

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78751
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 47324 - JANELLA C. POWER
Address: 4431 SAYBROOK DR. EVANSVILLE, IN

47711

Phone: 812-319-7979

Stock Number: 11608 - 2025 COUGAR 360MBI 4YDFCGT23S2507552

VIN: 4YDFCGT23S2507552 HIN: SER#: 4YDFCGT23S2507552

Mileage: 0 Work Order Comp: 07 JAN 26

Auth. No: Dealer #: 1194

Warr. Date: 25 JUL 25 Work Order Date: 30 DEC 25 Inv #: 425733

WO # Job # Description JOB INFORMATION

78751 1 DOOR SIDE SLIDEROOM WITH RECLINER AND KITCHEN TABLE IS RUNNING
OUT CROOKED. MAKES GRINDING NOISE WHEN RUNNING OUT
Door side slideroom going out crooked and making a popping sound
After inspection of the slide room found it was making a popping
noise coming out and it was 4 inches off when fully out. So we
tried to get the side room synced back up.\nSoSo we tried to get
the side room synced back up.\nSo to be able to do that we had to
take a bolt out of where the gear is slide the barSo we tried to
get the side room synced back up.\nSo to be able to do that, we
had to take a bolt out of where the gear is, slide the bar in the
gear to make up. The 2 inch difference that was in the bars on
the gears none of the nylon guide screws were tightened down to
the bar, the side room bars were really dry. So once we got it,
the proper distance, we tightened everything back up to
spec.Lubed the rails lube, the bearings lube, the gears, ran the
side room in and out several times it works properly now.
Reboot, everything.\nMade a checkSo we tried to get the side room
synced back up. Re lubed everything. And Made a check over the
bolts to make sure they were all tight. Recommend lubricant the
gears often with RV slide lubricant. (Not grease)

78751 2 THE SLIDEING CLOSET DOOR IN THE BEDROOM ISN'T SLIDING PROPERLY
Closet door not sliding
Inspection of the doors found that the door track had pulled out
of the ceiling. So\nI had to take both doors off how to take the
trim piece off so I could get the doors off the track I had to

Claim : 78751

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pull the track down and then they had a piece of one by wood between the track and the ceiling that I had to pull-down, I shot more screws in it. And putSo\n I had to take both doors off, had to take the trim piece off so I could get the doors off the track I had to pull the track down, and then they had a piece of one by wood between the track and the ceiling that I had to pull-down, I shot more screws in it and put clue. Under that, put everything back together, put the doors on In the trim piece and the doors work properly now.

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISCELLANEOUS REPAIR		0.00	180.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.50	180.00	90.00
Z990	1	MISCELLANEOUS REPAIR		1.80	180.00	324.00
Z990	1	MISCELLANEOUS REPAIR		1.50	180.00	270.00
Z990	2	MISCELLANEOUS REPAIR		0.00	180.00	0.00
Z990	2	MISCELLANEOUS REPAIR		1.50	180.00	270.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total
SS	1	SHOP SUPPLIES		1.00	8.37	8.37

Parts Total: 0.00
 Labour Total: 954.00
 Sublet Total: 0.00
 Extras Total: 8.37

>>>> Claim Total: 962.37

Customer Signature: _____

Date: _____