

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2570637
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAYB2TX036651
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT333DORM
		DEALER RO #	78861
		CLAIM START DATE	02/04/2026
		CLAIM END DATE	01/01/1900

Retail Date of Purchase	WARRANTY EXPIRATION DATE
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Claim Line Details

Labor

Line# 1	Operation Code 60-136-15-00-001499	Operational Description Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2026-02-04 11:53:24 :: ONE OF THE MAIN COLD WATER LINES IS KINKED AND NOT ALLOWING WATER THROUGH. No water pressure Took off panel, looked at the water lines. The main water line coming in was kinked, so I cut the kink out the kink and installed a 90 in the line and crimped the 2 connections. The lines tested the water pressure back to full pressure.No leaks	
Model#	Dlr Sub Hrs	0.20 Sub Labor Amt \$37.00
Serial#	Appr Hrs	0.20 Appr Labor Amt \$37.00
	Notes	AUTHORIZED AS REQUESTED

Labor

Line# 2	Operation Code 30-101-24-00-001079	Operational Description Sliding, Pocket Door Track - Interior/Interior Doors/Repair/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2026-02-04 11:53:54 :: THE DOOR TRACK BETWEEN THE BEDROOM AND THE BATHROOM IS PULLING OUT OF THE CEILING. Bedroom door track loose at the ceiling Took the stripped out screw out and put in in a different place. And added a screw. Good now	
Model#	Dlr Sub Hrs	0.30 Sub Labor Amt \$55.50
Serial#	Appr Hrs	0.30 Appr Labor Amt \$55.50
	Notes	

Labor

Line# 3	Operation Code 20-49-01-11-000591	Operational Description LED Light Strip - Front Cap - Exterior/Front, Fiberglass Cap, Cab Over/Replace/ Electrical
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2026-02-04 11:54:40 :: THE DOOR SIDE NOSE CAP LIGHT IS OUT OF THE TRACK. Door side cap light out of track Made sure there wasn't any debris in the track and then gently pushed the ligh back in the track Additional Note : bhoffman@americanrvcenter.com, 2026-02-04 11:55:08 :: WE ARE NOT REPLACING WE RAE FIXING	
Model#	Dlr Sub Hrs	0.20 Sub Labor Amt \$37.00
Serial#	Appr Hrs	0.20 Appr Labor Amt \$37.00
	Notes	

Labor

Line# 4	Operation Code 20-66-02-00-000664	Operational Description Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code
	Complaint, Cause, Correction	

Original Note : bhoffman@americanrvcenter.com, 2026-02-04 11:55:35 :: BOTH ENTRY DOOR ARE IN NEED IF ADJUSTMENT AS THEY ARE BOTH HARD TO CLOSE. Both entry doors needs adjusted Adjusted the strikers and the hinges on both doors. They work properly now

Model#	Dlr Sub Hrs	0.60	Sub Labor Amt	\$111.00
Serial#	Appr Hrs	0.60	Appr Labor Amt	\$111.00

Notes
AUTHORIZED AS REQUESTED

Labor

Line# 5

Operation Code	Operational Description
70-153-01-00-001808	Hamilton Beach Mini Refrigerator - Appliances/Mini Refrigerator (Hamilton Beach)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-04 11:56:22 :: THE OUTDOOR REFRIGERATOR IS NOT CLOSING PROPERLY Outdoor fridge door won't shut good Pulled the refrigerator found that there was a bolt missing on the hinge. So i got a new bolt and shimmed up the door it shuts properly now Additional Note : bhoffman@americanrvcenter.com, 2026-02-04 11:58:12 :: THIS IS JUST REPAIR THE DOOR

Model# NA	Dlr Sub Hrs	0.25	Sub Labor Amt	\$46.25
Serial# NA	Appr Hrs	0.25	Appr Labor Amt	\$46.25

Notes
AUTHORIZED AS REQUESTED
REPAIR/ NOT REPLACE

Labor

Line# 6

Operation Code	Operational Description
30-100-24-00-001056	Backsplash - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-04 11:58:32 :: BACK SPLASH BEHIND STOVE IS COMING OFF Backsplash coming off Sprayed some adhesive on the back of the backsplash and pushed it up against the wall and its all good now

Model#	Dlr Sub Hrs	0.15	Sub Labor Amt	\$27.75
Serial#	Appr Hrs	0.15	Appr Labor Amt	\$27.75

Notes
AUTHORIZED AS REQUESTED

Labor

Line# 7

Operation Code	Operational Description
30-102-15-00-003365	Wall Access Panel - Interior/Panels, Ceilings, & Interior Moldings/Repair or Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-02-04 11:59:20 :: UNIT HAS NO ACCESS PANEL UNDER BATHROOM COUNTER Access pannel missing Had to order part NEED TO INSTALL

Model#	Dlr Sub Hrs	1.00	Sub Labor Amt	\$185.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$74.00

Notes
UPDATED OPERATION CODE
EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS
THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED

Submitted	Labor Amt	\$499.50	Approved	Labor Amt	\$388.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$499.50		Total	\$388.50

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.