #: 5ZT2CAYB2TX036651
Serial #: 5ZT2CAYB2TX036651
Mileage: 0
Licence:

Invoice #:
Date In: 20 JAN 26
Promised: 28 FEB 26
Date Sched:
Completed: 13 FEB 26
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: New pdi

CORRECTION: Lug nuts torqued to spec air pressure correct in all 5 tires running lights and tail lights work properly brakes and Emergency Brakes work properly. Installed a new battery box filled up 2 20# lp tanks and turned the regulator facing the camper auto leveling works properly. Exterior inspection both entry doors needs adjusted I did that everything else looks good. Interior inspection hooked up to city water and flushed out all the lines but i had to get a kink out i installed a 90. All the usb portsworkproperly. All the lights work properly stove, microwave refrigerator both refrigerators, the furnace, everything works properly.filled the staples in master bedroom. Fixed the back splash. Had to order acess pannel in the bathroom that the factory forgot. Roof looks good. Tv antenna works properly. Emptied black and grey tanks and freshtank. Camper good to go

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER

WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterize unit



CORRECTION: Turned valves on water pump to winterize and pumped solution through the lines to kitchen faucet hot and cold. Then repeated for outside shower bathroom faucet shower and toilet and washer hook ups and spray port. Drained water heater and drained tanks. Used 2.5 gallons of winterize solution

Labor			
Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	JTW	N/C

Parts				
Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty

COMPLAINT: ONE OF THE MAIN COLD WATER LINES IS KINKED AND NOT ALLOWING WATER THROUGH.

CAUSE: No water pressure

CORRECTION: Took off panel, looked at the water lines. The main water line coming in was kinked, so I cut the kink out the kink and installed a 90 in the line and crimped the 2 connections. The lines tested the water pressure back to full pressure.No leaks

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	37.00

Parts				
Part #	Description	Qty	Price	Total
4794145	1/2" PEX PLASTIC 90 DEGREE ELBOW	1.00	0.33	0.33

Subtotal for Job #1: 37.33

Job #2 - Warranty

COMPLAINT: THE DOOR TRACK BETWEEN THE BEDROOM AND THE BATHROOM IS PULLING OUT OF THE CEILING.

CAUSE: Bedroom door track loose at the ceiling

CORRECTION: Took the stripped out screw out and put in in a different place. And added a screw. Good now

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	55.50

Subtotal for Job #2: 55.50

Job #3 - Warranty

COMPLAINT: THE DOOR SIDE NOSE CAP LIGHT IS OUT OF THE TRACK.

CAUSE: Door side cap light out of track

CORRECTION: Made sure there wasn't any debris in the track and then gently pushed the ligh back in the track

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	37.00

W/O: 78861
Promised Date: 28 FEB 26



Customer #: 1000
BASDEN'S AMERICAN RV,



Subtotal for Job #3: 37.00

Job #4 - Warranty

COMPLAINT: BOTH ENTRY DOOR ARE IN NEED IF ADJUSTMENT AS THEY ARE BOTH HARD TO CLOSE.

CAUSE: Both entry doors needs adjusted

CORRECTION: Adjusted the strikers and the hinges on both doors. They work properly now

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	111.00
Subtotal for Job #4:			111.00

Job #5 - Warranty

COMPLAINT: THE OUTDOOR REFRIGERATOR IS NOT CLOSING PROPERLY

CAUSE: Outdoor fridge door won't shut good

CORRECTION: Pulled the refrigerator found that there was a bolt missing on the hinge. So i got a new bolt and shimmed up the door it shuts properly now

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	46.25
Subtotal for Job #5:			46.25

Job #6 - Warranty

COMPLAINT: BACK SPLASH BEHIND STOVE IS COMING OFF

CAUSE: Backsplash coming off

CORRECTION: Sprayed some adhesive on the back of the backsplash and pushed it up against the wall and its all good now

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	27.75
Subtotal for Job #6:			27.75

Job #7 - Warranty

COMPLAINT: UNIT HAS NO ACCESS PANEL UNDER BATHROOM COUNTER

CAUSE: Acess pannel missing

CORRECTION: Had to order part

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	74.00
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	0.00

Parts Part #	Description	Qty	Price	Total
7815	PANELING, HDF 2.7 MM X 4' X 8' CHILI	1.00	46.18	46.18

Other Services Code	Description	Qty	Price	Total
FRT	UPS FREIGHT - PANELING	1.00	149.31	149.31
Subtotal for Job #7:				269.49

W/O: 78861
Promised Date: 28 FEB 26



Customer #: 1000
BASDENS AMERICAN RV,



W/O: 78861
Promised Date: 28 FEB 26

Parts Total:	46.51
Labour Total:	388.50
Sublet Total:	0.00
Extras Total:	149.31
WORK ORDER TOTAL:	584.32

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 13 Feb 2026

Customer Work
Order



Customer #: 1000
BASDENS AMERICAN RV,

