



Warranty Authorization Form

Date: 2/10/2026

General Information

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725
Ph. (812) 867-5200
cbruce@americanrvcenter.com

Pre-Auth #: 116348

Unit: 7M5TD2924SC306309

Series: Delta

Model: 2025DEL262RB

Notes: 1/23/26: Danielle -- American RV, please reply to the email chain reg. line 2 / sent line 1 to the vendor 1/22: Dayra - Sent to the Vendor awaiting response. / SEE PENDING

Status: Approved with Modifications

Dealer Information

American RV
(812) 867-5200
cbruce@americanrvcenter.com

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 22631 SOFA - USB PORT - REPLACE (Photos Required)(Vendor auth required)

Fault Code: VENDOR

Serial #: *Model #:* *Notes:* 1/26: Dayra - Vendor approved "Thank you for sending this in for review. Lippert will authorize the replacement of both BLACK SWITCHES and 0.60 labor. The part number authorized is: 2023036636 - BLACK SWITCH WITH LIGHT ON/OFF W/USB-A AND USB-C PORT (REMOP40UL-1) CASE 6514398 " - attached 1/23/26: Danielle -- Sent to the vendor please allow 48 hours for vendor response (Business days) 1/21/26 Chase / I need that folded up tag unfolded and a picture of it / Thank you!

Problem: USB CHARGING PORTS ARE NOT WORKING. CUSTOMER STATES IT IS THE USB C OUTLETS NOT WORKING. CUSTOMER ADVISES THAT ALL OF THE A'S WORK, BUT ONLY 1 OF THE C'S IN ONE OF THE RECLINERS IS WORKING. ALL THE OTHER C'S ARE NOT WORKING.

Time Requested: 2
Time Allowed: .6
Sublet Repairs: 0.00

Cause: USB charge ports on couch have been broken internally. The internal guts at the C-port charger on one of the chairs is completely gone. The other chair has a nonfunctioning C-port charging port. The A-charging ports work as they should on both. All other C-ports in camper work.

Remedy: I opened up the unit and plugged it into shore power. With the unit charging the battery, I tested all of the USBs and charged ports. I found that all of the charge ports are working as they should expect for the 2 C-ports on the chairs. One of the ports has missing internals. The other C-port charge port don't work at all. The buttons with the charge ports need to be replaced. If we can not get the buttons, we will need to replace the couch. I tested all the other USB's in the camper. All of the other USBs are working as they should. I recommend getting new cords if the customer is having trouble with the other charge ports. I took pictures of all the charge ports working.

Part Return Req: No

Status: Approved with Modifications

Operation Line 2

Flat Rate Code: 12059B ROOF COVERING - REPAIR

Fault Code: VENDOR

Serial #:

Model #:

Notes: 1/26: Dayra - will approve for 5 hours for a sealant. Force VCB per CC and CM 1/22: Dayra - Sent to the Vendor awaiting response.

Problem: DIECOR ON THE ROOF IS NOT SICKING AND ITS TACKY AND HAS LEAVE ALL OVER IT

Time Requested: 8

Time Allowed: 5

Cause: I need some help on the roof of this delta. We have had issues in the past with the dicor and not sealing. Customer was requesting the 14x14 vent to be replaced with a better one with a bigger fan. The roof is plastic and the dicor is not sticking.

Sublet Repairs: 0.00

Remedy: NEED TO PEAL THE DIECOR UP AND REPLACE WITH SOMETHING THAT WILL STICK

Part Return Req: No

Status: Approved with Modifications

Operation Line 3

Flat Rate Code: 14080B SOFA - REPLACE (Photo of Law Tag Required) Fault Code: VENDOR
(Vendor auth required)

Serial #:

Model #:

Notes: 2/3: Dayra - Vendor approved "Lippert will authorize the replacement of the THEATER SEATING and 1.00 labor. The part number authorized is: 20230386451 - THEATER SEATING 60" (TP, LIGHTS/USB/USB-C) 2024 ALLIANCE DELTA CASE 6514398 " - attached ((full replacement approved later))

Problem: "We got the new switches and installed them and the usbc is still not working. Everything else is working on the switches. Please advise we asked for a couch not the switches Now we have time installing the switches and now they still dont work Tech notes-----I installed 2 new seat switch panels with the USB ports. I had to remove the chairs from the slide room to get to the back of the chair. I removed the control panels and installed the new ones. I reinstalled the chairs back into the slide room and secured they to the floor. Tested the buttons and charge ports. The C-port chargers are not working on the new control panels. "

Time Requested: 1

Time Allowed: 1

Sublet Repairs: 0.00

Cause: "We got the new switches and installed them and the usbc is still not working. Everything else is working on the switches. Please advise we asked for a couch not the switches Now we have time installing the switches and now they still dont work Tech notes-----I installed 2 new seat switch panels with the USB ports. I had to remove the chairs from the slide room to get to the back of the chair. I removed the control panels and installed the new ones. I reinstalled the chairs back into the slide room and secured they to the floor. Tested the buttons and charge ports. The C-port chargers are not working on the new control panels. "

Remedy: "We got the new switches and installed them and the usbc is still not working. Everything else is working on the switches. Please advise we asked for a couch not the switches Now we have time installing the switches and now they still dont work Tech notes-----I installed 2 new seat switch panels with the USB ports. I had to remove the chairs from the slide room to get to the back of the chair. I removed the control panels and installed the new ones. I reinstalled the chairs back into the slide room and secured they to the floor. Tested the buttons and charge ports. The C-port chargers are not working on the new control panels. "

Part Return Req: No

Status: Approved with Modifications