

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78828
MANUFACTURER'S CLAIM #:

Manufacturer: 52215 - ALLIANCE RV, LLC
Customer: 3801 - MICHAEL FIFIELD
Address: 2357 REID ROAD OWENSBORO, KY

42303

Phone: 270-993-3819

Stock Number: 11586 - 2025 DELTA 262RB 7M5TD2924SC306309

VIN: 7M5TD2924SC306309 HIN:

SER#: 7M5TD2924SC306309

Mileage: 0

Work Order Comp: 10 FEB 26

Auth. No:

Dealer #:

Warr. Date: 29 APR 25

Work Order Date: 15 JAN 26

Inv #: 426350

WO # Job # Description JOB INFORMATION

78828 2 USB CHARGING PORTS ARE NOT WORKING. CUSTOMER STATES IT IS THE USB
C OUTLETS NOT WORKING. CUSTOMER ADVISES THAT ALL OF THE A'S WORK,
BUT ONLY 1 OF THE C'S IN ONE OF THE RECLINERS IS WORKING. ALL THE
OTHER C'S ARE NOT WORKING.

USB charge ports on couch have been broken internally. The
internal guts at the C-port charger on one of the chairs is
completely gone. The other chair has a nonfunctioning C-port
charging port. The A-charging ports work as they should on both.
All other C-ports in camper work.

I opened up the unit and plugged it into shore power. With the
unit charging the battery, I tested all of the USBs and charged
ports. I found that all of the charge ports are working as they
should expect for the 2 C-ports on the chairs. One of the ports
has missing internals. The other C-port charge port don't work at
all. The buttons with the charge ports need to be replaced. If we
can not get the buttons, we will need to replace the couch. I
tested all the other USB's in the camper. All of the other USBs
are working as they should. I recommend getting new cords if the
customer is having trouble with the other charge ports. I took
pictures of all the charge ports working.

78828 3 DICOR ON THE ROOF IS NOT SICKING AND ITS TACKY AND HAS LEAVE ALL
OVER IT

Leafs are sticking to the roof sealer. The sealer is still soft
and sticky. The sealer also peels off of the roof with ease.
Roof membrane also has a ruff texture to it.

Claim : 78828

 WO # Job # Description JOB INFORMATION

 I checked to see it this is covered by warranty.

Part No	Job#	Description	PARTS	Qty	Price	Total
26692	2	Furniture - 60" Theater Seat - (T		0.00	1000.39	0.00
2023036636	2	BLACK SWITCH WITH LIGHT ON/OFF W		2.00	38.03	76.06
12667	2	THEATER SEATING 60" (TP, LIGHTS/U		0.00	0.00	0.00
2023037980	2	27.5" RA RECLW/SS WHITE LED/USB/C		1.00	1032.67	1032.67
2023037981	2	27.5" LA RECL W/SS WHITE LED/USB/		1.00	991.99	991.99
2023025690	2	5" CONSOLE W/STORAGE LID,2 CUPS;		1.00	558.19	558.19
69-8349	3	N102101T SELF-LEVELING SEALER - A		19.00	9.05	171.95
69-8347	3	ALPHA NON-SAG WHITE SEALER		1.00	10.21	10.21

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.60	185.00	111.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		1.00	185.00	185.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		3.30	185.00	610.50
Z990	3	MISC LABOUR CODE (EXTERNAL)		1.70	185.00	314.50

Excode	Job#	Description	EXTRAS	Qty	Price	Total
FRT	2	UPS-SWITCHES		1.00	10.80	10.80
FRT	2	FREIGHT-SOFA		1.00	128.13	128.13

Parts Total: 2,841.07
 Labour Total: 1,221.00
 Sublet Total: 0.00
 Extras Total: 138.93

>>>> Claim Total: 4,201.00

Customer Signature: _____

Date: _____