



Pre-Authorization

Pre-Authorization number	P4 {PA03950756	Reference no.78751	Status	Approved
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Servicing Dealer 1194 **Name** Basden's American RV **Address** 600 E Baseline Rd
Evansville, IN 47725 **VIN** 4YDFCGT23S2507552 **Retail sold on** 7/25/2025

For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



KEYSTONE

Root	Operation Description	Sublet	Sub Hours	Approved Hours	Actual hours	Qty	Base hours	Complaint/Cause/Correction
1204714A	Slide Out Synchronize Room 0 Travel	0	3.8	3.8	3.8	1	0.4	<p>Complaint: DOOR SIDE SLIDEROOM WITH RECLINER AND KITCHEN TABLE IS RUNNING OUT CROOKED. MAKES GRINDING NOISE WHEN RUNNING OUT</p> <p>Cause: Door side slideroom going out crooked and making a popping sound</p> <p>Correction: After inspection of the slide room found it was making a popping noise coming out and it was 4 inches off when fully out. So we tried to get the side room synced back up. So to be able to do that we had to take a bolt out of where the gear is slide the bar, slide the bar in the gear to make up. The 2 inch difference that was in the bars on the gears none of the nylon guide screws were tightened down to the bar, the side room bars were really dry. So once we got it, the proper distance, we tightened everything back up to spec. Lubed So we tried to get the side room synced back up. So once we got at the proper distance, we tightened everything back up to spec lubed the rails lube, the bearings lube, the gears, ran the side room in and out several times it works properly now. Reboot, everything. Re lubed everything. And Made a check over the bolts to make sure they were all tight. Recommend lubricant the gears often with RV slide lubricant. (Not grease)</p>
3200808A	Door - Interior Sliding - Repair	0	1.5	1.5	1.5	1	0.2	<p>Complaint: THE SLIDEING CLOSET DOOR IN THE BEDROOM ISN'T SLIDING PROPERLY</p> <p>Cause: Closet door not sliding</p> <p>Correction: Inspection of the doors found that the door track had pulled out of the ceiling. So had to take both doors off how to take the trim piece off so I could get the doors off the track I had to pull the track down and then they had a piece of one by wood between the track and the ceiling that</p>

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wood between the track and the ceiling that I had to pull-down, I shot more screws in it and put glue. Under that, put everything back together, put the doors on in the trim piece and the doors work properly now.

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