



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78832
Promised Date: 31 JAN 26



CUSTOMER WORK ORDER

WO #: 78832

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0205 CHECK STATUS WITH
JRK

Stock #: 11585
Stock Desc: 2025 TT COACHMEN
CATALINA SUMMIT 231MKS
Chassis #: 5ZT2CAMB0SU046102
Serial #: 5ZT2CAMB0SU046102
Mileage: 0
Licence:

Invoice #:
Date In: 16 JAN 26
Promised: 31 JAN 26
Date Sched:
Completed: 31 JAN 26
Warr. Date:

Job #1 - Warranty

COMPLAINT: LIGHT STRIP ON BOTH SIDES ARE DAMAGED AND NEEDS REPAIRED

CAUSE: Both of the l.e.d. light strips are not secured to the insert trim. One of them has dead spots on it and will need replaced.

CORRECTION: Pulled the top half of the lights out and reinstalled them on both sides. Waiting on approval and parts for the door side light.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	74.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
F100625105	LIGHT, UL 108" UNDERMOUNT SMOKE 62 S	1.00	55.30	55.30

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-LIGHT AND DECAL	1.00	16.26	16.26

Subtotal for Job #1: 145.56

Job #2 - Warranty

COMPLAINT: ODS SLIDE LOWER DECAL TORN

CAUSE: The decal is damaged and needs replaced.

CORRECTION: Used heat gun to loosen cracking and brittle decal... did not peel away from cabinet but worked with it till it did. Used mineral spirits amd rag to remove adhesive from units side wall. Sprayed down wall with soapy water and soap on backside and wall and squeezed out bubbles and air.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	74.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	0.00

Parts

Part #	Description	Qty	Price	Total
F100597137	GRAPHIC, #44 "SUMMIT SERIES" SIDE MI	1.00	11.95	11.95

Customer #: 1000
BASDEN'S AMERICAN RV,



Subtotal for Job #2: 85.95

Job #3 - Warranty

COMPLAINT: DOOR SIDE UPPER CORNER NEEDS FIXED

CAUSE: There is a small gap where the inert trim meets the corner.

CORRECTION: Applied silicone to the gap.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	37.00
Subtotal for Job #3:			37.00

Job #4 - Warranty

COMPLAINT: UNDER SLIDE ROOM RUBBER SEAL IS NOT TOGETHER AND NEEDS FIXED

CAUSE: Slide seal isnt secured under the slide room.

CORRECTION: Took a heat gun and warmed up seal. Moved seal back behind the plastic trim and secured with screws.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	37.00
Subtotal for Job #4:			37.00

Job #5 - Warranty

COMPLAINT: THE MICRWOAVE DRIP PAN IS NOT INSTALLED

CAUSE: Install pan under microwave

CORRECTION: Removed microwave and secured the pan to the cutout. Installed microwave.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	18.50
Subtotal for Job #5:			18.50

Job #6 - Warranty

COMPLAINT: THE SHOWER NEEDS SEALED

CAUSE: There are gaps in the silicone.

CORRECTION: Applied silicone on the top of the shower surround.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	18.50
Subtotal for Job #6:			18.50

Job #7 - Warranty

COMPLAINT: DOOR SIDE BED ROOM WALL PANEL LOOSE

CAUSE: Wall panel is loose.

CORRECTION: Secured panel with Brad nails and filled holes with putty.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	37.00





Subtotal for Job #7: 37.00

Job #8 - Warranty

COMPLAINT: MISSING LIGHT LENS IN THE BATHROOM

CAUSE: Light cap is missing

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	9.25
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts				
Part #	Description	Qty	Price	Total
12172	LIGHT, 4.5" MUSHROOM CEILING LIGHT W	1.00	2.30	2.30

Subtotal for Job #8: 11.55

Job #9 - Warranty

COMPLAINT: WALL BOARD NOT ATTACHED FOOT BOARD OF BED

CAUSE: Panel is loose.

CORRECTION: Secured panel with Brad nails and filled holes with putty.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	37.00

Subtotal for Job #9: 37.00

Job #10 - Warranty

COMPLAINT: TANK FLUSH HOSE NOT INSTALLED

CAUSE: Water line isnt secured to the vacuum breaker

CORRECTION: Installed water line.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts				
Part #	Description	Qty	Price	Total
10-1211	20183 3-PK 1" HOSE FILTERS	1.00	3.95	3.95

Subtotal for Job #10: 3.95

Job #11 - Warranty

COMPLAINT: FRONT SLIDE ROOM TRIM NEEDS STAPLED

CAUSE: Trim is loose.

CORRECTION: Secured trim with Brad nails and filled holes with putty.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	18.50





Subtotal for Job #11: 18.50

Job #12 - Warranty

COMPLAINT: PAPER TOWEL HOLDER CAPS WONT STAY ON

CAUSE: The caps that cover the screws are not holding.

CORRECTION: Applied glue to the caps and secured them to the screws.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	18.50

Subtotal for Job #12: 18.50

Job #13 - Warranty

COMPLAINT: REAR SLIDE TRIM NEEDS STAPLED

CAUSE: Trim is loose.

CORRECTION: Secured trim with Brad nails and filled holes with putty.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	18.50

Subtotal for Job #13: 18.50

Job #14 - Warranty

COMPLAINT: BLIND IN SLIDE ROOM IS NOT STAYING UP

CAUSE: Tension on blind needs tightened.

CORRECTION: Tightened the tension on the blind.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	9.25

Subtotal for Job #14: 9.25

Job #15 - Warranty

COMPLAINT: BOTH REAR SMALL SHADES ARE NOT STAYING UP

CAUSE: 2blinds need tension adjusted.

CORRECTION: Tightened the tension on both blinds.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	18.50

Subtotal for Job #15: 18.50

Parts Total: 73.50
 Labour Total: 425.50
 Sublet Total: 0.00
 Extras Total: 16.26
WORK ORDER TOTAL: 515.26



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 Feb 2026

W/O: 78832
Promised Date: 31 JAN 26



Customer #: 1000
BASDEN'S AMERICAN RV,



Customer Work
Order

