

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2556183
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAMB0SU046102
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT231MKS-8
		DEALER RO #	78832
		CLAIM START DATE	01/20/2026
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code	Operational Description	
20-49-01-11-000591	LED Light Strip - Front Cap - Exterior/Front, Fiberglass Cap, Cab Over/Replace/ Electrical	
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2026-01-20 08:33:41 :: LIGHT STRIP ON BOTH SIDES ARE DAMAGED AND NEEDS REPAIRED Both of the l.e.d. light strips are not secured to the insert trim. One of them has dead spots on it and will need replaced. Pulled the top half of the lights out and reinstalled them on both sides. Waiting on approval and parts for the door side light.		
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.40	\$74.00
Serial#	Appr Hrs	Appr Labor Amt
	0.40	\$74.00
Notes		
AUTHORIZED AS REQUESTED		

Labor

Line# 2

Operation Code	Operational Description	
20-43-01-00-000589	Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code	
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2026-01-20 08:34:37 :: ODS SLIDE LOWER DECAL TORN The decal is damaged and needs replaced.		
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.40	\$74.00
Serial#	Appr Hrs	Appr Labor Amt
	0.40	\$74.00
Notes		
PLEASE ADD TIME AS WE ARE UNABLE TO ON OUR END. time added thank you AUTHORIZED AS REQUESTED		

Labor

Line# 3

Operation Code	Operational Description	
20-44-19-00-004032	Roof Moldings - Side - Exterior/Roof/Reseal/No Tread Code	
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2026-01-20 08:35:17 :: DOOR SIDE UPPER CORNER NEEDS FIXED There is a small gap where the inert trim meets the corner. Applied silicone to the gap.		
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.20	\$37.00
Serial#	Appr Hrs	Appr Labor Amt
	0.20	\$37.00
Notes		

Labor

Line# 4

Operation Code	Operational Description	
10-11-24-00-000205	Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Repair/No Tread Code	

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-01-20 09:00:33 :: UNDER SLIDE ROOM RUBBER SEAL IS NOT TOGETHER AND NEEDS FIXED Slide seal isnt secured under the slide room. Took a heat gun and warmed up seal. Moved seal back behind the plastic trim and secured with screws.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
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Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
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Notes**Labor****Line# 5****Operation Code**

70-150-24-00-002780

Operational Description

Greystone Microwave - Appliances/Microwave/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-01-20 09:05:07 :: Took a heat gun and warmed up seal. Moved seal back behind the plastic trim and secured with screws. Install pan under microwave Removed microwave and secured the pan to the cutout. Installed microwave.

Model#	NA	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
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Serial#	NA	Appr Hrs	0.10	Appr Labor Amt	\$18.50
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Notes**Labor****Line# 6****Operation Code**

60-141-12-00-001592

Operational Description

Tub Surround to Wall, each section - Plumbing/Shower, Tub Surround/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-01-20 09:05:37 :: THE SHOWER NEEDS SEALED
Additional Note : bhoffman@americanrvcenter.com, 2026-01-20 09:05:51 :: There are gaps in the silicone. Applied silicone on the top of the shower surround.

Model#		Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
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Serial#		Appr Hrs	0.10	Appr Labor Amt	\$18.50
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Notes

AUTHORIZED AS REQUESTED

Labor**Line# 7****Operation Code**

30-102-24-00-001094

Operational Description

Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-01-20 09:06:43 :: DOOR SIDE BED ROOM WALL PANEL LOOSE Wall panel is loose. Secured panel with Brad nails and filled holes with putty.

Model#		Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
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Serial#		Appr Hrs	0.20	Appr Labor Amt	\$37.00
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Notes**Labor****Line# 8****Operation Code**

40-196-01-11-001307

Operational Description

LED Light Lens Cover Only - Electrical/12 Volt Interior/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-01-20 09:07:33 :: MISSING LIGHT LENS IN THE BATHROOM Light cap is missing INSTALL NEW

Model#		Dlr Sub Hrs	0.05	Sub Labor Amt	\$9.25
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Serial#		Appr Hrs	0.05	Appr Labor Amt	\$9.25
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Notes

AUTHORIZED AS REQUESTED

Labor**Line# 9****Operation Code**

30-102-24-00-001094

Operational Description

Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-01-20 09:07:59 :: WALL BOARD NOT ATTACHED FOOT

BOARD OF BED Panel is loose. Secured panel with Brad nails and filled holes with putty.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes

Labor

Line# 10

Operation Code	Operational Description
60-136-15-00-001499	Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code
Complaint, Cause, Correction	
Original Note : bhoffman@americanrvcenter.com, 2026-01-20 09:08:31 :: TANK FLUSH HOSE NOT INSTALLED	
Water line isnt secured to the vacuum breaker Installed water line.	

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

THIS WAS AUTHORIZED ON CLAIM 2294471

Labor

Line# 11

Operation Code	Operational Description
30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code
Complaint, Cause, Correction	
Original Note : bhoffman@americanrvcenter.com, 2026-01-20 09:08:58 :: FRONT SLIDE ROOM TRIM NEEDS STAPLED Trim is loose. Secured trim with Brad nails and filled holes with putty.	

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50

Notes

Labor

Line# 12

Operation Code	Operational Description
30-92-01-00-001155	Paper Towel Holder - Interior/Interior Miscellaneous/Replace/No Tread Code
Complaint, Cause, Correction	
Original Note : bhoffman@americanrvcenter.com, 2026-01-20 09:09:25 :: PAPER TOWEL HOLDER CAPS WONT STAY ON The caps that cover the screws are not holding. Applied glue to the caps and secured them to the screws. Additional Note : bhoffman@americanrvcenter.com, 2026-01-20 09:09:44 :: NOT REPLACE JUST FIX	

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50

Notes

Labor

Line# 13

Operation Code	Operational Description
30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code
Complaint, Cause, Correction	
Original Note : bhoffman@americanrvcenter.com, 2026-01-20 09:10:02 :: REAR SLIDE TRIM NEEDS STAPLED Trim is loose. Secured trim with Brad nails and filled holes with putty.	

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50

Notes

Labor

Line# 14

Operation Code	Operational Description
30-99-24-00-001015	Mini-Blind - Interior/Soft Goods/Repair/No Tread Code
Complaint, Cause, Correction	
Original Note : bhoffman@americanrvcenter.com, 2026-01-20 09:10:39 :: BLIND IN SLIDE ROOM IS NOT STAYING UP Tension on blind needs tightened. Tightened the tension on the blind.	

Model#	Dlr Sub Hrs	0.05	Sub Labor Amt	\$9.25
Serial#	Appr Hrs	0.05	Appr Labor Amt	\$9.25

Notes

Labor
Line# 15

Operation Code
30-99-24-00-001015

Operational Description
Mini-Blind - Interior/Soft Goods/Repair/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2026-01-20 09:11:05 :: BOTH REAR SMALL SHADES ARE NOT STAYING UP 2blinds need tension adjusted. Tightened the tension on both blinds.

Model#
Serial#

Dlr Sub Hrs
Appr Hrs

0.10
0.10

Sub Labor Amt \$18.50
Appr Labor Amt \$18.50

Notes
AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$444.00	Approved	Labor Amt	\$425.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$444.00		Total	\$425.50

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.