



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78751
Promised Date: 24 DEC 25



CUSTOMER WORK ORDER

WO #: 78751 (Appointment Date: 30 DEC 2025 - Time: 11:00am)

Customer: 47324 - POWER, JANELLA C. Stock #: 11608
- 812-319-7979 Stock Desc: (11608) 2025 KEYSTONE
COUGAR 360MBI

Tag: Chassis #: 4YDFCGT23S2507552

Author: BJW Serial #: 4YDFCGT23S2507552

Location: 0108 LET BH KNOW THIS IS Mileage:
AUTHORIZED Licence:

Invoice #: 425732
Date In: 30 DEC 25
Promised: 31 DEC 25
Date Sched:
Completed: 07 JAN 26
Warr. Date: 25 JUL 25

Job #1 - Warranty

COMPLAINT: DOOR SIDE SLIDEROOM WITH RECLINER AND KITCHEN TABLE IS RUNNING OUT CROOKED. MAKES GRINDING NOISE WHEN RUNNING OUT

CAUSE: Door side slideroom going out crooked and making a popping sound

CORRECTION: After inspection of the slide room found it was making a popping noise coming out and it was 4 inches off when fully out. So we tried to get the side room synced back up. So we tried to get the side room synced back up. So to be able to do that we had to take a bolt out of where the gear is slide the bar so we tried to get the side room synced back up. So to be able to do that, we had to take a bolt out of where the gear is, slide the bar in the gear to make up. The 2 inch difference that was in the bars on the gears none of the nylon guide screws were tightened down to the bar, the side room bars were really dry. So once we got it, the proper distance, we tightened everything back up to spec. Lubed the rails lube, the bearings lube, the gears, ran the side room in and out several times it works properly now. Reboot, everything. Made a check so we tried to get the side room synced back up. Re lubed everything. And Made a check over the bolts to make sure they were all tight. Recommend lubricant the gears often with RV slide lubricant. (Not grease)

Customer #: 47324
POWER, JANELLA C.



Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	JTW	90.00
Z990	MISCELLANEOUS REPAIR	JTW	324.00
Z990	MISCELLANEOUS REPAIR	BRM	270.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	8.37	8.37

Subtotal for Job #1: 692.37

Job #2 - Warranty

COMPLAINT: THE SLIDEING CLOSET DOOR IN THE BEDROOM ISN'T SLIDING PROPERLY

CAUSE: Closet door not sliding

CORRECTION: Inspection of the doors found that the door track had pulled out of the ceiling. So I had to take both doors off how to take the trim piece off so I could get the doors off the track I had to pull the track down and then they had a piece of one by wood between the track and the ceiling that I had to pull-down, I shot more screws in it. And put so I had to take both doors off, had to take the trim piece off so I could get the doors off the track I had to pull the track down, and then they had a piece of one by wood between the track and the ceiling that I had to pull-down, I shot more screws in it and put glue. Under that, put everything back together, put the doors on in the trim piece and the doors work properly now.

Labor



Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	0.00
Z990	MISCELLANEOUS REPAIR	JTW	270.00

Subtotal for Job #2: 270.00

Job #3 - External

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE RVLOCK INSTALLED

CAUSE: Install a keyless entry

CORRECTION: Took old door lock off and installed the new keyless entry door lock. And put old lock and box to new lock and keys and fob in side compartment by entry door. New lock works properly

Labor				
Code	Description	Mechanic	Total	
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C	

Parts				
Part #	Description	Qty	Price	Total
8946	Compact RVLock Keyless Entry Handle	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Parts Total:	0.00
Labour Total:	954.00
Sublet Total:	0.00
Extras Total:	8.37
WORK ORDER TOTAL:	962.37

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 07 Jan 2026

Customer Signature : _____

W/O: 78751
Promised Date: 31 DEC 25



Customer #: 47324
POWER, JANELLA C.

